

The Scottish Independent Advocacy Alliance

A Map of Advocacy across Scotland 2009–2010 edition

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Introduction

In 2004 the Advocacy Safeguards Agency published *A Map of Independent Advocacy Across Scotland edition 2003–2004*. In 2009 the SIAA published an update to that report, *A map of advocacy across Scotland, 2007–2008 edition*. This new report updates the 2007/08 edition showing the spend on advocacy in the 2009–2010 year and giving a picture of the number of people accessing advocacy during that period.

Based on feedback on the previous document, for this new edition, information on advocacy funding was sought from all NHS Boards and all Local Authorities in Scotland. Information was also gathered from advocacy organisations on income and on statistics collected. Most of the information requested from organisations is already gathered for their own monitoring and reporting to funders.

Responses were received from all NHS Boards and Local Authorities, the majority of advocacy organisations returned completed questionnaires. For those advocacy organisations that did not return fully completed questionnaires, statutory funding information was already available from the commissioners.

The criterion for inclusion in this document is that the organisations only deliver advocacy. All the organisations included in the map have told us that they do provide advocacy although not all organisations are independent.

An independent advocacy organisation is a separate organisation in its own right. For example, they are registered as a charity or company and have their own constitution and their own Management Committee or Board of Directors. Everyone involved in the organisation recognises that they are separate and different from other organisations and services. A fuller definition of independence as it relates to advocacy organisations can be found in the Glossary of both the *SIAA Principles and Standards for Independent Advocacy* and in the related *Code of Practice*.

The SIAA recognises that there are a number of organisations that manage separate advocacy services in addition to providing other services and that this is a pragmatic way of increasing the advocacy available to the people who need it most. However the SIAA encourages NHS Boards and Local Authorities to support organisations to move towards independence.

Data from non-independent and independent organisations is included in this report and the independent/non-independent status is included for all organisations' entries.

Some NHS Boards and Local Authorities included spend on other, non-advocacy, services such as family group conferencing, support into employment, counselling,

advice, support and campaigning services. Details of these have not been included in this document.

The report has been divided into NHS Board areas and includes a description of individual advocacy organisations, their level, source and security of funding. Some organisations have more than one entry as they work in more than one health board area. An analysis of the funding data is included at the end of the document.

All data is included as it was received from advocacy organisations, NHS Boards and Local Authorities. It was cross checked only when there were clear variations between funding information given by organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included in the report.

Organisations do not have a consistent approach in gathering statistics. For example, some organisations record only numbers of referrals received and advocacy partners seen while others record numbers of contacts. Similarly, for collective advocacy organisations some record only numbers of group members while others record the numbers of attendances at meetings. It should also be noted that the data recorded in the map does not give a comprehensive picture of all activity levels. For example there is no data gathered on the involvement of collective advocacy groups in strategic planning processes. This cannot therefore be assumed to be a comprehensive picture of all advocacy activity nor can it be taken to show a like for like comparison in relation to activity levels.

Ayrshire and Arran



There are three local authority areas within the NHS Ayrshire and Arran area:

- North Ayrshire
- East Ayrshire
- South Ayrshire

Advocacy organisations in the NHS Ayrshire and Arran area:

- AIMS Advocacy
- Barnardo's Hear 4 U—Children's Rights and Advocacy
- Citizen Advocacy Support Services (CASS)
- East Ayrshire Advocacy Service
- VOICE Advocacy
- Who Cares? Scotland
- Youth Advocacy Group (East Ayrshire)

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Ayrshire and Arran. Responses are detailed below.

- Limited provision for children and young people in East Ayrshire.
- Limited provision for people with Physical Disabilities.
- No advocacy for children under 16 years in North Ayrshire.
- South Ayrshire only funds advocacy for Mental Health including Dementia, Learning Disabilities and children. There are therefore many gaps in advocacy provision in the South Ayrshire Council area.

Advocacy spending reported by:

- NHS Ayrshire and Arran
- East Ayrshire Council
- North Ayrshire Council
- South Ayrshire Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
AIMS Advocacy	Adults 16+ resident in North Ayrshire	£126,556 – NA Council £106,846 – NHS A&A Total = £233,402
East Ayrshire Advocacy Service	Adults 16+ and children 13+ resident in East Ayrshire	£170,405 – E A Council £112,318 – NHS A&A Total = £282,723
Citizen Advocacy Support Services	Adults with Learning Difficulties resident in South Ayrshire	£34,769 – S A Council £32,690 – NHS A&A Total = £67,459
Who Cares? Scotland	Looked after children and young people	£41,456 – S A Council £18,259 – NHS A&A Total = £59,715
Total spend on independent advocacy		£643,299

Non-Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Voice Advocacy	Adults 16+, including those 65+, with Mental Health Problems	£28,935 – S A Council £52,210 – NHS A&A Total = £81,145
Hear 4 U, Barnardo's Services Ltd	Children and young people in relation to the Mental Health (Care & Treatment) (Scotland) Act	£17,650 – S A Council £26,000 – NHS A&A Total = £43,650
Total spend on non-independent advocacy		£124,795

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

AIMS Advocacy

31 Hamilton Street, Saltcoats, KA21 5DT

Tel: 01294 608663/4

Email: morag@aimsadvocacy.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Adults (16+) who are a member of a recognised community care group
Area/s covered	North Ayrshire Patients in Ayr Clinic not from Ayrshire
Local Authority Area	North Ayrshire South Ayrshire (Ayr Clinic)
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010		569	
Numbers involved in collective advocacy 2009–2010		19	
Number of staff hours for advocacy per week		277	
Full time staff	2	Part time staff	11
Collective advocacy development workers	3	Active volunteers (other)	9

Funder	Amount	Duration	Continuing Y/N
NHS Ayrshire and Arran and North Ayrshire LA	£ 235,890	12 months	Yes
Third Sector Enterprise Fund	£ 10,094	12 months	Yes

Barnardo's Hear 4 U—Children's Rights and Advocacy

John Pollock Centre, Mainholm Road, Ayr, KA8 0QD

Tel: 01292 294309

Email: glynis.morris@barnardos.org.uk

Project Details

Independent/not independent	Not independent—managed by Barnardos
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Children and young people
Area/s covered	South Ayrshire
Local Authority Area	South Ayrshire
Service user representation on Board/Management Committee	No

This advocacy organisation operates in South Ayrshire, Renfrewshire and Dumfries and Galloway.

Number of people in receipt of advocacy 2009–2010	Numbers not provided
Numbers involved in collective advocacy 2009–2010	Numbers not provided
Number of staff hours for advocacy per week	37
Full time staff	1
Part time staff	1

Funder	Amount	Duration	Continuing Y/N
South Ayrshire Council and NHS Ayrshire and Arran	£ 30,750	12 months	Yes
Barnardos	£ £3,300	12 months	Yes

Citizen Advocacy Support Services (CASS)

Sutherland House, 123 Prestwick Road, Ayr, KA8 8NJ

Tel: 01292 268873

Email: enq@cassinfo.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen
Client groups/access criteria	People with Learning Difficulties
Area/s covered	South Ayrshire
Local Authority Area	South Ayrshire
Service user representation on Board/Management Committee	Not known

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing Y/N
South Ayrshire Council	£ 34,769	12 months	?
NHS Ayrshire & Arran	£ 32,690	12 months	?

East Ayrshire Advocacy Service

20 Lindsay Street, Kilmarnock, KA1 2BB

Tel: 01563 574442

Email: irene@eaas.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Learning Difficulties, Mental Health Problems Acquired Brain Injury, Autistic Spectrum Disorder, Older People
Area/s covered	East Ayrshire
Local Authority Area	East Ayrshire
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy/contacts 2009–2010			3689
Numbers involved in collective advocacy 2009–2010			2057
Number of staff hours for advocacy per week			590
Number of collective advocacy worker hours for advocacy per week			10
Full time staff	6	Part time staff	9
Collective advocacy development workers (inc. within FT/PT totals)	3	Active volunteers (other)	6

Funder	Amount	Duration	Continuing Y/N
East Ayrshire Council	£ 173,399	12 months	Yes
Ayrshire and Arran NHS	£ 111,850	12 months	Yes
Scottish Government	£ 26,000	12 months	Yes

VOICE Advocacy

27–29 Crown Street, Ayr, KA8 8AG

Tel: 01292 264396

Email: margaret.forumdev@hotmail.co.uk

Project Details

Independent/not independent	Not independent—wholly managed by Ayr Action for Mental Health
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Adults with Mental Health Problems including Older People
Area/s covered	South Ayrshire
Local Authority Area	South Ayrshire
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		399
Numbers involved in collective advocacy 2009–2010		Number not provided
Number of staff hours for advocacy per week		106.5
Part time staff	6	Active volunteers (other) 8

Funder	Amount	Duration	Continuing Y/N
NHS Ayrshire and Arran	£ 39,275	12 months	Yes
South Ayrshire Council	£ 39,275	12 months	Yes

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

Funder	Amount	Duration	Continuing Y/N
South Ayrshire Council	£ 41,456	12 months	Yes
NHS Ayrshire and Arran	£ 18,259	12 months	Yes

Youth Advocacy Group (East Ayrshire)

28/30 Grange Street, Kilmarnock, KA1 2DD

Tel: 01563 537327

Email: info@youthadvocacy.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer
Client groups/access criteria	Young People 11 to 18 years
Area/s covered	East Ayrshire
Local Authority Area	East Ayrshire
Service user representation on Board/Management Committee	None at present

Number of people in receipt of advocacy 2009–2010			130
Number of staff hours for advocacy per week			60
Number of volunteer hours for advocacy per week			20
Full time staff	1	Part time staff	3
Active volunteer advocates	3	Active volunteers (other)	5

Funder	Amount	Duration	Continuing Y/N
Big Lottery	£ 80,000	12 months	Funded to June 2010

Borders



There is one local authority area within the NHS Borders area:

- Borders Council

Advocacy organisations in the NHS Borders area:

- BIAS (Borders Independent Advocacy Service)
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Borders. Responses are detailed below.

- The service for Older People is limited to those living in residential care and/or those suffering from Dementia. There is no service currently available for Older People living in the community. There is also a need for longer term involvement with this client group.

Advocacy spending reported by:

- NHS Borders
- Scottish Borders Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
BIAS (Borders Independent Advocacy Service)	Generic and Mental Health advocacy for adults; Advocacy for adults, 16+ in terms of the Adult Support and Protection Act	£28,307 – Borders LA (ASP funding) £88,451 – Borders LA £54,667 – NHS Borders Total = £171,425
Total spend on independent advocacy		£171,425

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

BIAS (Borders Independent Advocacy Service)

Low Buckholmside, Galashiels, TD1 1RT

Tel: 01896 752200

Email: info@bordersadvocacy.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer
Client groups/access criteria	Generic
Area/s covered	Borders
Local Authority Area	Borders
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			324
Include Number of staff hours for advocacy per week			91
Number of volunteer hours for advocacy per week			50
Full time staff	0	Part time staff	9
Active volunteer advocates	20	Active volunteers (other)	14

Funder	Amount	Duration	Continuing Y/N
Scottish Borders Council and NHS Borders	£ 144,157	12 months	Yes
Scottish Borders Council (Adult Support & Protection Act)	£ 28,307	12 months	No
Comic Relief	£ 14,378	12 months	No
Tudor Trust	£ 26,000	12 months	Yes
People's Postcode Lottery	£ £4,228	3 months	No

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: I.ray@whocaresscotland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

No funding information for Who Cares? Scotland was provided for the NHS Borders area.

Dumfries and Galloway



There is one local authority area within the NHS Dumfries and Galloway area:

- Dumfries and Galloway Council

Advocacy organisations in the NHS Dumfries and Galloway area:

- Barnardo's Hear 4 U—Children's Rights and Advocacy
- People's Advocacy Service
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Dumfries and Galloway. Responses are detailed below.

- There is no separate independent advocacy for carers

Advocacy spending reported by:

- NHS Dumfries and Galloway
- Dumfries and Galloway Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
People's Advocacy Service	Generic and Mental Health advocacy for adults; Advocacy for adults, 16+ in relation to the Adult Support and Protection Act	£76,686 – D&G LA £71,686 – NHS D&G Total = £148,372
Who Cares? Scotland	Looked after children and young people	£57,003 – D&G LA Total = £57,003
Total spend on independent advocacy		£205,375

Non-Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Hear 4 U, Barnardo's Services Ltd	Children and young people in relation to the Mental Health (Care & Treatment) (Scotland) Act	£13,654 – D&G LA £13,654 – NHS D&G Total = £27,308
Total spend on non-independent advocacy		£27,308

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Barnardo's Hear 4 U—Children's Rights and Advocacy

c/o Carmont House, Crichton Campus, Dumfries, DG1 4TG

Tel: 07747 793358

Email: kathryne.lamb@barnardos.org.uk

Project Details

Independent/not independent	Not independent—managed by Barnardo's
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people
Area/s covered	Dumfries and Galloway
Local Authority Area	Dumfries and Galloway
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010	Numbers not provided		
Number of staff hours for advocacy per week	67		
Full time staff	2	Part time staff	1

Funder	Amount	Duration	Continuing Y/N
Dumfries and Galloway Council	£ 13,600	12 months	Yes
NHS Dumfries and Galloway	£ 13,600	12 months	Yes
Barnardo's	£ 3,300	12 months	Yes

People's Advocacy Service

11 Buccleuch Street, Dumfries, DG21 2AT

Tel: 01387 247237

Email: info@peoples-advocacy.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer Crisis/long term
Client groups/access criteria	Generic
Area/s covered	Dumfries and Galloway
Local Authority Area	Dumfries and Galloway
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			420
Number of staff hours for advocacy per week			70–80
Number of volunteer hours for advocacy per week			60
Full time staff	4	Part time staff	3
Active volunteer advocates	14	Active volunteers (other)	7

Funder	Amount	Duration	Continuing Y/N
Dumfries and Galloway NHS	£ 71,686	12 months	Yes
Dumfries and Galloway Council	£ 86,686	12 months	Yes
Dumfries and Galloway Council	£ 5,000	12 months	Yes
Scottish Government	£ 25,000	12 months	?

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: I.ray@whocaresscotland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

Funder	Amount	Duration	Continuing Y/N
Dumfries and Galloway Council	£ 57,003	12 months	No

Fife



There is one local authority area within the NHS Fife area:

- Fife Council

Advocacy organisations in the NHS Fife area:

- Dunfermline Advocacy Initiative
- Circles Fife
- Equal Voice in Central Fife
- Fife Elderly Forum
- includeMe!
- People First (Scotland)
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Fife. Responses are detailed below.

- There is no independent advocacy for children with Learning Disabilities in Fife.
- There is limited access to independent citizen advocacy for people aged 26–49 living in the community in Fife.
- Limited provision for Older People.

Advocacy spending reported by:

- NHS Fife
- Fife Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Dunfermline Advocacy Initiative	Adults, children and young people with Learning Difficulties in west Fife	£26,565 – Fife LA £54,086 – NHS Fife Total = £80,651
Equal Voice in Central Fife	Adults 16+ with Learning Difficulties in central Fife	£32,640 – Fife LA Total = £32,640
includeME!	Adults 16+ with Learning Difficulties in north east Fife	£37,000 – Fife LA Total = £37,000
People First Fife	Collective advocacy for people with Learning Difficulties	£80,451 – Fife LA Total = £80,451
Who Cares? Scotland	Looked after children and young people	£41,572 – Fife LA Total = £41,572
Total spend on independent advocacy		£272,314

Non-Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Circles Network Fife	Adults with Mental Health problems, adults with Dementia	£282,900 – Fife LA £62,710 – NHS Fife Total = £345,610
Fife Elderly Forum	Older People	£16,367 – NHS Fife Total = £16,367
FRAE Fife	People from Fife black and minority ethnic communities	£6,677 – NHS Fife Total = £6,677
Total spend on non-independent advocacy		£368,654

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Fife continued

Circles Fife

6 Pentland House, Pentland Park, Saltire House, Glenrothes, KY6 2AH

Tel: 01592 772 220

Email: fife@circlesnetwork.org.uk

Project Details

Independent/not independent	Not independent—part of the Circles Network
Type/s of advocacy	Paid professional
Client groups/access criteria	Adults with Mental Health Problems including Dementia
Area/s covered	Fife
Local Authority Area	Fife
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010		607*	
Numbers involved in collective advocacy 2009–2010		184*	
Number of staff hours for advocacy per week		360*	
Number of volunteer hours for advocacy per week		25*	
Number of citizen advocacy hours per week		10*	
Number of collective advocacy worker hours per week		37.5*	
Full time staff	11*	Part time staff	4*
Active volunteer advocates	2*	Active citizen advocates	3*

** Statistics provided are the total for both the Circles Glasgow and the Circles Fife projects*

Funder	Amount	Duration	Continuing Y/N
Fife Council	£ 282,900	12 months	Yes
NHS Fife	£ 62,710	12 months	Yes

Fife continued

Dunfermline Advocacy Initiative

2 Halbeath Road, Dunfermline, KY12 7QX

Tel: 01383 624382

Email: enquiries@dunfermlineadvocacy.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen advocacy Volunteer crisis
Client groups/access criteria	Adults, children and young people with Learning Difficulties
Area/s covered	West Fife
Local Authority Area	Fife Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		54	
Numbers involved in citizen advocacy 2009–2010		not provided	
Full time staff	0	Part time staff	8
Active volunteer advocates	8	Active volunteers (other)	6
Active citizen advocates	43		

Funder	Amount	Duration	Continuing Y/N
NHS Fife	£ 53,550	12 months	Yes
Fife Council	£ 27,094	12 months	Yes
Big Lottery Fund	£ 12,925	12 months	Yes
Henry Smith Foundation	£ 30,000	12 months	Yes
Trusthouse Foundation	£ 10,000	12 months	No
Lloyds TSB	£ 8,813	12 months	Yes

Fife continued

Equal Voice in Central Fife

The Roundhouse, Priory Campus, Victoria Road, Kirkcaldy, KY1 2QT

Tel: 01592 223875

Email: equalvoiceincentralfife@yahoo.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen
Client groups/access criteria	People 16+ with a Learning Difficulty
Area/s covered	Central Fife
Local Authority Area	Fife
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			13
Number of staff hours for advocacy per week			N/A
Number of citizen advocacy hours per week			12
Full time staff	0	Part time staff	2
Active Citizen Advocates	12	Active volunteers (other)	7

Funder	Amount	Duration	Continuing Y/N
Fife Council	£ 32,640	12 months	Yes

Fife continued

Fife Elderly Forum

Office 2, Fraser Buildings, 11 Millie Street, Kirkcaldy, KY1 2NL

Tel: 01592 643743

Email: info@fife-elderly.org.uk

Project Details

Independent/not independent	Not independent—Part of the Fife Elderly Forum
Type/s of advocacy	Collective Peer Volunteer/crisis
Client groups/access criteria	People 60+ years
Area/s covered	Fife
Local Authority Area	Fife
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		45	
Numbers involved in collective advocacy 2009–2010		1,200	
Number of staff hours for advocacy per week		24	
Number of volunteer hours for advocacy per week		5	
Number of collective advocacy worker hours per week		4	
Full time staff	1	Part time staff	3
Active volunteer advocates	3	Active volunteers (other)	16

Funder	Amount	Duration	Continuing Y/N
Fife Council	£ 65,902	12 months	Yes
NHS Fife	£ 39,064	12 months	Yes
Lloyds TSB	£ 9,005	12 months	No

Fife continued

includeMe!

Tom Rogers Mill, East Burnside, Cupar, Fife, KY15 4DQ

Tel: 01334 656242

Email: contact@includeme.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen
Client groups/access criteria	People 16+ with a Learning Difficulty
Area/s covered	North East Fife
Local Authority Area	Fife
Service user representation on Board/Management Committee	Yes—the Stewardship Group, a constituted sub-committee.

Number of people in receipt of advocacy 2009–2010			0
Number of staff hours for advocacy per week			35
Number of citizen advocacy hours per week			0*
Full time staff	1	Active Citizen Advocates	0*
Active volunteers (other)	8		

Funder	Amount	Duration	Continuing Y/N
Fife Council	£ 37,000	12 months	Yes

** This is the first year of a new project just being developed*

Fife continued

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective advocacy Self advocacy
Client groups/access criteria	Learning Difficulties
Area/s covered	Grampian, Lanarkshire, Lothian, Forth Valley, Greater Glasgow, Borders, Dumfries and Galloway
Local Authority Area	Edinburgh City Council, East Lothian, West Lothian, Midlothian, Glasgow, South Lanarkshire, Fife, Borders, Clackmannanshire, Dumfries and Galloway

Information was not provided for this organisation. Unable to include details of advocacy delivered and staffing.

Funding information submitted by Fife Council

Funder	Amount	Duration	Continuing Y/N
Fife Council	£ 80,451	12 months	?

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

Funder	Amount	Duration	Continuing Y/N
Fife Council	£ 41,572	12 months	Yes

Forth Valley



There are three local authority areas within the NHS Forth Valley area:

- Stirling Council
- Falkirk Council
- Clackmannanshire Council

Advocacy organisations in the NHS Forth Valley area:

- Advocacy Into Action
- Forth Valley Advocacy
- People First (Scotland)
- Quality Action Group

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Forth Valley. Responses are detailed below.

There is limited or no advocacy available for the following groups:

- People with sensory/Physical Disabilities
- Prisoners
- People with problem drug/alcohol use
- People affected by homelessness
- People affected by stroke
- Minority groups including refugees and asylum seekers
- Appropriate funding for children and young people's advocacy

Advocacy spending reported by:

- NHS Forth Valley
- Clackmannanshire Council
- Falkirk Council
- Stirling Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Forth Valley Advocacy Service	Adults with Mental Health Problems, Older People	£79,995 – Stirling LA £26,024 – Clacks LA £27,839 – Falkirk LA £41,716 – Partnership Fund £136,000 – NHS F V Total = £311,574
Quality Action Group	Adults with Learning Difficulties	£55,755 – Stirling Council Total = £55,755
Advocacy into Action	Adults with Learning Difficulties	£ 38,768 – Clacks LA £ 75,493 – Falkirk LA £14,000 – NHS F V Total = £128,261
People First (Scotland)	Adults with Learning Difficulties	£22,738 – Clacks LA Total = £22,738
Total spend on independent advocacy		£510,870

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Advocacy Into Action

27 West Bridge Street, Falkirk, FK1 5RJ

Tel: 01324 633321

Email: info@advocacyintoaction.net

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Citizen advocacy Volunteer/crisis
Client groups/access criteria	Learning Difficulties
Area/s covered	Falkirk and Clackmannanshire
Local Authority Area	Falkirk Council Clackmannanshire Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		137	
Number of staff hours for advocacy per week		154	
Number of citizen advocacy hours per week		5	
Full time staff	5	Part time staff	3
Active volunteer advocates	13	Active volunteers (other)	25
Active citizen advocates	8		

Funder	Amount	Duration	Continuing Y/N
Falkirk Council	£ 75,493	12 months	Yes
Clackmannanshire Council	£ 38,768	12 months	Yes
Forth Valley MH Partnership	£ 13,505	12 months	Yes
Big Lottery	£ 78,740	12 months	Yes

Forth Valley Advocacy

1 The Bungalows, Stirling Road, Larbert, FK5 4SD

Tel: 01324 557070

Email: wendysharp@nhs.net

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/crisis and long term
Client groups/access criteria	Older People 65+ Mental Health for all ages—children and young people, adults, Older People
Area/s covered	Forth Valley
Local Authority Area	Stirling Council Falkirk Council Clackmannanshire Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy/contacts 2009–2010			2395
Numbers involved in collective advocacy 2009–2010			50
Number of staff hours for advocacy per week			312.5
Number of volunteer hours for advocacy per week			8
Number of collective advocacy worker hours per week			3
Full time staff	9	Part time staff	2
Active volunteer advocates	4	Active volunteers (other)	11

Forth Valley continued

Forth Valley Advocacy *continued*

Funder	Amount	Duration	Continuing Y/N
NHS Forth Valley	£ 142,488	12 months	Yes
Stirling Council	£ 79,995	12 months	Yes
Clackmannanshire Council	£ 26,024	12 months	Yes
Falkirk Council	£ 27,839	12 months	Unsure
Partnership Forum	£ 41,716	12 months	No

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective advocacy Self advocacy
Client groups/access criteria	Learning Difficulties
Area/s covered	Grampian, Lanarkshire, Lothian, Forth Valley, Greater Glasgow, Borders, Dumfries and Galloway
Local Authority Area	Edinburgh City Council, East Lothian, West Lothian, Midlothian, Glasgow, South Lanarkshire, Fife, Borders, Clackmannanshire, Dumfries and Galloway

Information was not provided for this project. Unable to include details of advocacy delivered and staffing.

Funding information submitted by Clackmannanshire Council

Funder	Amount	Duration	Continuing Y/N
Clackmannanshire Council	£ 22,738	12 months	?

Quality Action Group

10 Spittal Street, Stirling, FK8 1DU

Tel: 01786 471120

Email: admin@stirling-qag.org.uk

Project Details

Independent/not independent	Not independent		
Type/s of advocacy	Paid professional Collective		
Client groups/access criteria	Learning Disability		
Area/s covered	Stirling		
Local Authority Area	Stirling Council		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2009–2010			55
Number of staff hours for advocacy per week			42
Number of collective advocacy worker hours per week			14
Full time staff	1	Part time staff	1
Active volunteers (other)	20		

Funder	Amount	Duration	Continuing Y/N
Stirling Council	£ 48,397	12 months	Yes

Grampian



There are three local authority areas within the NHS Grampian area:

- City of Aberdeen
- Aberdeenshire
- Moray

Advocacy organisations in the NHS Grampian area:

- Advocacy North East
- Advocacy Service Aberdeen

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Grampian. Responses are detailed below.

There is limited or no provision for the following groups:

- Older People
- Learning Disability
- Physical disability
- Problem drug/alcohol use
- Carers
- Independent advocacy for children in Aberdeenshire and Moray
- People in private care homes
- Prisoners

Advocacy spending reported by:

- NHS Grampian
- Aberdeenshire Council
- Aberdeen City Council
- Moray Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Service Aberdeen	Adults with Mental Health problems or Learning Disabilities, Older People, children and young people, carers. Collective advocacy.	£203,205 – AC LA £24,996 – Aberdeenshire LA £76,148 – NHS Grampian Total = £304,349
Advocacy North East	Adults with Mental Health problems, Learning Disabilities, Physical Disabilities, problem drug/alcohol use, sensory impairment.	£184,200 – Aberdeenshire LA £122,394 – Moray LA £19,205 – NHS Grampian Total = £325,799
Total spend on independent advocacy		£630,148

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Advocacy North East

Dalfling Business Centre, Unit 2, Balidaff, Inverurie, AB51 5LA

Tel: 01467 651604

Email: advocacyne@btconnect.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/crisis and long term
Client groups/access criteria	Adult users of Health and Social Care services Adults with Learning Difficulties, Mental Health Problems, Physical and Sensory Impairment Adults with problem drug/alcohol use Older People
Area/s covered	Aberdeenshire Moray
Local Authority Area	Aberdeenshire Moray
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010	Aberdeenshire: 290 Moray: 149		
Numbers involved in collective advocacy 2009–2010	15 advocacy groups		
Number of staff hours for advocacy per week	360.5		
Number of collective advocacy worker hours week	2		
Number of volunteer hours for advocacy per week	9		
Full time staff	5	Part time staff	9
Active volunteer advocates	25	Active volunteers (other)	7

Grampian continued

Advocacy North East *continued*

Funder	Amount	Duration	Continuing Y/N
NHS Grampian	£ 19,205	12 months	Yes
Aberdeenshire Council	£ 184,200	12 months	Yes
Moray Council	£ 122,394	12 months	Yes

Advocacy Service Aberdeen

Aberdeen Business Centre, Willowbank Road, Aberdeen, AB11 6YG

Tel: 01224 332314

Email: asa@advocacy.org.uk

Project Details

Independent/not independent	Independent		
Type/s of advocacy	Paid professional Volunteer Collective		
Client groups/access criteria	Learning Disabilities Mental Health Older People Children and young people		
Area/s covered	City of Aberdeen		
Local Authority Area	City of Aberdeen Council		
Service user representation on Board/Management Committee	Carer representation		
Number of people in receipt of advocacy 2009–2010			712
Numbers involved in collective advocacy 2009–2010			450
Number of staff hours for advocacy per week			327
Number of volunteer hours for advocacy per week			3
Number of collective advocacy worker hours per week			17
Full time staff	10	Part time staff	3
Collective advocacy development workers	1	Active volunteer advocates	1
Active volunteers (other)	9		

Grampian continued

Advocacy Service Aberdeen *continued*

Funder	Amount	Duration	Continuing Y/N
Aberdeen City Council	£ 200,881	12 months	?
NHS Grampian	£ 69,058	12 months	?
Aberdeenshire Council	£ 24,996	12 months	?
Charitable Foundation	£ 23,250	12 months	No
Children in Need	£ 27,451	12 months	Yes

Greater Glasgow and Clyde



There are six local authority areas within the NHS Greater Glasgow and Clyde area:

- City of Glasgow Council
- East Dunbartonshire Council
- West Dunbartonshire Council
- East Renfrewshire Council
- Renfrewshire Council
- Inverclyde Council

Advocacy organisations in the NHS Greater Glasgow and Clyde area:

- ACUMEN (Argyll and Clyde United in Mental Health)
- Advocacy Matters (Greater Glasgow) Ltd
- The Advocacy Project
- Barnardo's Hear 4 U—Children's Rights and Advocacy
- CEARTAS
- Circles Advocacy Project Glasgow
- Drumchapel Advocacy Project
- Drumchapel Children's Rights Project
- Equal Say
- Ethnic Minority Advocacy Service (EMAS)
- Inverclyde Advocacy Service
- Lomond and Argyll Advocacy
- Partners in Advocacy—Glasgow
- Renfrewshire Carers' Centre Advocacy project
- You First Advocacy
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Greater Glasgow and Clyde. Responses are detailed below.

No or limited advocacy available for:

- Members of BME communities
- Refugees/asylum seekers
- Carers
- Acquired Brain Injury
- Prisoners
- Limited advocacy for people with Mental Health Problems and Learning Disabilities
- No independent advocacy for children.
- More advocacy required for the increasing number of referrals in relation to the Additional Support for Learning Act

Advocacy spending reported by:

- NHS Greater Glasgow and Clyde
- Glasgow City Council
- Inverclyde Council
- Renfrewshire Council
- East Renfrewshire Council
- West Dunbartonshire Council
- East Dunbartonshire Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
The Advocacy Project	Adults with Mental Health problems, Older People with Mental Health Problems	£235,980 – Glasgow LA £18,084 – E Renf CHP £101,239 – NHS GG&C Total = £355,303
Advocacy Matters	Adults with Mental Health Problems	£371,809 – NHS GG&C Total = £371,809
Ceartas	Adults with Mental Health Problems, Learning Disabilities, Acquired Brain Injury, Physical Disabilities, Sensory Impairment, Dementia and additional communication support needs. Older People 65+	£276,023 – E Dun LA Total = £276,023
Equal Say	Adults with Learning Disabilities	£45,518 – E Renf CHP £170,000 – NHS GG&C Total = £215,518
Partners in Advocacy	Children and young people	£28,000 – E Renf CHP Total = £28,000
Inverclyde Advocacy	Adults with Mental Health Problems	£66,135 – NHS GG&C £54,242 – Inver LA Total = £120,377
Lomond & Argyll Advocacy Service	Adults with Mental Health Problems, Learning Disabilities or Dementia. Older people 65+	£177,521 – W Dun LA £56,983 – NHS GG&C Total = £234,504
Who Cares? Scotland	Looked after and accommodated children	£37,500 – Renf LA £85,000 – Glasgow LA Total = £122,500
Total spend on independent advocacy		£1,724,034

Non-Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Circles Network	Forensic Mental Health	£162,952 – NHS GG&C Total = £162,952
Drumchapel Advocacy Project	Generic for residents of Drumchapel	£50,500 – Glasgow LA Total = £50,500
Drumchapel Children's Rights Project	Children and young people	£71,260 – Glasgow LA Total = £71,260
Ethnic Minority Advocacy Service (EMAS)	Adults from BME communities <i>This project no longer exists</i>	£98,780 – Glasgow LA Total = £98,780
Renfrewshire Carers' Centre	Carers	£9,366 – Renf LA 10,664 – NHS GG&C Total = £20,030
Barnardos Hear 4 U	Children and young people	£40,000 – Renf LA Total = £40,000
You First Advocacy	Adults with Learning Difficulties, Mental Health Problems or Dementia	£125,460 – Renf LA £57,222 – NHS GG&C Total = £182,682
Total spend on non-independent advocacy		£626,174

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

ACUMEN (Argyll and Clyde United in Mental Health)

Room 2015, Mile End Mill, 12 Seedhill Road, Paisley, PA1 1JS

Tel: 0141 887 9103

Email: enquiries@acumennetwork.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective
Client groups/access criteria	Mental Health service users
Area/s covered	Argyll and Clyde
Local Authority Area	Inverclyde Council East Renfrewshire Council Renfrewshire Council West Dunbartonshire Council Argyll and Bute Council
Service user representation on Board/Management Committee	Yes

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Some funding details, shown below, are provided by commissioners.

Funder	Amount	Duration	Continuing Y/N
Resource Transfer (NHS Highland)	£ 33,000	12 months	Yes
NHS Highland	£ 12,000	12 months	Yes
Argyll and Bute Council	£ 8,000	12 months	Yes

Advocacy Matters (Greater Glasgow) Ltd

5th Floor, Merchants' House, 30 George Square, Glasgow, G2 1EG

Tel: 0141 572 2850

Email: advocacymatters@yahoo.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer
Client groups/access criteria	Adults 16+ with Mental Health Problems
Area/s covered	Greater Glasgow
Local Authority Area	Glasgow City Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			615
Number of staff hours for advocacy per week			266
Full time staff	11	Part time staff	1
Active volunteer advocates	9	Active volunteers (other)	11

Funder	Amount	Duration	Continuing Y/N
NHS Glasgow and Clyde	£ 371,809	12 months	Subject to annual review
Comic Relief	£ 30,319	12 months	Yes

The Advocacy Project

Cumbræ House, 15 Carlton Court, Glasgow, G5 9JP

Tel: 0845 076 2262

Email: enquiry@theadvocacyproject.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/long term
Client groups/access criteria	Older People (Glasgow, E Renfrew, S Lan) Adult Mental Health (S Lan) Learning Disability and/or Communication support need (N Lan) People affected by Adult Support & Protection Act—not Mental Health (N Lan) Generic Disability (Glasgow East End, Rutherglen and Cambuslang (S Lan) Physical Disability (Southern General Hospital) Mental Health Reprovisioning (Glasgow South)
Area/s covered	Glasgow East Renfrewshire North Lanarkshire South Lanarkshire
Local Authority Area	Glasgow City Council East Renfrewshire Council North Lanarkshire Council South Lanarkshire Council
Service user representation on Board/Management Committee	No

The Advocacy Project *continued*

Number of people in receipt of advocacy 2009–2010		1204*	
Numbers involved in collective advocacy 2009–2010		25*	
Number of staff hours for advocacy per week		595*	
Number of volunteer hours for advocacy per week		35*	
Full time staff	20*	Part time staff	4*
Active volunteers (other)		6*	

** Statistics are totals for all local authority areas*

Funder	Amount	Duration	Continuing Y/N
Glasgow and Clyde NHS	£ 101,239	12 months	Yes
Glasgow City Council	£ 235,980	12 months	Yes
East Renfrewshire CHP	£ £18,084	12 months	No
North Lanarkshire Council and NHS Lanarkshire	£ 124,805	12 months	Yes
South Lanarkshire Council and NHS Lanarkshire	£ 236,180	12 months	Yes

Barnardo's Hear 4 U—Children's Rights and Advocacy

12 Lochfield Road, Paisley, PA2 7RG

Tel: 0141 884 7896

Email: sharon.houston@barnardos.org.uk

Project Details

Independent/not independent	Not independent—managed by Barnardos
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people
Area/s covered	Renfrewshire
Local Authority Area	Renfrewshire
Service user representation on Board/Management Committee	No

This advocacy organisation operates in South Ayrshire, Renfrewshire and Dumfries and Galloway.

Number of people in receipt of advocacy 2009–2010	Numbers not provided
Numbers involved in collective advocacy 2009–2010	Numbers not provided
Number of staff hours for advocacy per week	37
Full time staff	1
Part time staff	1

Funder	Amount	Duration	Continuing Y/N
Renfrewshire Council	£ 40,000	12 months	Yes
Barnardos	£ £3,300	12 months	Yes

CEARTAS

Suites 5–7, McGregor House, 10 Donaldson Crescent, Kirkintilloch, G66 1XF

Tel: 0141 775 0433

Email: info@ceartas.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer/Crisis and Long term Collective
Client groups/access criteria	Older People, Dementia, Physical Disability, Mental Health, Learning Disability, Sensory Impairment, Acquired Brain Injury, additional communication needs, young people
Area/s covered	East Dunbartonshire
Local Authority Area	East Dunbartonshire
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010		299	
Numbers involved in collective advocacy 2009–2010		17	
Number of staff hours for advocacy per week		259	
Number of volunteer hours for advocacy per week		6	
Number of collective advocacy worker hours per week		4	
Full time staff	7	Part time staff	1
Active volunteer advocates	3	Active volunteers (other)	14

Funder	Amount	Duration	Continuing Y/N
East Dunbarton Council	£ 276,023	12 months	Yes

Circles Advocacy Project Glasgow

Rowanbank Clinic, Stobhill, 133C Balornock Road, G21 3UL

Tel: 0141 232 6406

Email: stevenbell@circlesnetwork.org.uk

Project Details

Independent/not independent	Not independent—part of the Circles Network
Type/s of advocacy	Paid professional Collective Volunteer Citizen
Client groups/access criteria	Mental Health Learning Difficulties
Area/s covered	Low to medium secure Mental Health services in Glasgow
Local Authority Area	Glasgow City Council
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010		607*	
Numbers involved in collective advocacy 2009–2010		184*	
Number of staff hours for advocacy per week		360*	
Number of volunteer hours for advocacy per week		25*	
Number of citizen advocacy hours per week		10*	
Number of collective advocacy worker hours per week		37.5*	
Full time staff	11*	Part time staff	4*
Active volunteer advocates	2*	Active citizen advocates	3*

** Statistics provided are the total for both the Circles Glasgow and the Circles Fife projects*

Funder	Amount	Duration	Continuing Y/N
Glasgow and Clyde NHS	£ 162,952	12 months	Yes

Drumchapel Advocacy Project

Suite 18 Garscadden House, 3 Dalsetter Crescent, Glasgow, G15 8TG

Tel: 0141 944 0507

Email: jackieferguson@dlmac.co.uk

Project Details

Independent/not independent	Not independent—part of Drumchapel Law and Money Advice Centre
Type/s of advocacy	Paid professional Volunteer/long term Citizen
Client groups/access criteria	Anyone 18+ years living in the G15 area
Area/s covered	Drumchapel
Local Authority Area	City of Glasgow Council
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010			63
Number of staff hours for advocacy per week			35
Number of volunteer hours for advocacy per week			4
Number of citizen advocacy hours per week			4
Full time staff	0	Part time staff	2
Active volunteer advocates	2	Active citizen advocates	2

Funder	Amount	Duration	Continuing Y/N
Glasgow City Council	£ 50,500	12 months	Yes
Scottish Community Foundation	£ 4,172	3 months	No

Drumchapel Children's Rights Project

Suite 18 Garscadden House, 3 Dalsetter Crescent, Glasgow, G15 8TG

Tel: 0141 944 0507

Email: clairehaining@dlmac.co.uk

Project Details

Independent/not independent	Not independent—part of Drumchapel Law and Money Advice Centre		
Type/s of advocacy	Paid professional Volunteer/long term Citizen		
Client groups/access criteria	Children and young people 5–18 years living in the G15 area		
Area/s covered	Drumchapel		
Local Authority Area	City of Glasgow Council		
Service user representation on Board/Management Committee	No		
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Number of people in receipt of advocacy 2009–2010			83
Number of staff hours for advocacy per week			87
Number of volunteer hours for advocacy per week			5
Number of citizen advocacy hours per week			5
Full time staff	2	Part time staff	1
Active volunteer advocates	4	Active volunteers (other)	6
Active citizen advocates	4		

Funder	Amount	Duration	Continuing Y/N
Glasgow City Council	£ 41,260	12 months	Yes
Local Community Planning Partnership	£ 30,000	12 months	Yes
Volant Charitable Trust	£ 15,000	3 months	Yes

Equal Say

11–13 Dowanhill Street, Glasgow, G11 5QS

Tel: 0141 337 3133

Email: ca@equalsay.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen advocacy Paid professional
Client groups/access criteria	Learning Difficulties Generic in East Renfrewshire
Area/s covered	Greater Glasgow and Clyde
Local Authority Area	Glasgow City Council East Renfrewshire Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			243
Number of staff hours for advocacy per week			197
Number of citizen advocacy hours per week			142
Full time staff	8	Part time staff	0
Active citizen advocates	72	Active volunteers (other)	11

Funder	Amount	Duration	Continuing Y/N
Glasgow and Clyde NHS	£ 170,000	12 months	Yes
East Renfrewshire Council	£ 48,000	12 months	Yes
Big Lottery	£ 110,000	12 months	Yes
Investing in Ideas	£ 10,000	12 months	No

Ethnic Minority Advocacy Service (EMAS)

No longer providing a service

Project Details

Independent/not independent	Not independent—part of the Ethnic Minority Enterprise Centre
Type/s of advocacy	Paid professional
Client groups/access criteria	Individuals from black and minority ethnic communities
Area/s covered	Greater Glasgow and Clyde
Local Authority Area	Glasgow City Council
Service user representation on Board/Management Committee	No

Glasgow City Council reported that, due to significant governance issues, the project was liquidated. The service is currently being reprovisioned.

Information was not provided for this project.

Funder	Amount	Duration	Continuing Y/N
Glasgow City Council	£ 98,780	12 months	No—see above

Inverclyde Advocacy Service

21 Grey Place, Greenock, PA15 1YF

Tel 01457 730797

Email: moya.sweeney@btconnect.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer
Client groups/access criteria	Adults over 16 years with a community care issue
Area/s covered	Inverclyde
Local Authority Area	Inverclyde
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			257
Numbers involved in collective advocacy 2009–2010			140
Number of staff hours for advocacy per week			76
Number of volunteer hours for advocacy per week			29
Full time staff	3	Part time staff	4
Active volunteer advocates	6	Active volunteers (other)	10

Funder	Amount	Duration	Continuing Y/N
Glasgow and Clyde NHS	£ 66,134	12 months	Yes
Inverclyde Council	£ 54,243	12 months	Yes

Lomond and Argyll Advocacy

155 Glasgow Road, Dumbarton, G82 1RH

Tel: 01389 726543

Email: laasadvocacy@aol.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Adults 16+ with Mental Health Problems, Learning Disability, Dementia Older People 65+
Area/s covered	Argyll and Bute West Dunbartonshire
Local Authority Area	Argyll and Bute West Dunbartonshire
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		716*	
Numbers involved in collective advocacy 2009–2010		40*	
Number of staff hours for advocacy per week		310*	
Number of volunteer hours for advocacy per week		Information not given	
Full time staff	6*	Part time staff	7*
Active volunteer advocates	20*	Active volunteers (other)	15*

** Statistics are for both Argyll and Bute and West Dunbartonshire Council areas*

Funder	Amount	Duration	Continuing Y/N
NHS Highland	£ 91,464	12 months	Yes
NHS GG&C	£ 56,983	12 months	Yes
Argyll and Bute Council	£ 86,718	12 months	Yes
West Dunbartonshire Council	£ 177,521	12 months	Yes

Partners in Advocacy—Glasgow

The Pentagon Centre, 36 Washington Street, Glasgow, G3 8AZ

Tel: 0141 847 0660

Email: glasgow@partnersinadvocacy.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/crisis and long term Citizen advocacy
Client groups/access criteria	Adults, children and young people with Mental Health Problems and/or Learning Disabilities Physical Disabilities
Area/s covered	Edinburgh East Lothian Midlothian East Renfrewshire Glasgow Dundee
Local Authority Area	Edinburgh East Lothian Midlothian East Renfrewshire Glasgow Dundee
Service user representation on Board/Management Committee	Yes

Partners in Advocacy—Glasgow *continued*

Number of people in receipt of advocacy 2009–2010		556*
Numbers involved in collective advocacy 2009–2010		197*
Number of staff hours for advocacy per week		Information not provided
Full time staff	9*	Part time staff 14*
Active citizen advocates	30*	Active volunteers (other) 80*

** Statistics provided are the total for all Partners in Advocacy projects in Lothian, Glasgow and Dundee.*

2009–2010 funding information was not provided for this project. Some funding information was provided by commissioners.

Funder	Amount
Midlothian Council	£ 20,000
City of Edinburgh Council	£ 31,619
East Lothian Council	£ 42,500
NHS Lothian	£ 2000
Dundee City Council	£ 12,000
East Renfrewshire CHP	£ 28,000
Scottish Government	£ 42,540

Renfrewshire Carers' Centre Advocacy project

Unit 55, Abbey Mill Business Centre, Embroidery Mill, Seedhill, Paisley, PA1 1HG

Tel: 0141 887 3643

Email: maureen@renfrewshirecarers.co.uk

Project Details

Independent/not independent	Not independent—part of Renfrewshire Carers' Centre
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Carers 18+
Area/s covered	Renfrewshire
Local Authority Area	Renfrewshire Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		104	
Numbers of attendances—collective advocacy 2009–2010		120	
Number of staff hours for advocacy per week		51	
Number of collective advocacy workers hours per month		2	
Full time staff	1	Part time staff	1

Funder	Amount	Duration	Continuing Y/N
NHS Glasgow and Clyde	£ 10,336	12 months	Yes
Renfrewshire Council	£ 19,225	12 months	Yes

You First Advocacy

47 Causeyside Street, Paisley, PA1 1YN

Tel: 0141 849 1229

Email: advocacy@ramh.org

Project Details

Independent/not independent	Not independent—part of Renfrewshire Association for Mental Health
Type/s of advocacy	Paid professional Volunteer/crisis
Client groups/access criteria	Adults (16 and over) with Mental Health Problems, Learning Disabilities or Physical Disabilities, Older People
Area/s covered	Renfrewshire
Local Authority Area	Renfrewshire Council
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010			500
Number of staff hours for advocacy per week			158.5
Number of volunteer hours for advocacy per week			54
Full time staff	2	Part time staff	3
Active volunteer advocates	10	Active volunteers (other)	4

Funder	Amount	Duration	Continuing Y/N
NHS GG&C	£ 57,222	12 months	Yes
Renfrewshire Council	£ 125,460	12 months	Yes

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

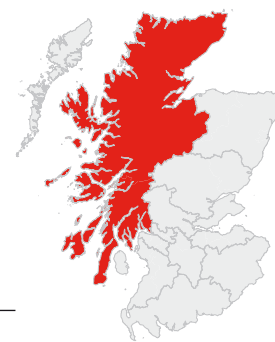
Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

Funder	Amount	Duration	Continuing Y/N
Renfrewshire Council	£ 37,500	12 months	Yes
Glasgow City Council	£ 85,000	12 months	Yes

Highland



There are two local authority areas within the NHS Highland area:

- Highland
- Argyll and Bute

Advocacy organisations in the NHS Highland area:

- ACE Advocacy Project
- ACUMEN (Argyll and Clyde United in Mental Health)
- Advocacy Highland
- Autism Rights Group Highland (ARGH)
- Highland Carers Advocacy Service
- Highland Users' Group (HUG)
- Lomond and Argyll Advocacy
- People First Highland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Highland. Responses are detailed below.

- When residents leave New Craigs Hospital they are no longer able to access long term advocacy.
- There is no advocacy provision for children and young people other than those covered by the Mental Health Act.
- There is no advocacy provision for people with Acquired Brain Injury.
- There is no advocacy provision for people with physical disability
- No advocacy for people with problem drug/alcohol use

Advocacy spending reported by:

- NHS Highland
- Argyll and Bute Council
- Highland Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
ACUMEN	Collective advocacy for people with Mental Health Problems	£8,000 – A&B LA £12,000 – NHS Highland £33,000 – Resource Release Total = £28,000
Advocacy Highland	Adults and children with Mental Health Problems, Learning Disabilities, Dementia, Autistic Spectrum Disorders	£110,631 – Highland LA £122,276 – NHS Highland Total = £232,907
Lomond and Argyll Advocacy	Adults from all community care groups and specifically under the terms of the Mental Health (Care and Treatment) (Scotland) Act. Also In relation to the Adult Support and Protection Act	£86,718 – A&B LA £91,464 – NHS Highland Total = £178,182
Total spend on independent advocacy		£464,089

Non-Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
ACE Advocacy	<i>No longer providing a service</i> Residents of New Craigs Hospital undergoing a move into the community	£14,366 – Highland LA £15,196 – NHS Highland Total = £29,562
Highland Users Group (HUG)	Collective advocacy for people with Mental Health Problems	£34,503 – Highland LA £34,503 – NHS Highland Total = £69,005
People First Highland	Collective advocacy for people with Learning Difficulties	£22,882 – Highland LA £22,882 – NHS Highland Total = £45,763
Highland Carers' Advocacy Service	Adult and young carers	£63,605 – Highland LA £63,605 – NHS Highland Total = £127,210
Total spend on non-independent advocacy		£271,540

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Highland continued

ACE Advocacy Project

No longer providing a service

Project Details

Independent/not independent	Not independent—managed by Enable
Type/s of advocacy	Paid professional
Client groups/access criteria	All residents of New Craigs Hospital Learning Disability Service
Area/s covered	Inverness
Local Authority Area	Highland
Service user representation on Board/Management Committee	N/A

Funder	Amount	Duration	Continuing Y/N
Highland Council	£ 14,366	12 months	No
NHS Highland	£ 15,196	12 months	No

ACUMEN (Argyll and Clyde United in Mental Health)

Room 2015, Mile End Mill, 12 Seedhill Road, Paisley, PA1 1JS

Tel: 0141 887 9103

Email: enquiries@acumennetwork.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective
Client groups/access criteria	Mental Health service users
Area/s covered	Argyll and Clyde
Local Authority Area	Inverclyde Council East Renfrewshire Council Renfrewshire Council West Dunbartonshire Council Argyll and Bute Council
Service user representation on Board/Management Committee	Yes

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Some funding details, shown below, are provided by commissioners.

Funder	Amount	Duration	Continuing Y/N
Resource Transfer (NHS Highland)	£ 33,000	12 months	Yes
NHS Highland	£ 12,000	12 months	Yes
Argyll and Bute Council	£ 8,000	12 months	Yes

Advocacy Highland

3rd Floor, 33 Academy Street, Inverness, IV1 1JN

Tel: 01463 233460

Email: info@advocacy-highland.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen Paid professional Volunteer
Client groups/access criteria	Learning Difficulties Mental Health—adults and children Dementia Frail Older People Autistic Spectrum Disorder
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			671
Number of staff hours for advocacy per week			121.25
Number of volunteer hours for advocacy per week			50
Full time staff	2	Part time staff	10
Active volunteer advocates	29	Active volunteers (other)	9

Funder	Amount	Duration	Continuing Y/N
NHS Highland	£ 122,276	12 months	Yes
Highland Council	£ 110,631	12 months	Yes
Lloyds TSB	£ 8,999	12 months	No

Autism Rights Group Highland (ARGH)

22 Wester Inshes Place, Inverness, IV2 5HZ

Email: kb@arghighland.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective
Client groups/access criteria	Adults 18+ with Autistic Spectrum Disorder (not Learning Disabilities)
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on Board/Management Committee	Yes
<hr/>	
Number of people involved in collective advocacy 2009–2010	32
Number of volunteer hours for advocacy per week	10
Active volunteers	7

User established and run group—no external funding.

Highland Carers Advocacy Service

Highland House, 20 Longman Road, Inverness, IV1 1RY

Tel: 01463 723569

Email: carersadvocacy@hccf.org.uk

Project Details

Independent/not independent	Not independent—part of the Highland Community Care Forum
Type/s of advocacy	Paid professional
Client groups/access criteria	Carers
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010			258
Number of staff hours for advocacy per week			86
Full time staff	2	Part time staff	2
Active volunteers (other)	3		

Funder	Amount	Duration	Continuing Y/N
NHS Highland	£ 63,605	12 months	Yes
Highland Council	£ 63,605	12 months	Yes

Highland Users' Group (HUG)

Highland House, 20 Longman Road, Inverness, IV1 1RY

Tel: 01463 723557

Email: hug@hccf.org.uk

Project Details

Independent/not independent	Not independent—part of Highland Community Care Forum
Type/s of advocacy	Collective
Client groups/access criteria	Mental Health Service Users
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on Board/Management Committee	Yes, on HCCF board of directors and 100% on HUG round table. 100% on interim management group

Numbers involved in collective advocacy 2009–2010	400
Number of staff hours for collective advocacy development per week	36.25
Full time staff	1
Active volunteers	400 members many of whom would consider themselves volunteers

Funder	Amount	Duration	Continuing Y/N
NHS Highland	£ 34,503	12 months	Yes
Highland Council	£ 34,503	12 months	Yes

Lomond and Argyll Advocacy

155 Glasgow Road, Dumbarton, G82 1RH

Tel: 01389 726543

Email: laasadvocacy@aol.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Adults 16+ with Mental Health Problems, Learning Disability, Dementia Older People 65+
Area/s covered	Argyll and Bute West Dunbartonshire
Local Authority Area	Argyll and Bute West Dunbartonshire
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		716*	
Numbers involved in collective advocacy 2009–2010		40*	
Number of staff hours for advocacy per week		310*	
Number of volunteer hours for advocacy per week		Information not given	
Full time staff	6*	Part time staff	7*
Active volunteer advocates	20*	Active volunteers (other)	15*

** Statistics are for both Argyll and Bute and West Dunbartonshire Council areas*

Funder	Amount	Duration	Continuing Y/N
NHS Highland	£ 91,464	12 months	Yes
NHS GG&C	£ 56,983	12 months	Yes
Argyll and Bute Council	£ 86,718	12 months	Yes
West Dunbartonshire Council	£ 177,521	12 months	Yes

People First Highland

Highland House, 20 Longman Road, Inverness, IV1 1RY

Tel: 01463 723576

Email: cfletcher@hccf.org.uk

Project Details

Independent/not independent	Not independent—part of Highland Community Care Forum
Type/s of advocacy	Collective
Client groups/access criteria	Adults with a Learning Disability
Area/s covered	Highland
Local Authority Area	Highland Council
Service user representation on Board/Management Committee	Yes

Numbers involved in collective advocacy 2009–2010	110
Number of collective advocacy worker hours per week	35
Full time Collective advocacy development workers	1

Funder	Amount	Duration	Continuing Y/N
NHS Highland	£ 22,881	12 months	?
Highland Council	£ 22,881	12 months	?

Lanarkshire



There are two local authority areas within the NHS Lanarkshire area:

- North Lanarkshire
- South Lanarkshire

Advocacy organisations in the NHS Lanarkshire area:

- The Advocacy Project
- Equals Advocacy Partnership
- FBS Advocacy
- People First (Scotland)
- Speak Out Advocacy Project
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Lanarkshire. Responses are detailed below.

There is no or limited access to advocacy for the following groups.

- Physical Disability
- Homelessness
- People with problem drug/alcohol use
- Alcohol related brain damage
- Older People (North Lanarkshire specific)
- Children in South Lanarkshire
- Acquired Brain Injury
- Prisoners

Advocacy spending reported by:

- NHS Lanarkshire
- North Lanarkshire Council
- South Lanarkshire Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
The Advocacy Project	Adults with Learning Difficulties and/or communication support needs in N. Lanarkshire Adults with Mental Health issues and Older People in S. Lanarkshire	£124,968 – N Lan LA £189,641 – S Lan LA £63,673 – NHS Lan Total = £378,282
Equals Advocacy Partnership	Adults with Mental Health problems including Dementia resident in North Lanarkshire	£129,733 – N Lan LA £103,559 – NHS Lan Total = £233,292
FBS Advocacy	Children and young people in need in North Lanarkshire	£85,100 – N Lan LA Total = £85,100
People First Lanarkshire	Collective advocacy for people with Learning Difficulties	£62,914 – S Lan LA Total = £62,914
Who Cares? Scotland	Looked after children and young people	£149,820 – N Lan LA £54,088 – S Lan LA Total = £203,908
Total spend on independent advocacy		£963,496

Non-Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Speak Out Advocacy Project (ACE Advocacy)	Adults 16+ with learning difficulties	£125,000 – S Lan LA £24,908 – NHS Lan Total = £149,908
Total spend on non-independent advocacy		£149,908

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

The Advocacy Project

Cumbræ House, 15 Carlton Court, Glasgow, G5 9JP

Tel: 0845 076 2262

Email: enquiry@theadvocacyproject.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/long term
Client groups/access criteria	Older People (Glasgow, E Renfrew, S Lan) Adult Mental Health (S Lan) Learning Disability and/or Communication support need (N Lan) People affected by Adult Support & Protection Act—not Mental Health (N Lan) Generic disability (Glasgow East End, Rutherglen and Cambuslang (S Lan) Physical Disability (Southern General Hospital) Mental Health reprovioning (Glasgow South)
Area/s covered	Glasgow East Renfrewshire North Lanarkshire South Lanarkshire
Local Authority Area	Glasgow City Council East Renfrewshire Council North Lanarkshire Council South Lanarkshire Council
Service user representation on Board/Management Committee	No

Lanarkshire continued

The Advocacy Project *continued*

Number of people in receipt of advocacy 2009–2010			1204*
Numbers involved in collective advocacy 2009–2010			25*
Number of staff hours for advocacy per week			595*
Number of volunteer hours for advocacy per week			35*
Full time staff	20*	Part time staff	4*
Active volunteers (other)			6*

** Statistics are totals for all local authority areas*

Funder	Amount	Duration	Continuing Y/N
Glasgow and Clyde NHS	£ 101,239	12 months	Yes
Glasgow City Council	£ 235,980	12 months	Yes
East Renfrewshire CHP	£ £18,084	12 months	No
North Lanarkshire Council and NHS Lanarkshire	£ 124.805	12 months	Yes
South Lanarkshire Council and NHS Lanarkshire	£ 236,180	12 months	Yes

Equals Advocacy Partnership

Unit 17, Enterprise House, Dalziel Street, Motherwell, ML1 1PJ

Tel: 01698 327772

Email: equalsadvocacy.partnership@virgin.net

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/long term
Client groups/access criteria	Mental Health Dementia
Area/s covered	North Lanarkshire
Local Authority Area	North Lanarkshire
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		160 per month	
Numbers involved in collective advocacy 2009–2010		25	
Number of staff hours for advocacy per week		189	
Number of volunteer hours for advocacy per week		14	
Full time staff	6	Part time staff	1
Active volunteer advocates	1	Active volunteers (other)	10

Funder	Amount	Duration	Continuing Y/N
North Lanarkshire Council	£ 129,733	12 months	Yes
NHS Lanarkshire	£ 103,559	12 months	Yes

FBS Advocacy

Unit 23, Coatbridge Business Centre, 204 Main St, Coatbridge, ML5 3RB

Tel: 01236 700108

Email: fbs.advocacy@btconnect.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Children and young people up to age 19 with a Disability or Mental Disorder
Area/s covered	North Lanarkshire
Local Authority Area	North Lanarkshire Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			80
Numbers involved in collective advocacy 2009–2010			No detail
Number of collective advocacy worker hours per week			10
Full time staff	2	Part time staff	1
Active volunteers (other)	7		

Funder	Amount	Duration	Continuing Y/N
North Lanarkshire Council	£ 85,100	12 months	Yes

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective advocacy Self advocacy
Client groups/access criteria	Learning Difficulties
Area/s covered	Grampian, Lanarkshire, Lothian, Forth Valley, Greater Glasgow, Borders, Dumfries and Galloway
Local Authority Area	Edinburgh City Council, East Lothian, West Lothian, Midlothian, Glasgow, South Lanarkshire, Fife, Borders, Clackmannanshire, Dumfries and Galloway

Information was not provided for this project. Unable to include details of advocacy delivered and staffing.

Funding information provided by South Lanarkshire Council

Funder	Amount	Duration	Continuing Y/N
South Lanarkshire Council	£ 62,914	12 months	?

Speak Out Advocacy Project

1 Montgomery Place, The Village, East Kilbride, G74 4BF

Tel: 01355 230202

Email: speakout.kilbride@enable.org

Project Details

Independent/not independent	Not independent—managed by Enable
Type/s of advocacy	Collective Paid professional Peer Volunteer crisis/long term
Client groups/access criteria	Learning Difficulties
Area/s covered	South Lanarkshire
Local Authority Area	South Lanarkshire
Service user representation on Board/Management Committee	N/A

Number of people in receipt of advocacy 2009–2010		197	
Numbers involved in collective advocacy 2009–2010		47	
Number of staff hours for advocacy per week		110	
Number of volunteer hours for advocacy per week		8	
Full time staff	1	Part time staff	5
Active volunteer advocates		7	

Funder	Amount	Duration	Continuing Y/N
South Lanarkshire Council	£ 124,000	12 months	Yes
NHS Lanarkshire	£ 26,000	12 months	Yes
Big Lottery	£ 70,000	12 months	Yes

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

Funder	Amount	Duration	Continuing Y/N
North Lanarkshire Council	£ 149,820	12 months	Yes
South Lanarkshire Council	£ 54,088	12 months	Yes

Lothian



There are four local authority areas within NHS Lothian area:

- City of Edinburgh
- East Lothian
- West Lothian
- Midlothian

Advocacy organisations in NHS Lothian area:

- ABEL (Anti-bullying East Lothian)
- Ace Advocacy
- Advocard
- CAPS (Consultation and Advocacy Promotion Service)
- EARS Advocacy
- Edinburgh Carers' Council
- ELIG (East Lothian Involvement Group)
- Mental Health Advocacy Project (West Lothian)
- Partners in Advocacy—Lothian
- Patients' Council, Royal Edinburgh Hospital
- People First (Scotland)
- Powerful Partnerships
- VOCAL

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Lothian. Responses are detailed below.

There is no or limited advocacy available for the following groups

- People with Acquired Brain Injury
- Children and young people in relation to the Mental Health act
- People with problem drug/alcohol use
- Eating disorders
- Post traumatic stress
- Autistic Spectrum disorders (not Learning Disability)
- Physical Disabilities
- Older People living in the community
- Adults 'at risk' (not Mental Health or Learning Disability)

Advocacy spending reported by:

- NHS Lothian
- City of Edinburgh Council
- East Lothian Council
- Midlothian Council
- West Lothian Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
ABEL	Children and young people who experience bullying and/or their parents	£78,600 – E Lothian LA Total = £78,600
Advocard	Adults with Mental Health Problems, patients resident within the Royal Edinburgh Hospital and YPU	£301,399 – CE LA £212,700 – NHS Lothian Total = £514,099
EARS Advocacy	Older People	£13,525 – Midl LA £95,376 – CE LA £13,796 – E Lothian LA £38,276 – W Lothian LA £ 87,359 – NHS Lothian Total = £248,332
Edinburgh Carers' Council	Carers of people with Mental Health Problems	£47,321 – CE LA £43,748 – NHS Lothian Total = £91,069
CAPS	Collective and one-to-one advocacy for adults with Mental Health Problems	£87,878 – Midl LA £87,946 – CE LA £70,401 – E Lothian LA £31,500 – NHS Lothian Total = £277,725
Partners in Advocacy –Lothian	Adults with Learning Difficulties	£31,619 – CE LA £42,500 – E Lothian LA £2,000– NHS Lothian Total = £96,119

Independent Advocacy Organisations *continued*

Powerful Partnerships	Adults with Learning Difficulties	£27,210 – CE LA £57,000 – NHS Lothian Total = £84,210
People First Scotland	Collective advocacy for people with Learning Difficulties	£20,982 – Midl LA £46,676 – CE Council Total = £67,658
Mental Health Advocacy Project	Adults with Mental Health Problems	£69,950 – W Lothian LA £47,184 – NHS Lothian Total = £117,134
East Lothian Involvement Group	Collective advocacy for people with Mental Health Problems	£12,500 – E Lothian LA £12,500 – NHS Lothian Total = £25,000
Total spend on independent advocacy		£1,599,936

Non-Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
VOCAL Carers' Advocacy	Carers	£7,000 – Midl LA £76,542 – NHS Lothian Total = £83,542
ACE Advocacy	People with Learning Difficulties	£36,700 – W Lothian LA £30,250 – NHS Lothian Total = £66,950
Total spend on non-independent advocacy		£150,992

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

ABEL (Anti-bullying East Lothian)

Brunton Hall, Ladywell Way, Musselburgh, East Lothian, EH21 6AF

Tel: 0131 653 5234

Email: abel@eastlothian.gov.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who experience bullying and/or their parents
Area/s covered	East Lothian
Local Authority Area	East Lothian
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		92	
Number of staff hours for advocacy per week		78	
Full time staff	1	Part time staff	2
Active volunteers (other)	8		

Funder	Amount	Duration	Continuing Y/N
East Lothian Council	£ 78,600	12 months	Yes

Ace Advocacy

28 Heatherbank, Livingston, EH54 6EE

Tel: 01506 444330

Email: aceadvocacywl@enable.org.uk

Project Details

Independent/not independent	Not independent—managed by Enable
Type/s of advocacy	Collective Paid professional Volunteer/long term Citizen advocacy
Client groups/access criteria	Learning Difficulties
Area/s covered	West Lothian
Local Authority Area	West Lothian Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			62
Numbers involved in collective advocacy			76
Number of staff hours for advocacy per week			42
Number of volunteer hours for advocacy per week			10
Number of citizen advocacy hours per week			8
Number of collective advocacy worker hours per week			10
Part time staff	3	Active volunteer advocates	8
Active citizen advocates	7	Active volunteers (other)	10

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 21,000	12 months	Yes
West Lothian Council	£ 47,500	12 months	Yes

Advocard

332 Leith Walk, Edinburgh, EH6 5BR

Tel: 0131 554 5307

Email: advocacy@advocard.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer/crisis
Client groups/access criteria	People using Mental Health services in Edinburgh In-patients of the Royal Edinburgh Hospital
Area/s covered	Edinburgh Royal Edinburgh Hospital
Local Authority Area	City of Edinburgh
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			651
Number of staff hours for advocacy per week			157
Number of volunteer hours for advocacy per week			22
Full time staff	8	Part time staff	9
Active volunteer advocates	26	Active volunteers (other)	7

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 212,700	12 months	Yes
City of Edinburgh Council	£ 301,400	12 months	Yes

CAPS (Consultation and Advocacy Promotion Service)

5 Cadzow Place, Edinburgh, EH7 5SN

Tel: 0131 538 7177

Email: contact@capsadvocacy.org

Project Details

Independent/not independent	Independent		
Type/s of advocacy	Collective Paid professional Volunteer/Crisis		
Client groups/access criteria	Adults with Mental Health Problems		
Area/s covered	City of Edinburgh Midlothian East Lothian		
Local Authority Area	City of Edinburgh Midlothian East Lothian		
Service user representation on Board/Management Committee	All management committee members are service users		
<hr/>			
Number of people in receipt of advocacy 2009–2010			273
Numbers involved in collective advocacy 2009–2010			330
Number of staff hours for advocacy per week			109
Number of volunteer hours for advocacy per week			30
Number of collective advocacy hours for advocacy per week			135
Full time staff	8	Part time staff	1
Active volunteer advocates	6	Active volunteers (other)	17
Collective advocacy development workers	5		

Lothian continued

CAPS *continued*

Funder	Amount	Duration	Continuing Y/N
City of Edinburgh Council	£ 87,945	12 months	Yes
Midlothian Council	£ 87,878	12 months	Yes
East Lothian Council	£ 65,401	12 months	Yes
East Lothian CHP	£ 5,000	12 months	Yes
NHS Lothian	£ 82,948	Some SLA, some project specific	Yes

EARS Advocacy

Forecourt Business Centre, Ashley Place, Edinburgh, EH6 5PX

Tel: 0845 607 0129

Email: info@ears-advocacy.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Collective
Client groups/access criteria	Adults 60+ (Lothian area) Adults 16+ with a physical disability (West Lothian only)
Area/s covered	Edinburgh and the Lothians
Local Authority Area	City of Edinburgh Council, West Lothian Council East Lothian Council, Midlothian Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			518
Number involved in collective advocacy 2009–2010			40
Number of staff hours for advocacy per week			262.5
Full time staff	8	Part time staff	2
Active volunteers (other)	6		

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 92,892	12 months	Yes
City of Edinburgh Council	£ 80,076	12 months	Yes
East Lothian Council	£ 13,796	12 months	Yes
West Lothian Council	£ 37,386	12 months	Yes
Midlothian Council	£ 13,525	12 months	Yes

Edinburgh Carers' Council

The Canonmill, 1–3 Canon Street, Edinburgh, EH3 5HE

Tel: 0131 270 6087

Email: info@edinburghcarerscouncil.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Carers of people with Mental Disorder or who use Mental Health services
Area/s covered	Edinburgh—includes carers who live outside Edinburgh but care for people using Edinburgh based services
Local Authority Area	City of Edinburgh Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		87	
Numbers involved in collective advocacy 2009–2010		59	
Number of staff hours for advocacy per week		61	
Number of collective advocacy worker hours per week		12	
Full time staff	1	Part time staff	2
Active volunteers (other)	8		

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 43,748	12 months	Yes
City of Edinburgh Council	£ 47,321	12 months	Yes

Lothian continued

ELIG (East Lothian Involvement Group)

c/o Tynepark Resource Centre, Poldrate, Haddington, EH41 4DA

Tel: 01620 826667

Email: devworker@eligadvocacy.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective
Client groups/access criteria	Adults who use or have used Mental Health services (16 – 65 yrs)
Area/s covered	East Lothian
Local Authority Area	East Lothian
Service user representation on Board/Management Committee	Yes

Numbers involved in collective advocacy 2009–2010		398
Number of collective advocacy worker hours per week		21
Part time staff	1	Active volunteers (other) 4

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 12,500	12 months	Yes
East Lothian Council	£ 12,500	12 months	Yes

Mental Health Advocacy Project (West Lothian)

Mental Health Resource Centre, Strathbrock Partnership Centre,
189a West Main Street, Broxburn, West Lothian, EH52 5LH

Tel: 01506 857230

Email: admin@mhap.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional
Client groups/access criteria	Mental Health
Area/s covered	West Lothian
Local Authority Area	West Lothian Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			225
Numbers involved in collective advocacy 2009–2010			30
Number of staff hours for advocacy per week			57
Number of collective advocacy worker hours per week			7.5
Full time staff	4	Active volunteers (other)	12

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 90,799	12 months	Yes
West Lothian Council	£ 69,950	12 months	Yes

Partners in Advocacy—Lothian

17–23 John Cotton Business Centre, 10 Sunnyside, Edinburgh, EH7 5RA

Tel: 0131 478 7723

Email: admin@partnersinadvocacy.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/crisis and long term Citizen advocacy
Client groups/access criteria	Adults, children and young people with Mental Health Problems and/or Learning Disabilities Physical Disabilities
Area/s covered	Edinburgh East Lothian Midlothian East Renfrewshire Glasgow Dundee
Local Authority Area	Edinburgh East Lothian Midlothian East Renfrewshire Glasgow Dundee
Service user representation on Board/Management Committee	Yes

Partners in Advocacy *continued*

Number of people in receipt of advocacy 2009–2010		556*
Numbers involved in collective advocacy 2009–2010		197*
Number of staff hours for advocacy per week		Information not provided
Full time staff	9*	Part time staff 14*
Active citizen advocates	30*	Active volunteers (other) 80*

** Statistics provided are the total for all Partners in Advocacy projects in Lothian, Glasgow and Dundee.*

2009–2010 funding information was not provided for this project. Some funding information was provided by commissioners.

Funder	Amount
Midlothian Council	£ 20,000
City of Edinburgh Council	£ 31,619
East Lothian Council	£ 42,500
NHS Lothian	£ 2000
Dundee City Council	£ 12,000
East Renfrewshire CHP	£ 28,000
Scottish Government	£ 42,540

Patients' Council, Royal Edinburgh Hospital

c/o Royal Edinburgh Hospital, Morningside Place, Edinburgh, EH10 5HF

Tel: 0131 537 6462

Email: david.budd@patientscouncilreh.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective
Client groups/access criteria	Present and past patients of the Royal Edinburgh hospital
Area/s covered	Royal Edinburgh Hospital
Local Authority Area	City of Edinburgh
Service user representation on Board/Management Committee	Yes

Numbers involved in collective advocacy 2009–2010			1,023
Number of staff hours for collective advocacy per week			42
Number of volunteer hours for collective advocacy per week			24
Full time staff	1	Part time staff	1
Active volunteers (other)	16		

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 58,200	12 months	Yes

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective advocacy Self advocacy
Client groups/access criteria	Learning Difficulties
Area/s covered	Grampian, Lanarkshire, Lothian, Forth Valley, Greater Glasgow, Borders, Dumfries and Galloway
Local Authority Area	Edinburgh City Council, East Lothian, West Lothian, Midlothian, Glasgow, South Lanarkshire, Fife, Borders, Clackmannanshire, Dumfries and Galloway

Information was not provided for this project. Unable to include details of advocacy delivered and staffing.

Funding information provided by City of Edinburgh and Midlothian Councils

Funder	Amount	Duration	Continuing Y/N
City of Edinburgh Council	£ 46,676	12 months	?
Midlothian Council	£ 20,982	12 months	?

Powerful Partnerships

21 Saughtonhall Drive, Edinburgh, EH12 5TW

Tel: 0131 478 5501

Email: info@powerfulpartnerships.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen advocacy Collective Volunteer/crisis Paid professional
Client groups/access criteria	Learning Difficulties
Area/s covered	Edinburgh NHS Lothian Learning Disabilities Service
Local Authority Area	City of Edinburgh
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010		161	
Numbers involved in collective advocacy 2009–2010		12	
Number of staff hours for advocacy per week		49	
Number of collective advocacy worker hours per week		6	
Number of volunteer hours for advocacy per week		123	
Number of citizen advocacy hours per week		215	
Full time staff	1	Part time staff	6
Active volunteer advocates	41	Active citizen advocates	86
Active volunteers (other)	7		

Lothian continued

Powerful Partnerships *continued*

Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 57,000	12 months	Yes
City of Edinburgh Council	£ 27,210	12 months	Yes
Henry Smith Charity	£ 15,000	12 months	No
Awards for All	£ 10,000	12 months	No
Community Foundation	£ 5,000	12 months	No
Moffat Trust	£ 5,000	12 months	No
Co-op Community Trust	£ 3,000	12 months	No

VOCAL

8–13 Johnston Terrace, Edinburgh, EH1 2PW

Tel: 0131 622 7625

Email: mjohnston@vocal.org.uk

Project Details

Independent/not independent	Not independent—part of VOCAL Carers' Centre
Type/s of advocacy	Paid professional Volunteer/crisis and long term
Client groups/access criteria	Carers 18+
Area/s covered	Edinburgh and the Lothians
Local Authority Area	City of Edinburgh East Lothian Midlothian West Lothian
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010	80
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Number of staff hours for advocacy per week	37.5
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Number of volunteer hours for advocacy per week	15
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Full time staff	1	Active volunteer advocates	6
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Funder	Amount	Duration	Continuing Y/N
NHS Lothian	£ 35,000	12 months	Yes
Midlothian Council	£ 7,500	12 months	Yes

Orkney



There is one local authority area within the NHS Orkney area:

- Orkney Islands Council

Advocacy organisations in the NHS Orkney area:

- Advocacy Orkney

Gaps in advocacy provision

The Advocacy organisation was asked for comments on or about any gaps identified in advocacy provision in Orkney. Responses are detailed below.

- There is no advocacy available for children and young people with a physical disability, who are not 'looked after' or who do not have Mental Health issues.

Advocacy spending reported by:

- NHS Orkney
- Orkney Islands Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Orkney	People with Mental Health problems	£36,131 – Orkney Islands Council
	People with Learning Disabilities	£45,323 – NHS Orkney
	Older People	Total = £81,454
	Children and young people	
	Generic	
Total spend on independent advocacy		£81,454

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Advocacy Orkney

Counselling and Support Centre, The Strynd, Kirkwall, Orkney, KW15 1HG

Tel: 01856 870111

Email: advocacy-orkney@btconnect.com

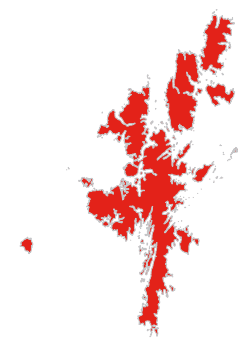
Project Details

Independent/not independent	Independent
Type/s of advocacy	Citizen advocacy Paid professional Volunteer/crisis Volunteer/long term
Client groups/access criteria	Adults, children and young people who come under the terms of the Mental Health Act Any person in a vulnerable situation
Area/s covered	Orkney
Local Authority Area	Orkney Islands Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			158
Number of staff hours for advocacy per week			84
Number of volunteer hours for advocacy per week			no detail provided
Part time staff	5	Active volunteer advocates	7
Active citizen advocates	1	Active volunteers (other)	7

Funder	Amount	Duration	Continuing Y/N
Orkney Islands Council	£ 36,131	12 months	Yes
NHS Orkney	£ 45,323	12 months	Yes
Awards for All	£ 2,731	12 months	No

Shetland



There is one local authority area within the NHS Shetland area:

- Shetland Islands Council

Advocacy organisations in the NHS Shetland area:

- Advocacy Shetland

Gaps in advocacy provision

The advocacy organisation was asked for comments on or about any gaps identified in advocacy provision in Shetland. No response was received.

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Shetland	Users of Shetland Health and Social Care services People with Mental Health Problems Carers People with housing issues	Total = £63,502
Total spend on independent advocacy		£63,502

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Shetland continued

Advocacy Shetland

Market House, 14 Market Street, Lerwick, Shetland, ZE1 0JP

Tel: 01595 743929

Email: advocacy@shetland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/crisis
Client groups/access criteria	Users of Social Care Services People with Mental Health Problems Carers People with housing issues
Area/s covered	Shetland Islands
Local Authority Area	Shetland Islands Council

Information was not provided for this organisation. Unable to include details of advocacy delivered and staffing.

Funding information provided by commissioners.

Funder	Amount	Duration	Continuing Y/N
Shetland Islands Council and NHS Shetland	£ 63,502	12 months	Yes

Tayside



There are three local authority areas within the NHS Tayside area:

- City of Dundee
- Angus
- Perth and Kinross

Advocacy organisations in the NHS Tayside area:

- Advocating Together
- Angus Independent Advocacy
- Dundee Independent Advocacy Support (DIAS)
- Independent Advocacy Perth and Kinross
- Partners in Advocacy Dundee
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Tayside. Responses are detailed below.

- No advocacy in Angus for looked after/accommodated children and young people
- No funding in Angus specifically for work relating to the Adult Support and Protection Act
- No advocacy for people in prison

Advocacy spending reported by:

- NHS Tayside
- Angus Council
- Dundee City Council
- Perth and Kinross Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocating Together	Learning Disabilities	£45,900 – Dundee LA Total = £45,900
Angus Independent Advocacy	Adults with Mental Health Problems, Acquired Brain Injury, Learning Difficulties or Dementia, those affected by the Mental Health (Care and Treatment) (Scotland) Act 2003 and frail Older People	£79,401 – Angus LA £54,423 – NHS Tayside Total = £133,824
Dundee Independent Advocacy Support	Adults with Mental Health Problems, Physical Disabilities, Learning Difficulties or Dementia, those affected by the Mental Health (Care and Treatment) (Scotland) Act 2003 and frail Older People	£86,662 – Dundee LA £73,256 – NHS Tayside Total = £159,918
Independent Advocacy Perth and Kinross	Adults with Mental Health Problems, Physical Disabilities, Learning Difficulties or Dementia. Children and young people affected by the Mental Health (Care and Treatment) (Scotland) Act 2003	£111,304 – P & K LA £73,412 – NHS Tayside Total = £184,716
Partners in Advocacy	Learning Disabilities	£12,000 – Dundee LA Total = £12,000
Total spend on independent advocacy		£536,558

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Advocating Together

13 Ryehill Lane, Dundee, DD1 4DD

Tel: 01382 666601

Email: advocatingtogether@talktalkbusiness.net

Project Details

Independent/not independent	Independent
Type/s of advocacy	Self advocacy groups Collective
Client groups/access criteria	Learning Disabilities
Area/s covered	Dundee and surrounding area
Local Authority Area	Dundee City Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010		44	
Number of staff hours for advocacy per week		35	
Number of volunteer hours per week		18	
Full time staff	1	Part time staff	6 (sessional)
Active volunteer advocates	8	Active volunteers (other)	9

Funder	Amount	Duration	Continuing Y/N
Dundee City Council	£ 45,900	12 months	No

Angus Independent Advocacy

60 High Street, Arbroath, DD11 1AW

Tel: 01241 434413

Email: enquiries@angusindadvocacy.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer/long term Volunteer/crisis
Client groups/access criteria	Adults and young people with a Mental Disorder Adults with a Learning Disability Dementia Acquired Brain Injury Frail Older People
Area/s covered	Angus
Local Authority Area	Angus
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			274
Number of staff hours for advocacy per week			67
Number of volunteer hours for advocacy per week			11
Full time staff	1	Part time staff	6
Active volunteer advocates	31	Active volunteers (other)	39

Funder	Amount	Duration	Continuing Y/N
NHS Tayside	£ 54,422	12 months	Yes
Angus Council	£ 79,400	12 months	Yes
Big Lottery Fund	£ 32,000	12 months	Yes (until 2012)
Awards for All	£ 4,285	12 months	No

Dundee Independent Advocacy Support (DIAS)

6c Meadow Mill West, Henderson's Wynd, Dundee, DD1 5BY

Tel: 01382 205515

Email: office@diasdundee.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Citizen advocacy Volunteer/crisis Volunteer/long term
Client groups/access criteria	Learning Difficulties Mental Health Older People Dementia Physical Disabilities
Area/s covered	Dundee
Local Authority Area	City of Dundee
Service user representation on Board/Management Committee	No

Information was not provided for this organisation. Unable to include details of advocacy delivered and staffing. Funding information was provided by NHS Tayside and Dundee City Council.

Funder	Amount	Duration	Continuing Y/N
Dundee City Council	£ 86,662	12 months	Yes
NHS Tayside	£ 73,256	12 months	Yes

Independent Advocacy Perth and Kinross

90 Tay Street, Perth, PH2 8NP

Tel: 01738 587887

Email: enquiry@iapk.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional, Citizen advocacy, Volunteer/crisis, Volunteer/long term
Client groups/access criteria	Learning Disabilities, Adults and children and young people with Mental Health Problems, Older People Dementia, Physical Disabilities, Carers
Area/s covered	Perth and Kinross
Local Authority Area	Perth and Kinross
Service user representation on Board/Management Committee	No

Number of people in receipt of advocacy 2009–2010		829	
Numbers involved in collective advocacy 2009–2010		249	
Number of staff hours for advocacy per week		226.5	
Number of volunteer hours for advocacy per week		63.5	
Number of collective advocacy worker hours per week		17	
Full time staff	3	Part time staff	6
Active volunteer advocates	55	Active volunteers (other)	57

Funder	Amount	Duration	Continuing Y/N
NHS Tayside	£ 73,412	12 months	Yes
Perth & Kinross Council	£ 111,304	12 months	Yes
Lloyds TSB & Gannochy Trust	£ 20,000	12 months	No

Partners in Advocacy—Dundee

10 Constitution Road, Dundee, DD1 1LL

Tel: 01382 305 715

Email: dundee@partnersinadvocacy.org.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/crisis and long term Citizen advocacy
Client groups/access criteria	Adults, children and young people with Mental Health Problems and/or Learning Disabilities Physical Disabilities
Area/s covered	Edinburgh East Lothian Midlothian East Renfrewshire Glasgow Dundee
Local Authority Area	City of Edinburgh East Lothian Midlothian East Renfrewshire Glasgow Dundee
Service user representation on Board/Management Committee	Yes

Tayside continued

Partners in Advocacy—Dundee *continued*

Number of people in receipt of advocacy 2009–2010		556*
Numbers involved in collective advocacy 2009–2010		197*
Number of staff hours for advocacy per week		Information not provided
Full time staff	9*	Part time staff 14*
Active citizen advocates	30*	Active volunteers (other) 80*

** Statistics provided are the total for all Partners in Advocacy projects in Lothian, Glasgow and Dundee.*

2009–2010 funding information was not provided for this project. Some funding information was provided by commissioners.

Funder	Amount
Midlothian Council	£ 20,000
City of Edinburgh Council	£ 31,619
East Lothian Council	£ 42,500
NHS Lothian	£ 2000
Dundee City Council	£ 12,000
East Renfrewshire CHP	£ 28,000
Scottish Government	£ 42,540

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

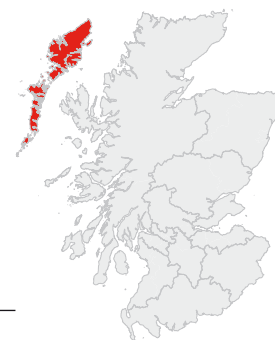
Email: l.ray@whocaresscotland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

No detail of funding for Who Cares? Scotland was provided for the NHS Tayside area.



Western Isles

There is one local authority area within the NHS Western Isles area:

- Comhairle nan Eilean Siar

Advocacy organisations in the NHS Western Isles area:

- Advocacy Western Isles
- Who Cares? Scotland

Gaps in advocacy provision

The advocacy organisation was asked for comments on or about any gaps identified in advocacy provision in the Western Isles. Responses are detailed below.

- Advocacy provision in Western Isles has been reduced. Formerly it was a generic service providing advocacy to all who needed it, now advocacy is only available for the client groups detailed.

Advocacy spending reported by:

- NHS Western Isles
- Comhairle Nan Eilean Siar

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Western Isles	Mental Health	£23,000 – WILA
	Learning Disabilities	£26,000 – NHSWI
	Older People	Total = £49,000
	Children and young people	
Total spend on independent advocacy		£49,000

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Advocacy Western Isles

Lamont Lane, Bayhead, Stornoway, Isle of Lewis, HS1 2EB

Tel: 01851 701755

Email: office@advocacywi.co.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Collective Paid professional Volunteer/long term
Client groups/access criteria	Mental Health, Learning Disabilities, Older People, Children and Young People
Area/s covered	Western Isles
Local Authority Area	Comhairle nan Eilean Siar
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2009–2010			295
Number of staff hours for advocacy per week			141
Number of volunteer hours for advocacy per week			6–8
Full time staff	3	Part time staff	3
Active volunteer advocates	6	Active volunteers (other)	15

Funder	Amount	Duration	Continuing Y/N
Comhairle nan Eilean Siar	£ 23,000	12 months	Yes
NHS Western Isles	£ 26,000	12 months	Yes
Big Lottery—Awards for All	£ 9,000	12 months	No
Lloyds TSB Foundation	£ 7,000	12 months	No

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Full details for Who Cares? Scotland can be found on page 121.

No funding information for Who Cares? Scotland was provided for the NHS Western Isles area.

The State Hospital

The State Hospitals Board funds one advocacy organisation to provide advocacy for all patients in the State Hospital.

Gaps in advocacy provision

There is no carers' advocacy for families of patients detained in the State Hospital.

Advocacy spending reported by:

- The State Hospitals Board for Scotland

Organisation	Client group/access criteria	Annual spend
Patients' Advocacy Service	Patients detained within The State Hospital	£126,000
Total spend on independent advocacy		£126,000

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Patients' Advocacy Service

The State Hospital, 110 Lampits Road, Carstairs, Lanarkshire, ML11 8RP

Tel: 01555 842078

Email: advocacy@tsh.scot.nhs.uk

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional Volunteer
Client groups/access criteria	Patients detained within the State Hospital
Area/s covered	The State Hospital
Local Authority Area	N/A
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy/contacts 2009–2010			1676 (contacts)
Number of staff hours for advocacy per week			75
Number of volunteer hours for advocacy per week			25
Full time staff	3	Part time staff	1
Active volunteer advocates	4	Active volunteers (other)	12

Funder	Amount	Duration	Continuing Y/N
The State Hospitals Board	£ 126,000	12 months	Yes
Awards for All	£ 6,100	12 months	No

Who Cares? Scotland

Who Cares? Scotland is a national voluntary organisation working with and for children and young people in care.

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: enquiries@whocaresscotland.org

(telephone and email contact details for local workers in local authority areas are listed on the website at www.whocaresscotland.org)

Project Details

Independent/not independent	Independent
Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home—‘in care’—up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Dumfries and Galloway, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

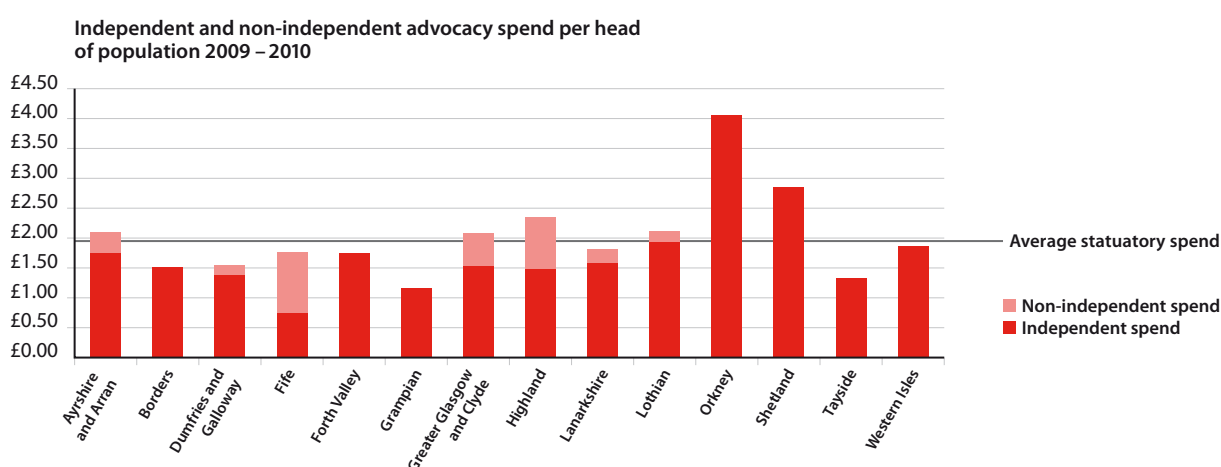
Number of people in receipt of advocacy 2009–2010		1,313
A further 968 children and young people were involved in collective advocacy activities		
Number of staff hours for advocacy per week		785
Full time staff	35	Part time staff 4
Active volunteers (other)	18	

Who Cares? Scotland continued

Funder	Scottish Government, local authorities, independent sector funders, Scottish Institute of Residential Child Care (SIRCC), other (small awards for specific project work, independent fundraising, donations etc)
Amount Breakdown:	£1,679,986* Scottish Government (13%), local authorities (67%), independent sector funders (8%), SIRCC (4%), other (8%). <i>* From audited accounts for year to 31 March 2010</i>
Duration	Various, mostly grants and contracts renegotiated on annual basis. Some one-off awards.
Continuing Y/N	Most contracts continued, many reduced in year 2010/2011.

Statutory spend on advocacy per head per annum 2009–2010

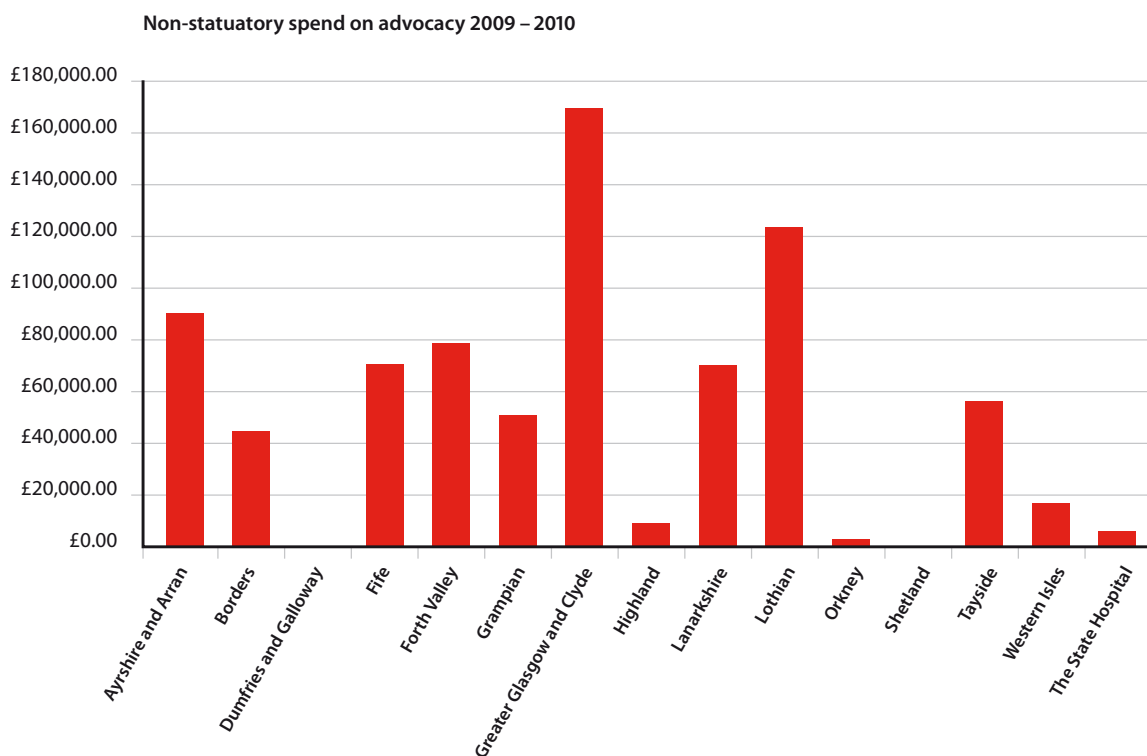
The chart and the table below show the comparative spend, per person, per annum, by NHS Board and Local Authorities, on advocacy. It is further split to show spend on independent and on non-independent advocacy with independent shown as green and non-independent as orange. The information is nearly complete with all NHS Boards and Local Authorities returning details of advocacy spend and information coming from 95% of all Scottish advocacy organisations.



NHS Board	Independent Advocacy	Non-independent Advocacy	Total Spend
Ayrshire and Arran	£ 1.76	£ 0.34	£ 2.10
Borders	£ 1.52	£ 0.00	£ 1.52
Dumfries and Galloway	£ 1.38	£ 0.18	£ 1.57
Fife	£ 0.75	£ 1.01	£ 1.76
Forth Valley	£ 1.75	£ 0.00	£ 1.75
Grampian	£ 1.16	£ 0.00	£ 1.16
Greater Glasgow and Clyde	£ 1.53	£ 0.56	£ 2.09
Highland	£ 1.49	£ 0.87	£ 2.37
Lanarkshire	£ 1.58	£ 0.24	£ 1.82
Lothian	£ 1.94	£ 0.18	£ 2.12
Orkney	£ 4.08	£ 0.00	£ 4.08
Shetland	£ 2.86	£ 0.00	£ 2.86
Tayside	£ 1.34	£ 0.00	£ 1.34
Western Isles	£ 1.87	£ 0.00	£ 1.87

Non-statutory spend on advocacy by NHS Board area

The chart and table below show the non-statutory spend on advocacy from charitable trusts and foundations and from fundraising from each NHS Board area.

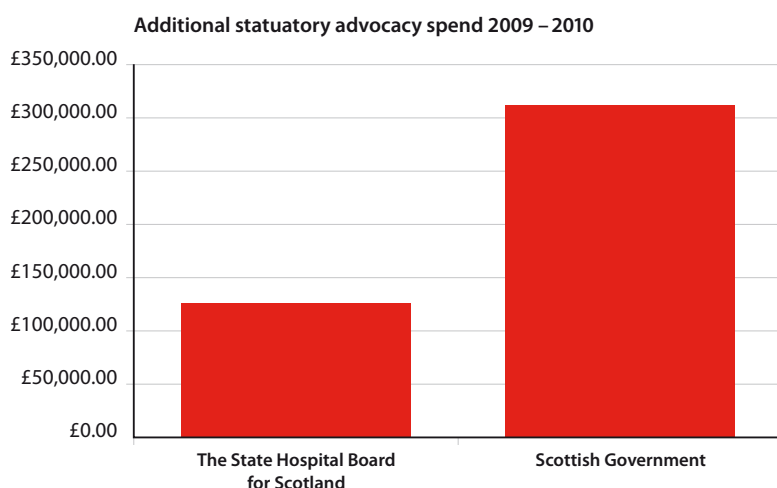


NHS Board	Total non-statutory spend on advocacy
Ayrshire and Arran	£ 90,094
Borders	£ 44,606
Dumfries and Galloway	£ 0
Fife	£ 70,743
Forth Valley	£ 78,740
Grampian	£ 50,701
Greater Glasgow and Clyde	£ 169,491
Highland	£ 8,999

NHS Board	Total non-statutory spend on advocacy
Lanarkshire	£ 70,000
Lothian	£ 123,358
Orkney	£ 2,731
Shetland	£ 0
Tayside	£ 56,285
Western Isles	£ 16,900
The State Hospital	£ 6,100
Total	£ 788,748

Additional statutory spend 2009–2010

The following chart shows additional spend from The State Hospitals Board for Scotland and the Scottish Government.



Funder	Amount
The State Hospital Board for Scotland	£ 126,000
Scottish Government	£ 311,938
Total	£ 437,938

The total spent on advocacy by NHS Boards, local authorities and the Scottish Government in the 2009–2010 year is £10,122,280. That figure equates to a total statutory spend, per head, per annum, of £1.95.

The total spend, from all sources, statutory and non-statutory, on advocacy from April 2009 to March 2010 was £10,911,028. This equates to a total per person per annum spend of £2.10.

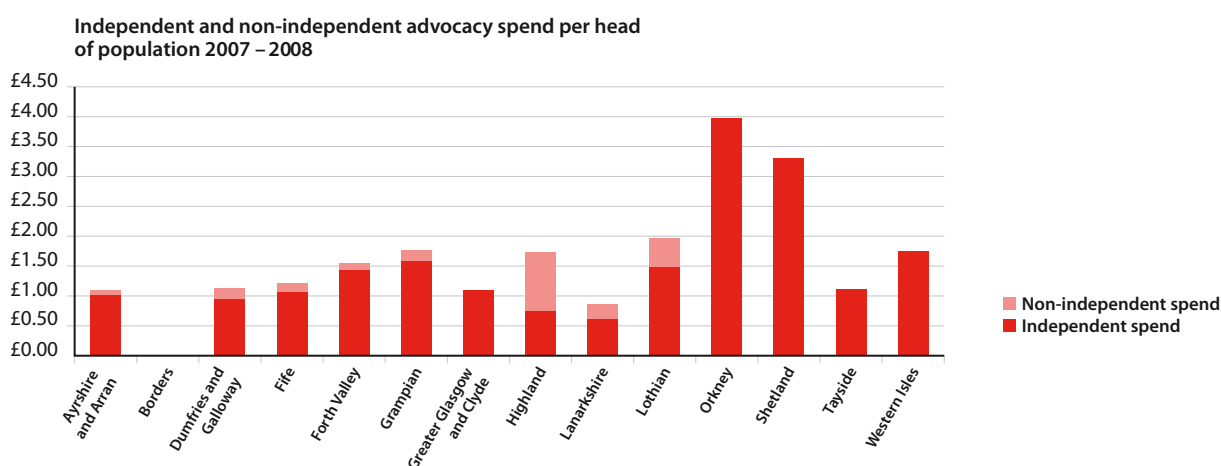
In addition to the direct spend on advocacy Scottish Government funding for the Scottish Independent Advocacy Alliance in the 2009/10 year was £230,000.

Conclusion

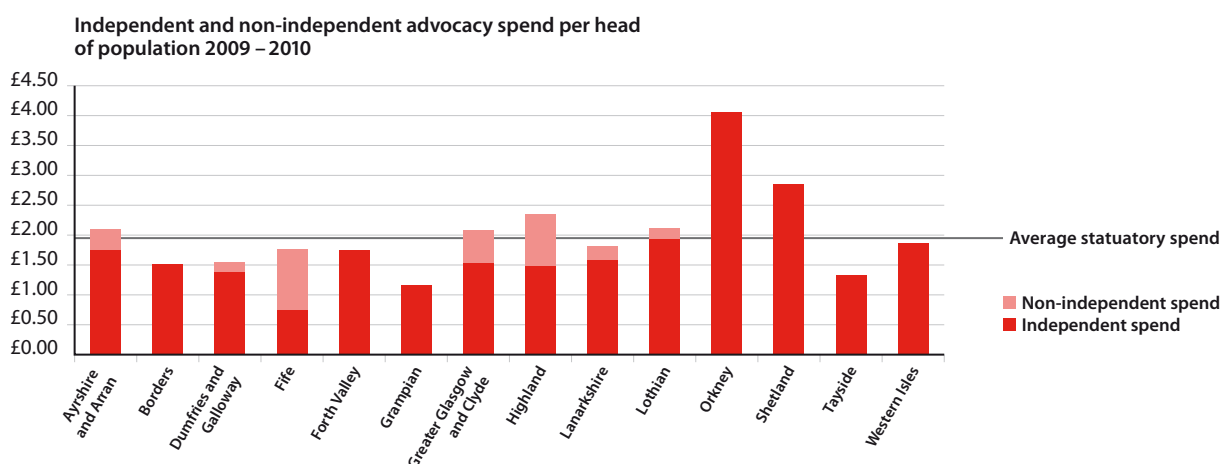
Funding data for this edition of the Map was requested from advocacy organisations and from NHS Board and Local Authority commissioners. We received responses from 95% of advocacy organisations and from all NHS Boards and Local Authorities. Data for the previous edition of the Map came only from advocacy organisations. For that edition, while most advocacy organisations supplied the requested data, there were a few gaps in the final picture.

Although there are gaps in the information for 2007–2008, similar spending patterns in the different NHS Board areas are apparent when comparing the Chart for 2007–2008 with the 2009–2010 version as shown below.

2007–2008 spend on advocacy



2009–2010 spend on advocacy



It is encouraging to note that, other than NHS Fife, for those areas which have some spend on non-independent as well as independent advocacy, the proportion of non-independent advocacy in relation to the total spend has decreased. Some of those non-independent organisations are currently being supported towards independence so we can expect the figures in the next edition of this map to show a further decrease in the proportion of funding for non-independent advocacy.

Some areas show an increase in funding although account should be taken of the gaps in the information supplied for the 2007–2008 Map. Some areas show funding has remained the same for the 2009/10 as for the 2007/08 year, effectively a cut in real terms. Of particular concern is the fact that the NHS Shetland area shows an actual reduction in spend on advocacy of 50 pence per head of population for the 2009/10 year against the 2007/08.

Many advocacy organisations were established following a community development model, set up in response to a recognised need, often by and for local people and rooted in the community which they serve. It is more usual now for NHS Boards and Local Authorities to invite tenders from organisations when gaps in provision are being filled. As a result of this there are increasing examples of large organisations, already providing a range of support and other services, bidding for advocacy tenders in several parts of the country. These do not provide independent advocacy.

Some of the independent advocacy organisations around today were originally established by large, service providing, organisations. Once established these advocacy organisations were supported to become fully independent of the parent organisation. For some of those non-independent organisations contracted in the last few years we are not aware of plans to move to independence. The SIAA hopes that when contracts are awarded to non-independent organisations it is with the understanding that these organisations will then move towards independence within an agreed timeframe.

As before, it is not possible to make direct comparisons between organisations or between different NHS Board areas as this will not be comparing like with like. Different population sizes, advocacy approaches, client groups and differences between rural and urban areas will have an impact on organisations and on the relative spend.

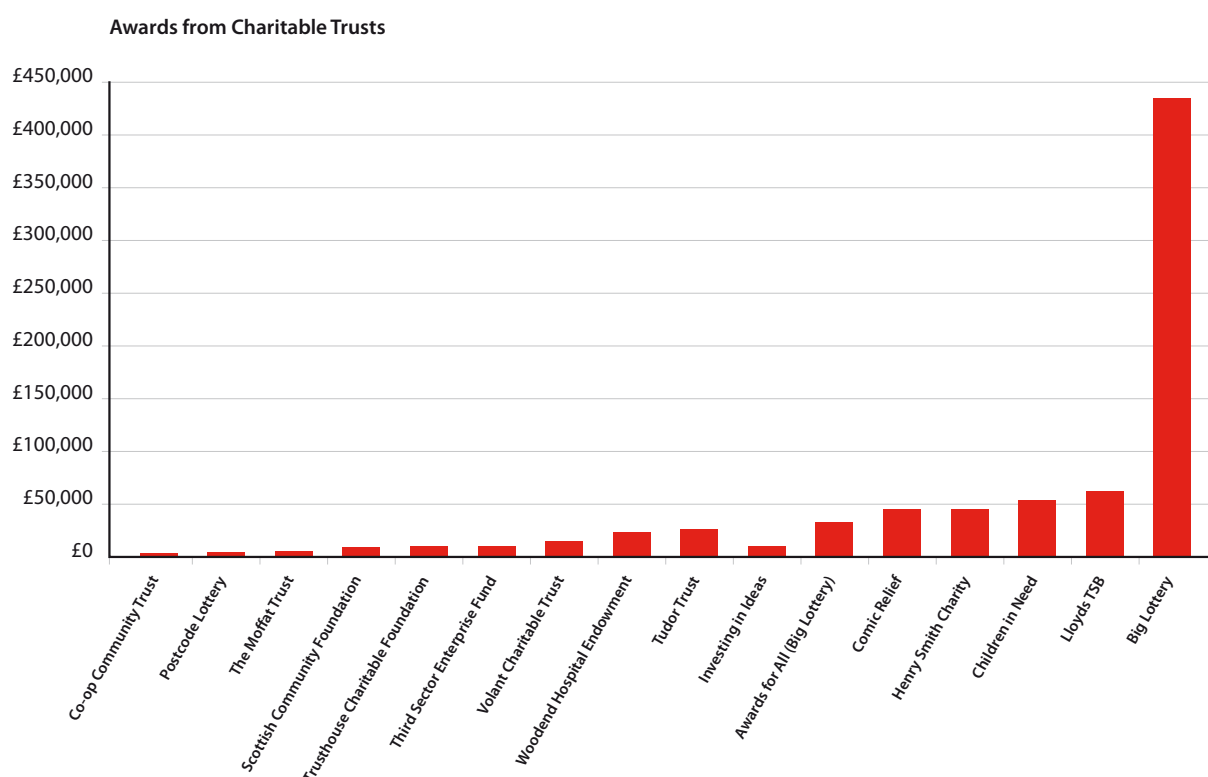
Non-Statutory Funding

The amount of non-statutory funding for advocacy organisations has decreased since the 2007–2008 year.

The total awarded, from charitable trusts and other grant awarding bodies, to advocacy organisations in the 2007/08 year was £955,343, for the 2009/10 year that total reduced to £788,748. This may be due in part to the increasing inclusion of advocacy in legislation.

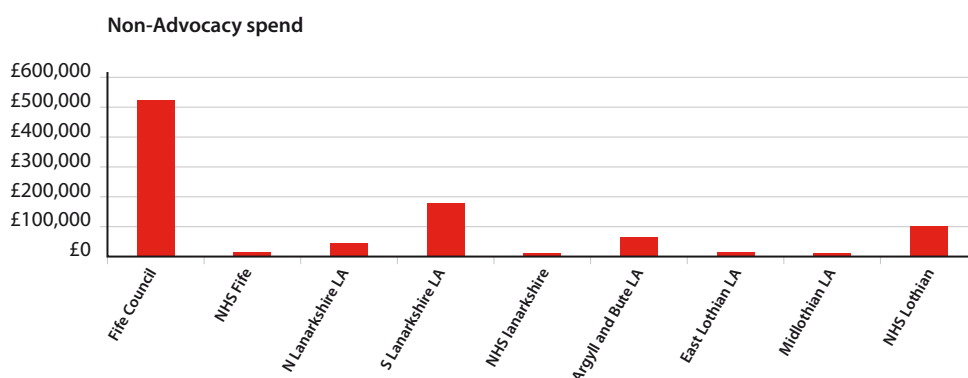
Despite the decrease in these awards this total shows the significant added value independent advocacy organisations can bring to NHS Board and Local Authority areas.

This table shows the different bodies making these awards to advocacy organisations across Scotland and the various amounts awarded by them.



Non-advocacy funds

All NHS Boards and Local Authorities were asked for details of their funding for advocacy (independent and non-independent) in the 2009–2010 year. It is concerning that, in response to this request, some NHS Boards and Local Authorities included spend on other, non-advocacy, services such as family group conferencing, support into employment, counselling, advice, support and campaigning services. These are all important services that should be available to those in need of them however this funding should not be recorded as advocacy funding. These totals have not been included in the per person per annum figures for advocacy funding. The total amount of this non-advocacy funding recorded is £919,211.



The following chart and table shows the levels of such funding by NHS Boards and Local Authorities.

NHS/Council	Non-advocacy spend
Fife Council	£ 515,028
NHS Fife	£ 11,128
North Lanarkshire Council	£ 41,613
South Lanarkshire Council	£ 172,783
NHS Lanarkshire	£ 7,354
Argyll & Bute Council	£ 60,000
East Lothian Council	£ 9,358
Midlothian Council	£ 6,092
NHS Lothian	£ 95,885
TOTAL	£919,241

Gaps in advocacy provision

Most organisations detailed gaps in advocacy provision in their areas, responses are included in the relevant NHS Board section. Once more there were themes identified in provision nationally.

Need for development and funding of advocacy in prisons

One issue identified in the last edition of the Map was the lack of access to independent advocacy in prisons. A right of access to independent advocacy, both one to one and collective, under the Mental Health (Care & Treatment) (Scotland) Act 2003 applies to anyone with a Mental Disorder and therefore applies equally to prisoners with Mental Health Problems and/or Learning Disabilities.

It is concerning to note that there has been no change to this situation since the publication of the last edition. In 2011 NHS Boards will take over responsibility for health care for all prisoners from the Scottish Prison Service. Unless additional funding is made available for independent advocacy for prisoners this could have a negative impact on advocacy organisations if they are expected to deliver advocacy to an additional group without any increase in resources.

Need for development of independent advocacy and equality of access

Other groups for whom there is limited or no advocacy provision include:

- Acquired Brain Injury
- Alcohol related brain damage
- Asylum Seekers and Refugees
- Autistic Spectrum Disorder and Asperger's Syndrome
- Black and Minority Ethnic communities
- Children and young people—particularly in relation to the Mental Health (Care and Treatment) (Scotland) Act 2003
- Homeless people
- People with problem drug/alcohol use
- Physical Disabilities
- Sensory Impairment—including deaf and deafened people

Most of these groups were identified in the last edition of the Map. There seems to have been no significant increase in advocacy provision. All members of these groups experiencing Mental Health Problems already have a legal right of access to independent advocacy however it is not universally available.

As previously identified, for some of these groups, advocacy may be available depending on where they live, for others there remains no specialist advocacy support and sometimes no independent advocacy. Provision of advocacy for carers remains patchy, as does access to collective advocacy. Although there is advocacy for Older People in all NHS Board areas there are often additional referral criteria so that advocacy is available only for Older People in residential care, with Mental Health Problems or with Dementia.

We are aware that, since publication of the last edition, two advocacy organisations working specifically with members of BME communities have lost funding and have closed. We are unclear as to what action is being taken by the NHS Board and Local Authority to meet the needs of this group since the closure of these projects. We are also unaware of plans in any part of Scotland to improve access to independent advocacy for members of BME communities.

Need to ensure independence for advocacy organisations

The Mental Health (Care & Treatment) (Scotland) Act 2003 places a duty on Health Boards and Local Authorities to secure the availability, for people with a mental disorder, of independent advocacy.

In her foreword to the SIAA document *Independent Advocacy: A Guide for Commissioners* (February 2009), Shona Robison, Minister for Public Health and Sport, states that:

“The Scottish Government is committed to ensuring that there is appropriate provision across Scotland of independent advocacy for people who need it.”

This document revises, updates and builds on the guidance on commissioning advocacy contained in *Independent Advocacy: A Guide for Commissioners* (January 2001) and the *Supplement* (June 2001) published by the Scottish Executive. The revisions reflect the new legislation which includes access to independent advocacy and the updated *Principles and Standards for Independent Advocacy* and associated *Code of Practice* published by the Scottish Independent Advocacy Alliance in 2008. The updated document details the importance of independence for advocacy organisations and ideas on how to ensure independence.

As was identified in the last edition, not all organisations currently providing advocacy for those with a mental disorder are independent advocacy organisations despite the statutory duty placed on NHS Boards and Local Authorities. Some NHS Board and Local Authority commissioners are looking to support existing organisations towards independence.

Advocacy planning partners and commissioners should all consider the independence of advocacy organisations, ensure that organisations work within the *Principles and Standards for Independent Advocacy* and support organisations to work towards independence where necessary.

Adult Support and Protection Act

The *Adult Support and Protection (Scotland) Act 2007* is designed to protect adults at risk of abuse. The Act places a duty on Council Officers to '*consider the importance of providing advocacy and other services*'. Funding has been made available for Local Authorities to support the implementation of the Act.

Advocacy organisations were asked if they had been funded in the 2009/10 year for work relating to the Adult Support and Protection Act. We are concerned to note that, based on the information received it would appear that only 12 out of the 32 Local Authorities provided funding to advocacy organisations for this work in the 2009–2010 year.

New developments

Over the past two years the SIAA worked with the Stroke Association to support the development of advocacy for those affected by stroke. Three pilot projects have been run in different parts of Scotland.

Advocacy organisations were asked if they had worked with anyone affected by stroke during the 2009/10 year. Over 50% of all organisations responding stated that, in the 2009/2010 year, they had worked with people affected by stroke. For most of these organisations this was not a referral criteria, those individuals were referred through other criteria such as mental ill health, being an older person, etc.

For many people affected by stroke this may be the first time they have encountered specialist health and support services. They may not be aware of independent advocacy and, unless they have contact with health or support staff who know about advocacy or a friend or family member has heard about it or had experience of it, they are unlikely to be referred. The findings of the pilot projects are yet to be published but early indications are that access to independent advocacy can make a significant difference to this group.

Advocacy organisations were also asked if they had worked with individuals with problem drug use in the 2009/10 year. Over 50% of those responding said that they had worked with members of this client group. Most organisations reported that

access to independent advocacy for people with problem drug use is only available through some other referral criteria such as Mental Health Problems.

In May 2008 the Scottish Government published *The Road to Recovery*, the new strategy on tackling problem drug use. The report states that *'The Government will set in train a number of actions to achieve a shared understanding of how to promote and support recovery, including to ...build the capacity of advocacy service...'*

The Scottish Government Drug Policy Unit recognised the need for independent advocacy for people with problem drug use and agreed a project with the Scottish Independent Advocacy Alliance to support the above action point.

The report *Available for All?* on the results of this project makes seven key recommendations including that Independent advocacy—individual and collective—should be made available across Scotland for individuals with problem drug use. We are encouraged by the support of the Drug Policy Unit for this action point.

While it is encouraging to see further development of independent advocacy in Scotland it is clear that we still have some way to go in the aim of ensuring that independent advocacy is available to all who need it. If expected local and national government cuts go ahead we will be closely observing any impact on spending and availability of advocacy by noting comparisons in future editions of the Advocacy Map.

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