



The Scottish Independent Advocacy Alliance

A Map of Advocacy across Scotland

2011–2012 edition

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Introduction

This new edition, covering the 2011/12 financial year, is the fifth *Map of Advocacy* produced. The first was published in 2002 by the Scottish Human Services Trust and followed the production of the first advocacy plans drawn up in response to the Scottish Executive Guide for Commissioners, 2001. The second Map was published by the Advocacy Safeguards Agency in 2004. Since then the SIAA have published two further editions covering the 2007/08 and 2009/10 years.

As with the 2009/10 Map, information on advocacy funding was sought from all NHS Boards and all Local Authorities in Scotland. In a few cases Freedom of Information requests were submitted to NHS Boards and Local Authorities when it proved difficult to identify the relevant person who could provide this information. In one case an FOI request was submitted to a Local Authority when the original request for details of funding paid to one organisation in their area was turned down on grounds that the information requested was commercially sensitive.

Information was also gathered from advocacy organisations on income and on statistics. Most of the data requested from organisations is already gathered for their own monitoring and reporting to funders.

Responses were received from all NHS Boards and Local Authorities. The majority of advocacy organisations returned completed questionnaires. For those advocacy organisations that did not return fully completed questionnaires, statutory funding information was already available from the commissioners.

The criterion for inclusion in this document is that the organisations or projects only deliver advocacy. All the organisations included in the map have told us that they do provide advocacy although not all organisations are independent advocacy organisations.

The 2002 Map, published by SHS Trust, includes the following section on Independence.

A question that has been commonly asked in the planning process is “why is this ‘independence issue’ so important”? The reason is simply because one of the fundamental principles of independent advocacy is loyalty to the individual and no one else.

Where advocacy is managed by an agency that provides direct care services there is a potential conflict of interest. This can make it difficult for the advocate to be wholly on the side of the person they are advocating for or with.

This focus on independence is not intended to detract from the advocacy role taken on by many other people in their personal or professional lives.

Some NHS Boards and Local Authorities included spend on other, non-advocacy, services such as family group conferencing, support into employment, counselling, advice, support and campaigning services. Details of these have not been included in this document.

The report has been divided into NHS Board areas and includes a description of individual advocacy organisations, their level, source and security of funding. Some organisations have more than one entry as they work in more than one health board area. An analysis of the funding data is included at the end of the document.

All data is included as it was received from advocacy organisations, NHS Boards and Local Authorities. It was cross checked only when there were clear variations between funding information given by organisations and commissioners and some of these variations remain. The SIAA cannot guarantee the accuracy of all the information included in the report.

Organisations do not have a consistent approach in gathering statistics, much of the monitoring data they collect is dictated by their Service Level Agreement or Contract. For example, some organisations record only numbers of referrals received and advocacy partners seen while others record numbers of contacts. Similarly, for collective advocacy organisations some record only numbers of group members while others record the numbers of attendances at meetings. It should also be noted that the data recorded in the map does not give a comprehensive picture of all activity levels. For example there is no data gathered on the involvement of collective advocacy groups in strategic planning processes. This cannot therefore be assumed to be a comprehensive picture of all advocacy activity nor can it be taken to show a like for like comparison in relation to activity levels.

Ayrshire and Arran



There are three local authority areas within the NHS Ayrshire & Arran area:

- North Ayrshire
- East Ayrshire
- South Ayrshire

Advocacy organisations in the NHS Ayrshire & Arran area:

- AIMS Advocacy
- Barnardo's Hear 4 U—Children's Rights and Advocacy
- Citizen Advocacy Support Services (CASS)
- East Ayrshire Advocacy Service
- VOICE Advocacy
- Who Cares? Scotland
- Youth Advocacy Group (East Ayrshire)

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Ayrshire and Arran.

Comments

Limited provision for children and young people in East and North Ayrshire.

Limited provision for people with physical disabilities.

No provision in South Ayrshire for parents with children subject to Children's Hearings.

Advocacy spending reported by:

NHS Ayrshire & Arran
East Ayrshire Council
North Ayrshire Council
South Ayrshire Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
AIMS Advocacy	Adults 16+ resident in North Ayrshire eligible to receive a community care service, patients in Ayr Clinic	£120,942 – NA Council £ 81,728 – NHS A&A Total = £202,670
East Ayrshire Advocacy Service	Adults 16–65 with mental disorder or dual diagnosis. Vulnerable parents involved in child protection procedures. Young people under 16 years subject to Mental Health Act. Any East Ayrshire resident over 65 years	£209,399 – E A Council £122,318 – NHS A&A Total = £331,717
Citizen Advocacy Support Services	Adults with learning difficulties resident in South Ayrshire	£33,184 – S A Council £34,964 – NHS A&A Total = £68,148
Who Cares? Scotland	Looked after children and young people	£52,780 – S A Council £50,141 – N A Council Total = £102,921
Total spend on independent advocacy		£705,456

Other Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Voice Advocacy	Adults 16+, including those 65+, with mental health problems	£26,729 – S A Council £56,000 – NHS A&A Total = £82,729
Hear 4 U, Barnardo's Services Ltd	Children and young people in terms of the Mental Health (Care & Treatment) (Scotland) Act	£30,960 – NHS A&A Total = £30,960
Children 1 st	Rights, advocacy and mediation for children in relation to child protection proceedings	£29,500 – NA Council Total = £29,500
Total spend on Other Advocacy Organisations		£143,189

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

The Strategic Advocacy Plan for Ayrshire and Arran was finalised late summer 2012. It recognizes some gaps in provision and has set short term, intermediate and long term goals for advocacy provision in the Ayrshire and Arran area. The long term goal, expected post March 2014, is *'All vulnerable people living within Ayrshire and Arran are aware of their local independent advocacy service provision and are pro-actively supported to access the services to which they are entitled in order to have their voice and opinions heard, make informed choices and maintain control over their lives.'*

AIMS Advocacy

70 New Street, Stevenson, KA20 3HG

Tel: 01294 608 663

Email: morag@aimsadvocacy.org.uk

Project Details

Independent

Type/s of advocacy	Collective or Group Paid Professional
Client groups/access criteria	People over 16 from North Ayrshire who are eligible to receive a community care service. Patients in Ayr Clinic
Area/s covered	North Ayrshire and Ayr Clinic
Local Authority Area	North Ayrshire
Service user representation on Board/Management Committee	Board members are selected on the basis of skills and experience. All of the work of the organisation is guided by the views expressed by people who use these services.

Number of people in receipt of advocacy 2011/12		573	
Numbers involved in collective advocacy 2011/12		25	
Full time staff	2	Part time staff	14
Collective advocacy development workers (included within F/T and P/T total)		3	
Number of volunteers on Board/Management Committee		9	

Funder	Amount	Duration	Continuing
NHS Ayrshire & Arran and North Ayrshire Council	£ 206,476	12 months	On Quarterly basis
Ayrshire Leader	£ 5,622	12 months	No
Big Lottery	£ 9,800	Specific Project	No

Barnardo's Hear 4 U — Children's Rights and Advocacy

John Pollock Centre, Mainholm Road, Ayr, KA8 0QD

Tel: 01292 294309

Email: glynis.morris@barnardos.org.uk

Project Details

Managed by Barnardo's

Type/s of advocacy	Professional paid Collective
Client groups/access criteria	Children and young people with mental health problems or those between 5 & 15 within the child protection system
Area/s covered	South Ayrshire
Local Authority Area	South Ayrshire
Service user representation on Board/Management Committee	No. Hear 4u operates focussed consultation groups to enable children and young people to influence service provision

This advocacy organisation operates in South Ayrshire, Renfrewshire and Dumfries and Galloway.

Number of people in receipt of advocacy 2011/12	51
Numbers involved in collective advocacy 2011/12	6
Full time staff	1

Funder	Amount	Duration	Continuing
South Ayrshire Council and NHS Ayrshire & Arran	£ 30,960	12 months	Yes

Citizen Advocacy Support Services (CASS)

Sutherland House, 123 Prestwick Road, Ayr, KA8 8NJ

Tel: 01292 268873

Email: enq@cassinfo.org.uk

Project Details

Independent

Type/s of advocacy	Citizen
Client groups/access criteria	People with learning difficulties
Area/s covered	South Ayrshire
Local Authority Area	South Ayrshire
Service user representation on Board/Management Committee	Not known

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing
South Ayrshire Council	£ 34,074	12 months	?
NHS Ayrshire & Arran	£ 34,074	12 months	?

East Ayrshire Advocacy Service

20 Lindsay Street, Kilmarnock, KA1 2BB

Tel: 01563 574442

Email: irene@eaas.org.uk

Project Details

Independent

Type/s of advocacy	Paid professional; Collective or Group
Client groups/access criteria	Adults aged 16–65 years with a learning disability, mental health problem, acquired brain injury or dual diagnosis. Vulnerable parents who are involved in child protections procedures. Any East Ayrshire resident over the age of 65. Young people under the age of 16 who are subject to the Mental Health (Care & Treatment) (Scotland) Act 2003
Area/s covered	East Ayrshire
Local Authority Area	East Ayrshire Council
Service user representation on Board/Management Committee	No EAAS consult with service users on an annual basis on the work of the organisation and how they can improve the service groups to enable children and young people to influence service provision

Number of people in receipt of advocacy 2011/12	672		
Numbers involved in collective advocacy 2011/12	50		
Full time staff	7	Part time staff	10
Collective advocacy development workers (included within F/T and P/T total)	2		
Number of volunteers on Board/Management Committee	4		

Funder	Amount	Duration	Continuing
NHS Ayrshire & Arran	£ 122,318	12 months	Pending review
East Ayrshire Council	£ 209,399	12 months	Pending review

VOICE Advocacy

27–29 Crown Street, Ayr, KA8 8AG

Tel: 01292 264396

Email: voiceadvocacy@btconnect.com

Project Details

Part of Ayr Action for Mental Health

Type/s of advocacy	Paid professional; Collective or Group
Client groups/access criteria	Adults and older people with mental health problems including dementia
Area/s covered	South Ayrshire
Local Authority Area	South Ayrshire
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12	240
Numbers involved in collective advocacy 2011/12	Not available
Part time staff	5
Collective advocacy development workers (included in P/T total)	1
Number of volunteers on Board/Management Committee	Not available
Number of service user representatives on Board/Management Committee	6

Funder	Amount	Duration	Continuing
South Ayrshire Council	£ 39,156	12 months	Yes
NHS Ayrshire & Arran	£ 39,156	12 months	Yes

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — 'in care' — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12			1,535*
Numbers involved in collective advocacy 2011/12			247*
Full time staff	33*	Part time staff	10*
Collective advocacy development workers (included in F/T and P/T total)			28*
Number of volunteers on Board/Management Committee			10*
Number of service user representatives on Board/Management Committee			5*

*Numbers are totals for Who Cares? Scotland in all areas covered

Funder	Amount	Duration	Continuing
South Ayrshire Council	£ 52,780	12 months	Not known
North Ayrshire Council	£ 50,141	12 months	Not known

Youth Advocacy Group (East Ayrshire)

28/30 Grange Street, Kilmarnock, KA1 2DD

Tel: 01563 537327

Email: Shelagh.convery@btconnect.com

Project Details

Independent

Type/s of advocacy	Professional Volunteer crisis Volunteer long term
Client groups/access criteria	Young people between 8 and 18 years of age
Area/s covered	East Ayrshire
Local Authority Area	East Ayrshire
Service user representation on Board/Management Committee	No service users on Board, feedback is gathered from service users and service user evaluation conducted

Number of people in receipt of advocacy 2011/12	30
Number of active volunteer advocates	3
Number of volunteers on Board/Management Committee	5

Funder	Amount	Duration	Continuing
Charitable donation	£ 6,000		No

Borders



There is one local authority area within the NHS Borders area:

- Borders Council

Advocacy organisations in the NHS Borders area:

- BIAS (Borders Independent Advocacy Service)
- People First Scotland
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Borders.

Comments

- The service for older people is limited to those living in residential care and/or those suffering from dementia. There is no service currently available for older people living in the community.
- Limited availability for people with mental health problems in the community
- Limited availability for children and young people
- No specific provision for people with addictions
- Limited provision for those with long term conditions
- No specific provision for families within child protection proceedings or young offenders.

Advocacy spending reported by:

NHS Borders

Scottish Borders Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
BIAS (Borders Independent Advocacy Service)	Generic and mental health advocacy for adults Advocacy for older people in residential care, people with a learning disability, people with social care and health needs, people supported through the Adult Support & Protection Act	£110,921 – Borders LA £53,574 – NHS Borders Total = £164,495
People First Scotland	Collective advocacy group for people with learning disabilities	£28,658 – Borders LA Total = £28,658
Who Cares? Scotland	Advocacy for looked after and accommodated children and young people	£10,560 – Borders LA Total = £10,560
Total spend on independent advocacy		£171,425

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

The strategic plan has been completed and states that the actions arising from the plan will be to:

- Promote the development of independent advocacy services
- Support the development of the Scottish Borders Advocacy Planning Group
- Improve access to independent advocacy services

BIAS (Borders Independent Advocacy Service)

Low Buckholmside, Galashiels, TD1 1RT

Tel: 01896 752200

Email: info@bordersadvocacy.org.uk

Project Details

Independent

Type/s of advocacy	Paid Volunteer/Crisis
Client groups/access criteria	Mental Health Learning Disabilities Health and Social care Users Older People in residential care Adult Support and Protection Self-Directed Support
Area/s covered	Scottish Borders
Local Authority Area	Scottish Borders Council
Service user representation on Board/Management Committee	Service users are involved via reference groups that feed into service design and delivery

Number of people in receipt of advocacy 2011/12	439
Part time staff	8
Number of active volunteer advocates	15
Number of volunteers on Board/Management Committee	6

Funder	Amount	Duration	Continuing
Scottish Borders Council	£ 110,952	12 months	Yes
NHS Borders	£ 52,234	12 months	Yes
Scottish Government	£ 37,320	1 st year of 3	Yes

People First (Scotland)

77–79 Easter Road Edinburgh EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent

Type/s of advocacy	Collective; Self
Client groups/access criteria	Learning disability
Area/s covered	City of Edinburgh Clackmannanshire Fife Glasgow City Midlothian South Lanarkshire Borders
Local Authority Area	As above
Service user representation on Board/Management Committee	Membership of Board of Directors wholly made up of people with learning disabilities

Number of people in receipt of advocacy 2011/12		1,020*	
Numbers involved in collective advocacy 2011/12		900*	
Full time staff	9*	Part time staff	6*
Collective advocacy development workers (included in F/T and P/T totals)		13*	
Number of volunteers on Board/Management Committee		30*	
Number of service user representatives on Board/Management Committee		30*	
Active volunteers (other)		3*	

*Numbers are totals for People First Scotland in all areas covered

Funder	Amount	Duration	Continuing
Scottish Borders Council	£ 25,658	12 months	

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — 'in care' — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12			1,535*
Numbers involved in collective advocacy 2011/12			247*
Full time staff	33*	Part time staff	10*
Collective advocacy development workers (included in F/T and P/T totals)			28*
Number of volunteers on Board/Management Committee			10*
Number of service user representatives on Board/Management Committee			5*

*Numbers are totals for Who Cares? Scotland in all areas covered

Funder	Amount	Duration	Continuing
Scottish Borders Council	£ 10,560	12 months	Yes

Dumfries and Galloway



There is one local authority area within the NHS Dumfries & Galloway area:

- Dumfries and Galloway Council

Advocacy organisations in the NHS Dumfries & Galloway area:

- Barnardo's Hear 4 U—Children's Rights and Advocacy
- Dumfries and Galloway Advocacy Service (formerly People's Advocacy Service)
- User and Carer Involvement

Gaps in advocacy provision

We do note that the gap identified in relation to independent one to one advocacy for carers, and included in the previous edition of the Map of Advocacy, has now been filled with specific funding for carers' advocacy included in the funding for D&G Advocacy service.

User and Carer Involvement believe that individual carers should have a right in law to independent advocacy under the legislation that gives such rights to service users.

Advocacy spending reported by:

- NHS Dumfries & Galloway
- Dumfries and Galloway Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Dumfries and Galloway Advocacy service (formerly the People's Advocacy Service)	Generic and mental health advocacy for adults Advocacy for adults, 16+ in terms of the Adult Support & Protection Act Advocacy for Carers and strengthening advocacy in hospitals Non-recurring funding linked to Patient Rights Act	£71,686 – D&G LA £94,936 – NHS D&G Total = £166,622
Total spend on independent advocacy		£166,622

Other Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Hear 4 U, Barnardo's Services Ltd	Children and young people under 18 years including in terms of the Mental Health (Care & Treatment) (Scotland) Act and for looked after and accommodated children and young people Includes non-recurring funding linked to Patient Rights Act	£70,657 – D&G LA £21,404 – NHS D&G Total = £92,061
Total spend on Other Advocacy Organisations		£92,061

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

Independent advocacy in Dumfries and Galloway has been available for all adults including in terms of the Mental Health Act and children and young people in terms of the Act. The updated service specification was based on previous provision and also includes priorities for further development in relation to identified needs as detailed.

The needs assessment for current provision is based on this with some key additions as follows:

- inclusion of advocacy for Looked After and Accommodated Children/Young People;
- new legislation, including the Adult Support and Protection (Scotland) Act 2007 (ASP Act);
- revised Scottish Government guidance and policy, e.g. in terms of NHS continuing care;
- experience and feedback from current advocacy contracts

Barnardo's Hear 4 U — Children's Rights and Advocacy

c/o Carmont House, Crichton Campus, Dumfries, DG1 4TG

Tel: 07747 793358

Email: kathryne.lamb@barnardos.org.uk

Project Details

Managed by Barnardo's

Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people with mental health problems or who are looked after and accommodated or within the child protection system
Area/s covered	Dumfries and Galloway
Local Authority Area	Dumfries and Galloway
Service user representation on Board/Management Committee	No. Hear 4u operates focussed consultation groups to enable children and young people to influence service provision

This advocacy organisation operates in South Ayrshire, Renfrewshire and Dumfries and Galloway.

Number of people in receipt of advocacy 2011/12	69		
Full time staff	1	Part time staff	2
Number of volunteers on Board/Management Committee	3		
Funder	Amount	Duration	Continuing
NHS Dumfries & Galloway	£ 21,404	12 months	Includes £4,000 non-recurring funding linked to the Patient Rights Act
Dumfries and Galloway Council	£ 70,657	12 months	Yes

Dumfries and Galloway Advocacy Service (formerly People's Advocacy Service)

107 English Street, Dumfries, DG1 2DA

Tel: 01387 247237

Email: info@peoples-advocacy.com

Project Details

Independent

Type/s of advocacy	Professional paid; Volunteer Crisis/long term
Client groups/access criteria	Generic Carers
Area/s covered	Dumfries and Galloway
Local Authority Area	Dumfries and Galloway
Service user representation on Board/Management Committee	No — Organisation seeks written and verbal feedback from service users which informs future planning and development

Number of people in receipt of advocacy 2011/12	513
Full time staff	6
Number of active volunteer advocates	10
Number of volunteers on Board/Management Committee	4

Funder	Amount	Duration	Continuing
NHS Dumfries & Galloway	£ 71,686	12 months	Yes
Dumfries and Galloway Council	£ 71,686	12 months	Yes
NHS Dumfries & Galloway (Scottish Govt funding re Patient Rights Act)	£ 23,250	12 months	Includes £12,000 non-recurring funding linked to Patient Rights Act

User and Carer Involvement

81–85 Irish Street, Dumfries, DG1 2PQ

Tel: 01387 255330

Email: userandcarer1@aol.com

Project Details

Independent

Type/s of advocacy	Collective advocacy
Client groups/access criteria	People with mental illness, dementia or learning disabilities, and their carers
Area/s covered	Dumfries and Galloway
Local Authority Area	Dumfries and Galloway
Service user representation on Board/Management Committee	Yes

Number of people involved in collective advocacy 2011/12	513
Part time staff	3
Collective advocacy development workers (included in staff totals)	2
Number of volunteers on Board/Management Committee	8
Number of service user representatives on Board/Management Committee	4 service users 2 carers
Number of active volunteers (other)	20

Funder	Amount	Duration	Continuing
NHS Dumfries & Galloway	£ 12,300	12 months	Yes
Dumfries and Galloway Council	£ 39,473	12 months	Yes
RS MacDonald Charitable Trust	£ 11,000	12 months	Yes

Fife



There is one local authority area within the NHS Fife area:

- Fife Council

Advocacy organisations in the NHS Fife area:

- Dunfermline Advocacy Initiative
- Circles Fife
- Equal Voice in Central Fife
- Fife Elderly Forum
- includeMe!
- People First (Scotland)
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Fife.

Comments:

- There is no short term citizen advocacy for people with learning disabilities in North East Fife

Advocacy spending reported by:

- NHS Fife
- Fife Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Dunfermline Advocacy Initiative	Adults, children and young people with learning difficulties in west Fife	£27,367 – Fife LA £54,086 – NHS Fife Total = £81,453
Equal Voice in Central Fife	Adults 16+ with learning difficulties in central Fife	£33,626 – Fife LA Total = £33,626
IncludeME	Adults 16+ with learning difficulties in north east Fife	£37,370 – Fife LA Total = £37,370
People First Fife	Collective advocacy for people with learning difficulties	£82,881 – Fife LA Total = £82,881
Who Cares Scotland	Looked after children and young people	£42,867 – Fife LA Total = £42,867
Total spend on independent advocacy		£278,197

Fife continued

Other Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Circles Network Fife	Adults with mental health problems, adults with dementia	£252,729 – Fife LA £77,000 – NHS Fife Total = £329,729
Fife Elderly Forum	Older people	16,367 – NHS Fife Total = £16,367
Kindred	One-to-one and self-advocacy for carers of young people with additional support needs	£30,000 – NHS Fife Total = £30,000
Total spend on Other Advocacy Organisations		£376,096

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

Planning was not complete at the time the Advocacy Planning report was finalised. We do not have any additional information for Fife at time of publication of this Map.

Fife continued

Dunfermline Advocacy Initiative

2 Halbeath Road, Dunfermline, KY12 7QX

Tel: 01383 624382

Email: enquiries@dunfermlineadvocacy.org

Project Details

Independent

Type/s of advocacy	Citizen advocacy Volunteer crisis — based on Citizen Advocacy Model
Client groups/access criteria	People aged 16+ with a learning disability living in West Fife
Area/s covered	West Fife
Local Authority Area	Fife Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12		73	
Full time staff	2	Part time staff	7
Active volunteer crisis advocates		7	
Active citizen advocates		51	
Number of volunteers on Board		8	
Number of service user representatives		3	

Funder	Amount	Duration	Continuing
NHS Fife	£ 69,300	12 months	Yes
Fife Council	£ 27,366	12 months	Yes
Big Lottery Fund	£ 12,925	12 months	Yes
Henry Smith Foundation	£ 30,000	12 months	3 rd year of 3
Lloyds TSB	£ 9,389	12 months	3 rd year of 3
Big Lottery	£ 8,371	12 months	3 rd year of 3
Big Lottery	£ 13,812	12 months	1 st year of 5

Fife continued

Circles Fife

6 Pentland House, Pentland Park, Saltire House, Glenrothes, KY6 2AH

Tel: 01592 772 220

Email: fife@circlesnetwork.org.uk

Project Details

Part of the Circles Network

Type/s of advocacy	Professional paid Collective Volunteer/long term
Client groups/access criteria	Adults with mental health problems including dementia
Area/s covered	Fife
Local Authority Area	Fife Council
Service user representation on Board/Management Committee	Circles Network is a UK wide voluntary organisation based in Warwickshire. The Network Board, based in England, has 10 members of whom 2 are potential service users
<hr/>	
Number of people in receipt of advocacy 2011/12	785
Full time staff	8
Part time staff	1
Active volunteer advocates	12

Funder	Amount	Duration	Continuing
Fife Council	£ 281,775	12 months	Yes
NHS Fife	£ 77,000	12 months	Yes

Fife continued

Equal Voice in Central Fife

The Roundhouse, Priory Campus, Victoria Road, Kirkcaldy, KY1 2QT

Tel: 01592 223875

Email: equalvoiceincentralfife@yahoo.co.uk

Project Details

Independent

Type/s of advocacy	Citizen Volunteer
Client groups/access criteria	People 16+ with a learning difficulty
Area/s covered	Central Fife
Local Authority Area	Fife Council
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	22
Part time staff	2
Number of active volunteer advocates	16
Number of volunteers on Board/Management Committee	6
Number of service user representatives on Board/Management Committee	2
Active Citizen Advocates	2

Funder	Amount	Duration	Continuing
Fife Council	£ 32,000	12 months	Unsure

Fife Elderly Forum

Office 2, Fraser Buildings, 11 Millie Street, Kirkcaldy, KY1 2NL

Tel: 01592 643743

Email: info@fife-elderly.org.uk

Project Details

Fife Elderly Forum is an Advice and Information Agency dealing with older people's issues. Advocacy is one part of Fife Elderly Forum's work.

Type/s of advocacy	Collective Peer Volunteer/crisis		
Client groups/access criteria	People 60+ years		
Area/s covered	Fife		
Local Authority Area	Fife Council		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12			57
Numbers involved in collective advocacy 2011/12			147
Full time staff	6	Part time staff	2
Active volunteer advocates			2
Volunteer Board members (all service users)			16

Funder	Amount	Duration	Continuing
NHS Fife	£ 16,367	12 months	1 st year of 2

Fife continued

includeMe!

Tom Rogers Mill, East Burnside, Cupar, Fife, KY15 4DQ

Tel: 01334 656242

Email: contact@includeme.org.uk

Project Details

Independent

Type/s of advocacy	Citizen
Client groups/access criteria	People 16–64 with a learning difficulty who live in North East Fife
Area/s covered	North East Fife
Local Authority Area	Fife Council
Service user representation on Board/Management Committee	Yes — places for 2 advocates and 2 advocacy partners on the Management Committee. Also sub-committee made up of service users represented on Management Committee
Number of people in receipt of advocacy 2011/12	16
Part time staff	2
Active Citizen Advocates	16
Volunteers on Management Committee	5
Service user representatives on Management Committee	3

Funder	Amount	Duration	Continuing
Fife Council	£ 37,000	12 months	Yes

Fife continued

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent

Type/s of advocacy	Collective advocacy Self advocacy
Client groups/access criteria	Learning difficulties
Area/s covered	Aberdeenshire City of Edinburgh Clackmannanshire Fife Glasgow City Midlothian South Lanarkshire
Local Authority Area	As above
Service user representation on Board/Management Committee	Membership of Board of Directors wholly made up of people with learning disabilities
Number of people in receipt of advocacy 2011/12	1,020*
Numbers involved in collective advocacy 2011/12	900*
Full time staff	9* Part time staff
Collective advocacy development workers (included in F/T and P/T totals)	13*
Number of volunteers on Board/Management Committee	30*
Number of service user representatives on Board/Management Committee	30*
Active volunteers (other)	3*

*Numbers are totals for People First Scotland in all areas covered

Funder	Amount	Duration	Continuing
Fife Council	£ 82,281	12 months	Yes

Fife continued

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

Funder	Amount	Duration	Continuing
Fife Council	£ 42,867	12 months	Yes

Forth Valley



There are three local authority areas within the NHS Forth Valley area:

- Stirling Council
- Falkirk Council
- Clackmannanshire Council

Advocacy organisations in the NHS Forth Valley area:

- Central Advocacy Partners
- Forth Valley Advocacy
- People First (Scotland)
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Forth Valley.

Comments

There is limited or no advocacy available for prisoners.

Advocacy spending reported by:

- NHS Forth Valley
- Clackmannanshire Council
- Falkirk Council
- Stirling Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Forth Valley Advocacy Service	Adults with mental health problems, older people.	£80,495 – Stirling LA £26,024 – Clacks LA £27,099 – Falkirk LA £36,027 – Partnership fund £138,216 – NHS F V Total = £307,861
Central Advocacy Partners (formally Advocacy into Action)	Adults with learning difficulties	£ 32,004 – Clacks LA £73,485 – Falkirk LA £50,000 – Stirling LA £14,048 – NHS F V Total = £169,537
People First (Scotland)	Adults with learning difficulties	£22,736 – Clacks LA Total = £22,736
Total spend on independent advocacy		£500,134

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

Planning was not complete at the time the Advocacy Planning report was finalised. We do not have any additional information for Forth Valley at time of publication of this Map

Central Advocacy Partners (formally Advocacy into Action)

27 West Bridge Street, Falkirk, FK1 5RJ

Tel: 01324 633321

Email: elizabeth@centraladvocacypartners.org.uk

Project Details

Independent

Type/s of advocacy	Professional paid Citizen advocacy Volunteer crisis and long term Collective		
Client groups/access criteria	Vulnerable people including people with learning disabilities and older people		
Area/s covered	Stirling, Falkirk and Clackmannanshire		
Service user representation on Board/Management Committee	Yes — members' committee representation on Board		
Number of people in receipt of advocacy 2011/12	184		
Numbers involved in collective advocacy 2011/12	15		
Full time staff	7	Part time staff	3
Number of active volunteer advocates	10		
Number of active volunteers (other)	43		
Number of volunteers on Board	5		
Number of service users on members' committee	12		
Number of active citizen advocates	5		

Forth Valley continued

Central Advocacy Partners *continued*

Funder	Amount	Duration	Continuing
Falkirk Council	£ 50,272	12 months	No*
Clackmannanshire Council	£ 27,600	12 months	No*
Stirling Council	£ 50,000	12 months	No*
NHS Forth Valley	£ 13,841	12 months	No*
Big Lottery	£ 80,684	3 rd year of 5	Yes
Henry Smith Charity	£ 38,700	3 rd year of 3	No

*NHS Forth Valley and 3 local authority partners invited bids for a single contract for all advocacy provision in Forth Valley which started in April 2012

Forth Valley Advocacy

1 The Bungalows, Stirling Road, Larbert, FK5 4SD

Tel: 01324 557070

Email: info@forthvalleyadvocacy.com

Project Details

Independent

Type/s of advocacy	Professional Paid Volunteer/crisis		
Client groups/access criteria	Mental health for all ages — children & young people, adults, older people Older people 65+ (up to end March 2012)		
Area/s covered	Forth Valley		
Local Authority Area	Stirling Council Falkirk Council Clackmannanshire Council		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	649		
Full time staff	7	Part time staff	2
Number of active volunteer advocates	7		
Number of volunteers on Board	7		
Number of service users on Board	3		

Forth Valley continued

Forth Valley Advocacy *continued*

Funder	Amount	Duration	Continuing
NHS Forth Valley	£ 138,216	12 months	No*
Stirling Council	£ 79,995	12 months	No*
Clackmannanshire Council	£ 26,024	12 months	No*
Falkirk Council	£ 27,099	12 months	No*
Partnership Forum	£ 36,027	12 months	No*

*Forth Valley Advocacy won contract for provision of all advocacy in Forth Valley from April 2012

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent

Type/s of advocacy	Collective Self
Client groups/access criteria	Learning disability
Area/s covered	Aberdeenshire City of Edinburgh Clackmannanshire Fife Glasgow City Midlothian South Lanarkshire
Local Authority Area	As above
Service user representation on Board/Management Committee	Membership of Board of Directors wholly made up of people with learning disabilities
Number of people in receipt of advocacy 2011/12	1,020*
Numbers involved in collective advocacy 2011/12	900*
Full time staff	9* Part time staff
	6*
Collective advocacy development workers (included in F/T and P/T totals)	13*
Number of volunteers on Board/Management Committee	30*
Number of service user representatives on Board/Management Committee	30*
Active volunteers (other)	3*

*Numbers are totals for People First Scotland in all areas covered

Funder	Amount	Duration	Continuing
Clackmannanshire Council	£ 22,736	12 months	Yes

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

No funding information for Who Cares? Scotland was provided for the NHS Forth Valley area.



Grampian

There are three local authority areas within the NHS Grampian area:

- City of Aberdeen
- Aberdeenshire
- Moray

Advocacy organisations in the NHS Grampian area:

- Advocacy North East
- Advocacy Service Aberdeen
- People First Scotland
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Grampian.

Comments

There is no specific funding to support adult support and protection.

There is limited or no provision for the following groups:

- Older people
- Physical disability
- Problem drug/alcohol use
- Victims of domestic abuse
- Independent advocacy for children in Aberdeenshire & Moray
- People in private care homes
- Prisoners

Advocacy spending reported by:

- NHS Grampian
- Aberdeenshire Council
- Aberdeen City Council
- Moray Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Service Aberdeen	Mental health, learning disabilities, older people, children & young people, carers. Collective advocacy.	£231,559 – AC LA £28,280 – Aberdeenshire LA £123,421 – NHS Grampian Total = £383,260
Advocacy North East	Adults with mental health problems, learning disabilities, physical disabilities, problem drug/alcohol use, sensory impairment, older people in residential settings.	£185,416 – Aberdeenshire LA £122,394 – Moray LA £119,301 – NHS Grampian Total = £427,111
People First (Scotland)	Learning Disabilities	£8,960 – Aberdeenshire LA Total = £8,960
Total spend on independent advocacy		£819,331

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

In Grampian the following are deemed to be in need of increased access to provision of advocacy services. These are:

- People with learning disabilities
- People with a physical disability
- People with a substance misuse problem

Areas of unmet need, not addressed in the previous plan, are :

- Older people
- Carers
- Children
- People in private care homes
- Prisoners

Main priorities for development have been identified as:

- Older people
- Additional advocacy for those with learning disabilities
- Physical Disabilities
- Problem substance misuse (including advocacy services with Prison in future)

Advocacy North East

Dalfling Business Centre, Unit 2, Balidaff, Inverurie, AB51 5LA

Tel: 01467 651604

Email: advocacyne@btconnect.com

Project Details

Independent

Type/s of advocacy	Collective Professional paid Volunteer/crisis and long term	
Client groups/access criteria	Mental Health Learning Disabilities Carers Local Authority Care Homes (Aberdeenshire) Physical Disabilities (Aberdeenshire)	
Area/s covered	Aberdeenshire Moray	
Local Authority Area	Aberdeenshire Moray	
Service user representation on Board/Management Committee	Yes	
Number of people in receipt of advocacy 2011/12	Aberdeenshire 226 Moray 137	
Numbers involved in collective advocacy 2011/12	Aberdeenshire 108 Moray 12	
Full time staff	Aberdeenshire 5	Moray 2
Part time staff	Aberdeenshire 6	Moray 5
Number of active volunteer advocates	Aberdeenshire 20	Moray 6
Number of volunteers on Board/Management Committee		5
Number of service user representatives on Board/Management Committee		1
Active volunteers (other)		1

Grampian continued

Advocacy North East *continued*

Funder	Amount	Duration	Continuing
Aberdeenshire Council (including elements of resource transfer from NHS Grampian)	£ 185,416	2 nd year of 3	Yes
NHS Grampian	£ 19,205	1 st year of 3	Yes
NHS Grampian	£ 55,639	12 months	No
Moray Council and Moray Health and Social care Partnership	£ 122,394	1 st year of 3	Yes
NHS Grampian	£ 44,466	12 months	No

Advocacy Service Aberdeen

Aberdeen Business Centre, Willowbank Road, Aberdeen, AB11 6YG

Tel: 01224 332314

Email: asa@advocacy.org.uk

Project Details

Independent

Type/s of advocacy	Collective Professional paid Volunteer/crisis and long term		
Client groups/access criteria	Mental Health Learning Disabilities Carers Local Authority Care Homes (Aberdeenshire) Physical Disabilities (Aberdeenshire)		
Area/s covered	City of Aberdeen		
Local Authority Area	Aberdeen City Council		
Service user representation on Board/Management Committee	Yes, also carer representation		
Number of people in receipt of advocacy 2011/12	755		
Numbers involved in collective advocacy 2011/12	99		
Full time staff	11	Part time staff	4
Collective advocacy development workers (included in F/T and P/T totals)			1
Number of active volunteer advocates			1
Number of volunteers on Board/Management Committee			10
Number of service user representatives on Board/Management Committee			service user 1 carers 2

Grampian continued

Advocacy Service Aberdeen *continued*

Funder	Amount	Duration	Continuing
Aberdeen City Council	£ 231,605	Various	Yes
NHS Grampian	£123,421	Various	Some continuing/ some non-recurring
Aberdeenshire Council	£ 28,274	Recurring	Yes
BBC Children in Need	£ 29,785	12 months	Year 1 of 3
Miscellaneous (e.g. fund raising/ social work student placements)	£ 4,559	Non-recurring	No

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent

Type/s of advocacy	Collective Self
Client groups/access criteria	Learning disability
Area/s covered	Aberdeenshire City of Edinburgh Clackmannanshire Fife Glasgow City Midlothian South Lanarkshire
Local Authority Area	As above
Service user representation on Board/Management Committee	Membership of Board of Directors wholly made up of people with learning disabilities
Number of people in receipt of advocacy 2011/12	1,020*
Numbers involved in collective advocacy 2011/12	900*
Full time staff	9* Part time staff
	6*
Collective advocacy development workers (included in F/T and P/T totals)	13*
Number of volunteers on Board/Management Committee	30*
Number of service user representatives on Board/Management Committee	30*
Active volunteers (other)	3*

*Numbers are totals for People First Scotland in all areas covered

Funder	Amount	Duration	Continuing
Aberdeenshire Council	£ 8960	12 months	Yes

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

No funding information for Who Cares? Scotland was provided for the NHS Grampian area.

Greater Glasgow and Clyde



There are six local authority areas within the NHS Greater Glasgow and Clyde area:

- City of Glasgow Council
- East Dunbartonshire Council
- West Dunbartonshire Council
- East Renfrewshire Council
- Renfrewshire Council
- Inverclyde Council

Advocacy organisations in the NHS Greater Glasgow and Clyde area:

- ACUMEN (Argyll and Clyde United in Mental Health)
- Advocacy Matters (Greater Glasgow) Ltd
- The Advocacy Project
- Barnardo's Hear 4 U—Children's Rights and Advocacy
- CEARTAS
- Circles Advocacy Project Glasgow
- Drumchapel Advocacy Project
- Drumchapel Children's Rights Project
- Equal Say
- Inverclyde Advocacy Service
- Lomond and Argyll Advocacy
- Partners in Advocacy—Glasgow
- Renfrewshire Carers' Centre Advocacy project
- You First Advocacy
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Greater Glasgow and Clyde.

Comments

The new tender in Glasgow will not include specific service for people from BME communities. While technically the generic service will be available for all Glasgow residents it will not necessarily take account of cultural issues or meet specific needs of people seeking asylum and those with refugee status.

No or limited advocacy available for:

- Carers
- Acquired brain injury
- Prisoners
- Parents in relation to child protection issues
- Children and young people
- Those with addictions
- Adult Support & Protection

Advocacy spending reported by:

- NHS Greater Glasgow & Clyde
- Glasgow City Council
- Inverclyde Council
- Renfrewshire Council
- East Renfrewshire Council
- West Dunbartonshire Council
- East Dunbartonshire Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
ACUMEN	Adults with mental health problems	£47,815 – NHS GG&C Total = £47,815
The Advocacy Project	Adults with Mental Health problems Adults with Learning Disabilities (East Renfrewshire) Older people Physical Disabilities	£290,700 – Glasgow LA £59,722 – E Renf CHP £24,600 – NHS GG&C Total = £375,022
Advocacy Matters	Adults with Mental Health problems	£371,810 – NHS GG&C Total = £371,810
Ceartas	Adults with Mental Health problems, Learning Disabilities, Acquired Brain Injury, Physical Disabilities, Sensory Impairment, Dementia and additional communication support needs. Older people 65+	£338,136 – E Dun LA Total = £338,136
Equal Say	Adults with Learning Disabilities	£165,254 – NHS GG&C £36,000 – Glasgow LA Total = £201,254
Partners in Advocacy	Children & young people	£49,712 – E Renf CHP Total = £49,712
People First Scotland	Adults with learning disabilities	£76,900 – Glasgow LA Total = £76,900
Inverclyde Advocacy	Adults with Mental Health problems	£66,136 – NHS GG&C £54,243 – Inver LA Total = £120,379
Lomond & Argyll Advocacy Service	Adults with Mental Health problems, Learning Disabilities or Dementia. Older people 65+	£135,194 – W Dun LA £56,983 – NHS GG&C Total = £192,177

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Who Cares Scotland	Looked after and accommodated children	£25,000 – East Renf LA £85,000 – Glasgow LA Total = £110,000
You First Advocacy	Adults with Learning Difficulties, Mental Health problems or Dementia	£120,000 – Renf LA £57,222 – NHS GG&C Total = £177,222
Total spend on independent advocacy		£2,060,427

Other Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Circles Network	Forensic mental health	£162,951 – NHS GG&C Total = £162,951
Drumchapel Advocacy Project	Generic for residents of Drumchapel	£50,500 – Glasgow LA Total = £50,500
Drumchapel Childrens Rights Project	Children & Young people	£50,500 – Glasgow LA Total = £50,500
Renfrewshire Carers' Centre	Carers	£19,235 – Renf LA £10,664 – NHS GG&C Total = £29,899
Barnardo's Hear 4 U	Children & Young People	£40,000 – Renf LA Total = £40,000
Total spend on Other Advocacy Organisations		£333,850

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

NHS GG&C has mapped advocacy provision across all partner Local Authority areas and have identified gaps in provision across all areas.

Priorities for development have been identified as:

- People with less severe mental ill health or a milder learning disability
- People with mental ill health, personality disorder or learning disability who have a characteristic such as sensory impairment or a first language other than English which cannot be supported by the advocacy provider.
- Children with additional support needs (other than Glasgow)
- Physical disability (other than the east end of Glasgow, SGH inpatients and clients of the community disability team, and East Dunbartonshire through the generic service).
- People with sensory impairment (not seen as a priority by generic services so a capacity issue)
- Carers (all locations other than Renfrewshire and East Dunbartonshire)
- People with dementia in Inverclyde
- People with autism in Inverclyde
- Instructed advocacy for people with a learning disability in Inverclyde
- Prisoners with mental ill health, a personality disorder or learning disability

Initial planning is recommended to be moved forward for each relevant care group to achieve consistent provision and access across all CHP areas.

Recommendation for development of local action plans is that the Advocacy Plan be included within Planning Framework

Actions identified as needed to achieve planned outcomes:

- Involve service users, carers and voluntary organisations in service redesign
- Allocate resources in line with care group and population needs
- Ensure all service users have appropriate access to high quality information on how to access an appropriate advocacy service.
- Ensure that staff are appropriately trained to recognise the need to inform an individual of their right to access independent advocacy

ACUMEN (Argyll and Clyde United in Mental Health)

Room 2015, Mile End Mill, 12 Seedhill Road, Paisley, PA1 1JS

Tel: 0141 887 9103

Email: enquiries@acumennetwork.org

Project Details

Independent

Type/s of advocacy	Collective
Client groups/access criteria	Mental health service users
Area/s covered	Clyde, Argyll and Bute including Islay, Jura and Tiree
Local Authority Area	Inverclyde Council East Renfrewshire Council Renfrewshire Council West Dunbartonshire Council Argyll and Bute Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12		600	
Full time staff	2	Part time staff	3
Collective advocacy development workers (included in F/T and P/T totals)		4	
Number of volunteers on Board/Management Committee		8	
Number of service user representatives on Board/Management Committee		(As above) 8	
Active volunteers (other)		30	

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£ 45,900	1 st year of 3	Yes
NHS Highland	£ 20,034	12 months	Yes
Argyll and Bute Council	£ 41,488	12 months	Yes
East Renfrew Council	£ 17,605	12 months	Yes
Renfrewshire Council	£ 16,700	12 months	Yes

Advocacy Matters (Greater Glasgow) Ltd

5th Floor, Merchants' House, 30 George Square, Glasgow, G2 1EG

Tel: 0141 572 2850

Email: advocacymatters@yahoo.co.uk

Project Details

Independent

Type/s of advocacy	Professional paid Volunteer		
Client groups/access criteria	Adults 16+ with mental health problems or subject to intervention under Adult Support & Protection		
Area/s covered	Greater Glasgow		
Local Authority Area	Glasgow City Council		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	797		
Full time staff	12	Part time staff	4
Number of volunteers on Board/Management Committee	9		
Number of service user representatives on Board/Management Committee	4		
Active volunteers (other)	18		

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£ 371,810	12 months	Subject to annual review

The Advocacy Project

Cumbræ House, 15 Carlton Court, Glasgow, G5 9JP

Tel: 0845 076 2262

Email: enquiry@theadvocacyproject.org.uk

Project Details

Independent

Type/s of advocacy	Collective Professional paid
Client groups/access criteria	Glasgow — older people, people from BME communities, people with a disability living in the East End, people with physical disability linked to the Southern General hospital or CPDT North Lanarkshire — adults 16–64 living with a disability South Lanarkshire — adults 16–64 living with mental health issues, older people East Renfrewshire — adults 16+ with a disability or health condition
Area/s covered	Glasgow East Renfrewshire North Lanarkshire South Lanarkshire
Local Authority Area	Glasgow City Council East Renfrewshire Council North Lanarkshire Council South Lanarkshire Council
Service user representation on Board/Management Committee	No

The Advocacy Project *continued*

Number of people in receipt of advocacy 2011/12	Glasgow and East Renfrewshire: 570
	North Lan: 231
	South Lan: 496
Numbers involved in collective advocacy 2011/12	25
Full time staff	27*
Part time staff	4*
Number of volunteers on Board/Management Committee	6

* Staff numbers are for all local authority areas

Funder	Amount	Duration	Continuing
North Lanarkshire Council & NHS Lanarkshire	£ 161,640	Last year of funding was re-tendered	No
South Lanarkshire Council & NHS Lanarkshire	£ 163,712	12 months	Yes
South Lanarkshire Council and NHS Lanarkshire	£ 96,800	12 months	Yes
South Lanarkshire Council	£ 11,820	12 months	Annual
Glasgow City Council	£ 31,000	Funded till Oct '12	Yes
Glasgow City Council	£ 24,700	Funded till Oct '12	No
Glasgow City Council	£ 35,000	Funded till Oct '12	No
NHS Greater Glasgow & Clyde	£ 24,600	Funded till Oct '12	No
NHS Greater Glasgow & Clyde and Glasgow City Council	£ 200,000	Funded till Oct '12	Currently out to tender
East Renfrewshire CHCP	£ 60,000	3 rd year of 4	Yes

Barnardo's Hear 4 U — Children's Rights and Advocacy

12 Lochfield Road, Paisley, PA2 7RG

Tel: 0141 884 7896

Email: Sharon.houston@barnardos.org.uk

Project Details

Managed by Barnardo's

Type/s of advocacy	Paid professional
Client groups/access criteria	Children and young people in need up to 18yrs. Specific focus within child protection processes
Area/s covered	Renfrewshire
Local Authority Area	Renfrewshire
Service user representation on Board/Management Committee	No. Hear 4u operates focussed consultation groups to enable children and young people to influence service provision

This advocacy organisation operates in South Ayrshire, Renfrewshire and Dumfries and Galloway.

Number of people in receipt of advocacy 2011/12	67
Full time staff	1

Funder	Amount	Duration	Continuing
Renfrewshire Council	£ 40,000	12 months	Not stated

CEARTAS

Suites 5–7, McGregor House, 10 Donaldson Cres, Kirkintilloch, G66 1XF

Tel: 0141 775 0433

Email: info@ceartas.org.uk

Project Details

Independent

Type/s of advocacy	Professional paid Volunteer/Crisis & Long term Collective
Client groups/access criteria	Mental Health, Older People, Dementia, Acquired Brain Injury, Learning Disability, Physical Disability, Additional Communication Needs or Sensory Impairment
Area/s covered	East Dunbartonshire
Local Authority Area	East Dunbartonshire
Service user representation on Board/Management Committee	A monthly group is held, "Still Game", which service users contribute to and has director and staff input. Updates from Board are given as well as forthcoming agenda items, strategic plans are discussed. Still Game is a standing item on Board and on a regular basis service users lead the agenda item
Number of people in receipt of advocacy 2011/12	495
Numbers involved in collective advocacy 2011/12	111
Full time staff	8
Number of volunteers on Board/Management Committee	8
Active volunteers (other)	25

Funder	Amount	Duration	Continuing
East Dunbartonshire Council	£ 276,000	12 months	Yes

Circles Advocacy Project Glasgow

Rowanbank Clinic, Stobhill, 133C Balornock Road, G21 3UL

Tel: 0141 232 6406

Email: stevenbell@circlesnetwork.org.uk

Project Details

Part of the Circles Network

Type/s of advocacy	Professional paid Collective
Client groups/access criteria	Mental health Learning difficulties
Area/s covered	Patients within the Forensic Directorate in Rowanbank and Leverndale hospitals
Local Authority Area	Glasgow City Council
Service user representation on Board/Management Committee	Circles Network is a UK wide voluntary organisation based in Warwickshire. The Network Board, based in England, has 10 members of whom 2 are potential service users
Number of people in receipt of advocacy 2011/12	184
Numbers involved in collective advocacy 2011/12	133
Full time staff	4
Part time staff	2

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£152,025	12 months	Yes

Drumchapel Advocacy Project

Suite 18 Garscadden House, 3 Dalsetter Crescent, Glasgow, G15 8TG

Tel: 0141 944 0507

Email: danny@dlmac.co.uk

Project Details

Part of Drumchapel Law & Money Advice Centre

Type/s of advocacy	Volunteer/crisis and long term Citizen
Client groups/access criteria	Anyone 18+ years living in the G15 area
Area/s covered	Drumchapel
Local Authority Area	Glasgow City Council
Service user representation on Board/Management Committee	Feedback is gathered through a general feedback form once the client's issues are resolved.

Number of people in receipt of advocacy 2011/12	120
Part time staff	2
Number of active volunteer advocates	4
Number of active citizen advocates	6

Funder	Amount	Duration	Continuing
Glasgow City Council	£47,500	12 months	Yes

Drumchapel Children's Rights Project

Suite 18 Garscadden House, 3 Dalsetter Crescent, Glasgow, G15 8TG

Tel: 0141 944 0507

Email: clairehaining@dlmac.co.uk

Project Details

Part of Drumchapel Law & Money Advice Centre

Type/s of advocacy	Professional paid Volunteer/crisis and long term Citizen
Client groups/access criteria	Children and young people aged between 5 and 18.
Area/s covered	Drumchapel Anniesland Knightswood Blairdardie Yoker Scotstoun
Local Authority Area	Glasgow City Council
Service user representation on Board/Management Committee	Feedback and recommendations are given as part of the Project's Youth Forum. This feedback is included in the Project's Management Committee Reports produced 6 weekly.
Number of people in receipt of advocacy 2011/12	136
Numbers involved in collective advocacy 2011/12	15
Full time staff	2
Part time staff	2
Collective advocacy development workers (included in F/T and P/T totals)	3
Number of active volunteer advocates	4
Number of volunteers on Board/Management Committee	6
Number of active citizen advocates	2

Greater Glasgow and Clyde continued

Drumchapel Children's Rights Project *continued*

Funder	Amount	Duration	Continuing
Glasgow City Council — Social Work Services	£ 31,000	12 months	Yes
Community Planning Partnership — Integrated Funds	£ 27,000	12 months	Unknown
Volant Charitable Trust	£ 15,000	12 months	Unknown

Equal Say

11–13 Dowanhill Street, Glasgow, G11 5QS

Tel: 0141 337 3133

Email: ca@equalsay.org

Project Details

Independent

Type/s of advocacy	Citizen advocacy Professional paid		
Client groups/access criteria	Adults with Learning Disabilities		
Area/s covered	Greater Glasgow		
Local Authority Area	Glasgow City Council		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12			455
Full time staff	8	Part time staff	1
Number of volunteers on Board/Management Committee			8
Number of service user representatives on Board/Management Committee			3
Number of active citizen advocates			60
Active volunteers (other)			1

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£ 165,254	12 months	Going to tender
Big Lottery	£ 109,915	12 months	Yes
Scottish Government	£ 40,000	12 months	Yes
Glasgow City Council	£ 36,000	12 months	Going to tender

Inverclyde Advocacy Service

21 Grey Place, Greenock, PA15 1YF

Tel 01457 730797

Email:

Project Details

Independent

Type/s of advocacy	Collective Professional paid Volunteer/crisis and long term		
Client groups/access criteria	Adults over 16 years with a community care issue		
Area/s covered	Greenock, Gourock, Port Glasgow, Bridge of Weir, Inverkip, Wemyss Bay and Langbank		
Local Authority Area	Inverclyde		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	279		
Numbers involved in collective advocacy 2011/12	15		
Full time staff	3	Part time staff	2
Number of active volunteer advocates	4		
Number of volunteers on Board/Management Committee	10		
Number of service user representatives on Board/Management Committee	2		
Active volunteers (other)	9		

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£ 65,143	12 months	No*
Inverclyde Council	£ 54,243	12 months	No*

* This organisation did not re-gain the contract for advocacy provision following the service being put out to competitive tender.

Lomond and Argyll Advocacy

155 Glasgow Road, Dumbarton, G82 1RH

Tel: 01389 726543

Email: laasadvocacy@aol.co.uk

Project Details

Independent

Type/s of advocacy	Professional paid
Client groups/access criteria	Adults 16+ with mental health problems, learning disability, dementia Older people 65+
Area/s covered	Argyll and Bute West Dunbartonshire
Local Authority Area	Argyll and Bute West Dunbartonshire
Service user representation on Board/Management Committee	Not known

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing
NHS Highland	£ 91,464	12 months	Yes
NHS Greater Glasgow & Clyde	£ 56,983	12 months	Yes
Argyll and Bute Council	£ 83,218	12 months	Yes
W Dunbartonshire Council	£ 135,194	12 months	Yes

Partners in Advocacy — Glasgow

The Pentagon Centre, 36 Washington Street, Glasgow, G3 8AZ

Tel: 0141 847 0660

Email: glasgow@partnersinadvocacy.org.uk

Project Details

Independent

Type/s of advocacy	Collective Paid professional Volunteer/crisis and long term Citizen advocacy
Client groups/access criteria	Adults, children and young people with learning disabilities and additional support needs
Area/s covered	Edinburgh East Lothian Midlothian West Lothian Glasgow East Renfrewshire and Dundee
Local Authority Area	Edinburgh East Lothian Midlothian West Lothian Glasgow East Renfrewshire and Dundee
Service user representation on Board/Management Committee	Yes

Partners in Advocacy *continued*

Number of people in receipt of advocacy 2011/12	540*
Numbers involved in collective advocacy 2011/12	50*
Full time staff 9* Part time staff	14*
Number of active volunteer advocates	60*
Number of volunteers on Board/Management Committee	10*
Number of active citizen advocates	30*
Number of active volunteers (other)	2*
Active volunteers (other) 80*	

** Numbers are totals for Partners in Advocacy in all areas covered*

Financial information provided by commissioners.

Funder	Amount
Midlothian Council	£ 20,982
City of Edinburgh Council	£ 116,330
East Lothian Council	£ 36,850
NHS Lothian	£ 44,945
Dundee City Council	£ 12,000
East Renfrewshire CHP	£ 49,712
Dundee City Council	£ 17,000

Renfrewshire Carers' Centre Advocacy project

Unit 55, Abbey Mill Business Centre, Embroidery Mill, Seedhill, Paisley, PA1 1HG

Tel: 0141 887 3643

Email: maureen@renfrewshirecarers.co.uk

Project Details

Not independent — part of Renfrewshire Carers' Centre

Type/s of advocacy	Collective Professional paid Volunteer/Crisis and Long term
Client groups/access criteria	Carers 18+
Area/s covered	Renfrewshire
Local Authority Area	Renfrewshire Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12		122	
Numbers of attendances — collective advocacy 2011/12		10	
Full time staff	1	Part time staff	1
Number of service user representatives on Board/Management Committee		6	

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£ 10,397	12 months	Until 2013
Renfrewshire Council	£ 20,413	12 months	Yes

You First Advocacy

47 Causeyside Street, Paisley, PA1 1YN

Tel: 0141 849 1229

Email: dennis@youfirstadvocacy.org

Project Details

Independent

Type/s of advocacy	Professional paid Volunteer/crisis		
Client groups/access criteria	Adults (16 and over) with mental health problems, learning disabilities or physical disabilities, older people.		
Area/s covered	Renfrewshire		
Local Authority Area	Renfrewshire Council		
Service user representation on Board/Management Committee	Not at present time however it is our policy to have this		
Number of people in receipt of advocacy 2011/12	650		
Full time staff	2	Part time staff	5
Number of active volunteer advocates	12		
Number of volunteers on Board/Management Committee	5		

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£ 51,500	12 months	Unknown
Renfrewshire Council	£ 120,000	12 months	Yes

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

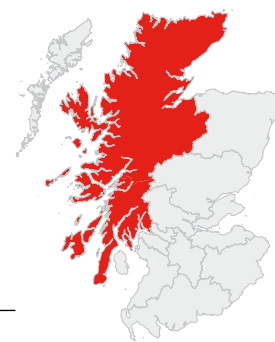
Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

Funder	Amount	Duration	Continuing
Glasgow City Council	£ 85,000	12 months	Yes
East Renfrewshire Council	£ 25,000	12 months	Yes

Highland



There are two local authority areas within the NHS Highland area:

- Highland
- Argyll and Bute

Advocacy organisations in the NHS Highland area:

- ACUMEN (Argyll and Clyde United in Mental Health)
- Advocacy Highland
- Autism Rights Group Highland (ARGH)
- Highland Carers Advocacy Service
- HUG
- Lomond and Argyll Advocacy
- People First Highland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Highland.

Comments

- Citizen advocacy across Highland (currently only in Inverness)
- There is limited advocacy provision for children and young people
- There is no advocacy provision for people with acquired brain injury.

Advocacy spending reported by:

- NHS Highland
- Argyll and Bute Council
- Highland Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
ACUMEN	Collective advocacy for people with mental health problems	£53,000 – A&B LA and NHS Highland Total = £53,000
Advocacy Highland	Adults and children with mental health problems, learning disabilities, dementia, autistic spectrum disorders	£127,166 – Highland LA £140,552 – NHS Highland Total = £267,718
HUG	Collective advocacy for people with mental health problems	£106,799 – Highland LA and NHS Highland Total = £106,799
Lomond & Argyll Advocacy	Adults under the terms of the Mental Health (Care & Treatment) (Scotland) Act.	£178,182 – A&B LA and NHS Highland Total = £178,182
People First Highland	Collective advocacy for people with learning difficulties	£46,678 – Highland LA and NHS Highland Total = £46,678
Who Cares Scotland	Looked after and accommodated children and young people	£55,000 – Highland LA £31,672 – A&B LA Total = £86,672
Total spend on independent advocacy		£735,572

Other Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Highland Carers Advocacy Service	Adult and young carers	£65,000 – Highland LA £65,000 – NHS Highland
		Total = £130,000
Total spend on Other Advocacy Organisations		£130,000

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

Mapping of existing advocacy provision alongside community consultation to assess need informed the levels of provision required. Identified gaps in provision included advocacy for children and young people and young carers.

Priorities identified for further support and development are:

- A separate and distinct Carers Advocacy service
- A Professional, issue based Advocacy service which will meet legislative requirements under the terms of the Mental Health (Care and Treatment) (Scotland) Act 2003, but could also continue to develop to meet the needs of others who may need the service under the terms of the Patient Rights Act and the Adult Support and Protection (Scotland) Act 2007.
- An independent Collective Advocacy service for adults with a learning disability
- An independent Collective Advocacy service for people with an experience of mental ill health
- A Citizen Advocacy service for people with severe learning disabilities and/or communication difficulties.

In addition they plan to explore developing the following, within available resources:

- The expansion of the Citizen Advocacy service beyond Inverness and the inclusion of other key groups who would benefit from this kind of advocacy provision.
- A specific advocacy provision geared up for the needs of children and young people.

ACUMEN (Argyll and Clyde United in Mental Health)

Room 2015, Mile End Mill, 12 Seedhill Road, Paisley, PA1 1JS

Tel: 0141 887 9103

Email: enquiries@acumennetwork.org

Project Details

Independent

Type/s of advocacy	Collective
Client groups/access criteria	Mental health service users
Area/s covered	Clyde, Argyll and Bute including Islay, Jura and Tiree
Local Authority Area	Inverclyde Council East Renfrewshire Council Renfrewshire Council West Dunbartonshire Council Argyll and Bute Council
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12		600	
Full time staff	2	Part time staff	3
Collective advocacy development workers (included in F/T and P/T totals)		4	
Number of volunteers on Board/Management Committee		8	
Number of service user representatives on Board/Management Committee		(As above) 8	
Active volunteers (other)		30	

Funder	Amount	Duration	Continuing
NHS Greater Glasgow & Clyde	£ 45,900	1 st year of 3	Yes
NHS Inverclyde/Highland	£ 20,034	12 months	Yes
Argyll and Bute Council	£ 41,488	12 months	Yes
East Renfrew Council	£ 17,605	12 months	Yes
Renfrewshire Council	£ 16,700	12 months	Yes

Advocacy Highland

3rd Floor, 33 Academy Street, Inverness, IV1 1JN

Tel: 01463 233460

Email: info@advocacy-highland.org.uk

Project Details

Independent

Type/s of advocacy	Citizen Peer Professional paid Volunteer		
Client groups/access criteria	Individual issue based advocacy: <ul style="list-style-type: none">• Mental health problems, dementia• Learning disabilities• Frail older people• Autistic spectrum disorder Citizen and Peer advocacy to adults with learning disabilities in Inverness There is also discretion where possible to provide advocacy to other people, including some children, who do not meet these criteria but are in urgent need of advocacy		
Area/s covered	Highland		
Local Authority Area	Highland		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	696		
Full time staff	2	Part time staff	11
Number of active volunteer advocates	25		
Number of volunteers on Board/Management Committee	7		
Number of service user representatives on Board/Management Committee	2		
Number of active citizen advocates	7		
Active volunteers (other)	2		

Highland continued

Advocacy Highland *continued*

Funder	Amount	Duration	Continuing
NHS Highland	£ 140,552	12 months	2 nd year of 3
Highland Council	£ 127,166	12 months	2 nd year of 3

Autism Rights Group Highland (ARGH)

22 Wester Inshes Place, Inverness, IV2 5HZ

Email: kb@arghighland.co.uk

Project Details

Independent

Type/s of advocacy	Collective
Client groups/access criteria	Adults 18+ with autistic spectrum disorder (not learning disabilities)
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on Board/Management Committee	Yes

User established and run group — no external funding.

Highland Carers Advocacy Service

Highland House, 20 Longman Road, Inverness, IV1 1RY

Tel: 01463 723569

Email: carersadvocacy@hccf.org.uk

Project Details

Not independent — part of the Highland Community Care Forum

Type/s of advocacy	Paid professional
Client groups/access criteria	Carers
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on Board/Management Committee	No

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing
NHS Highland	£ 65,000	12 months	Yes
Highland Council	£ 65,000	12 months	Yes

HUG part of Spirit Advocacy

Cromwell Villa, 23 Lotland Street, INVERNESS, IV1 1ST

Tel: 01463 719366

Email: hug@spiritadvocacy.org.uk

Project Details

Independent

Type/s of advocacy	Collective
Client groups/access criteria	Mental Health
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on	Yes

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing
NHS Highland	£ 53,400	12 months	Yes
Highland Council	£ 53,400	12 months	Yes

Lomond and Argyll Advocacy

155 Glasgow Road, Dumbarton, G82 1RH

Tel: 01389 726543

Email: laasadvocacy@aol.co.uk

Project Details

Independent

Type/s of advocacy	Paid professional
Client groups/access criteria	Adults 16+ with Mental Health Problems, Learning Disability, Dementia Older People 65+
Area/s covered	Argyll and Bute West Dunbartonshire
Local Authority Area	Argyll and Bute West Dunbartonshire
Service user representation on Board/Management Committee	Not known

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing
NHS Highland	£ 91,464	12 months	Yes
NHS GG&C	£ 56,983	12 months	Yes
Argyll and Bute Council	£ 83,218	12 months	Yes
West Dunbartonshire Council	£ 135,194	12 months	Yes

People First Highland

Highland House, 20 Longman Road, Inverness, IV1 1RY

Tel: 01463 723576

Email: cfletcher@hccf.org.uk

Project Details

Independent

Type/s of advocacy	Collective
Client groups/access criteria	Learning disability
Area/s covered	Highland
Local Authority Area	Highland
Service user representation on Board/Management Committee	Yes

Numbers involved in collective advocacy 2011/12	100
Full time staff Collective advocacy development worker	1
Number of volunteers on Board/Management Committee	3
Number of service user representatives on Board/Management Committee	3

Funder	Amount	Duration	Continuing
Highland Council	£ 23,339	12 months	1 st year of 3
NHS Highland	£ 23,339	12 months	1 st year of 3

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

Funder	Amount	Duration	Continuing
Highland Council	£ 55,000	12 months	Yes
Argyll and Bute Council	£ 31,672	12 months	Yes

Lanarkshire



There are two local authority areas within the NHS Lanarkshire area:

- North Lanarkshire
- South Lanarkshire

Advocacy organisations in the NHS Lanarkshire area:

- The Advocacy Project
- Equals Advocacy Partnership
- Your Voice (Scotland) Limited.(formerly FBS Advocacy)
- People First (Scotland)
- Speak Out Advocacy Project
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Lanarkshire

Comments

There is no or limited access to advocacy for the following groups.

- Physical Disability
- Long term conditions
- People considering self-directed support
- Prisoners

Advocacy spending reported by:

- NHS Lanarkshire
- North Lanarkshire Council
- South Lanarkshire Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
The Advocacy Project	Adults with learning difficulties and/or communication support needs in North Lanarkshire Adults with mental health issues and older people in S Lanarkshire	£107,468 – N Lan LA £167,193 – S Lan LA £63,673 – NHS Lan £72,540 – NHS GG&C Total = £410,874
Equals Advocacy Partnership	Adults with mental health problems including dementia resident in North Lanarkshire	£163,733 – N Lan LA £114,559 – NHS Lan Total = £278,292
Your Voice	Children and young people with a disability or mental ill health in North Lanarkshire	£85,850 – N Lan LA Total = £85,850
People First Scotland	Collective advocacy for people with learning difficulties	£62,520 – S Lan LA Total = £62,520
Who Cares Scotland	Looked after children and young people	£149,820 – N Lan LA £147,000 – S Lan LA Total = £296,820
Total spend on independent advocacy		£1,134,366

Other Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Speak Out Advocacy Project (ACE Advocacy)	Adults 16+ with learning difficulties	£125,000 – S Lan LA £24,908 – NHS Lan Total = £149,908
Shelter Advocacy Project	Direct advocacy for complex issues around homelessness and support for N Lan advocacy orgs around homelessness	£41,613 – N Lan LA £7,354 – NHS Lan Total = £48,967
Total spend on Other Advocacy Organisations		£198,875

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

Mapping of existing provision, consideration of demographics for Lanarkshire and consultation with stakeholders informed the needs assessment.

Prioritisation of statutory requirements was the main focus of action planning with areas for further consideration as follows:

- Carers (including young carers)
- Prisoners and others in the justice system
- People connected with substance misuse
- BME communities
- People who have had a stroke or brain injury

Action plans have been developed with local authority partners.

The Advocacy Project

Cumbræ House, 15 Carlton Court, Glasgow, G5 9JP

Tel: 0845 076 2262

Email: enquiry@theadvocacyproject.org.uk

Project Details

Independent

Type/s of advocacy	Collective Professional paid
Client groups/access criteria	Glasgow — older people, people from BME communities, people with a disability living in the East End, people with physical disability linked to the Southern General hospital or CPDT North Lanarkshire — adults 16–64 living with a disability South Lanarkshire — adults 16–64 living with mental health issues, older people East Renfrewshire — adults 16+ with a disability or health condition
Area/s covered	Glasgow East Renfrewshire North Lanarkshire South Lanarkshire
Local Authority Area	Glasgow City Council East Renfrewshire Council North Lanarkshire Council South Lanarkshire Council
Service user representation on Board/Management Committee	No

The Advocacy Project *continued*

Glasgow and East Renfrewshire: 570
North Lan: 231
South Lan: 496

Numbers involved in collective advocacy 2011/12		25
Full time staff	27*	Part time staff
		4*
Number of volunteers on Board/Management Committee		6

* Staff numbers are for all local authority areas

Funder	Amount	Duration	Continuing
North Lanarkshire Council & NHS Lanarkshire	£ 161,640	Last year of funding was re-tendered	No
South Lanarkshire Council & NHS Lanarkshire	£ 163,712	12 months	Yes
South Lanarkshire Council and NHS Lanarkshire	£ 96,800	12 months	Yes
South Lanarkshire Council	£ 11,820	12 months	Annual
Glasgow City Council	£ 31,000	Funded till Oct '12	Yes
Glasgow City Council	£ 24,700	Funded till Oct '12	No
Glasgow City Council	£ 35,000	Funded till Oct '12	No
NHS Greater Glasgow & Clyde	£ 24,600	Funded till Oct '12	No
NHS Greater Glasgow & Clyde and Glasgow City Council	£ 200,000	Funded till Oct '12	Currently out to tender
East Renfrewshire CHCP	£ 60,000	3 rd year of 4	Yes

Equals Advocacy Partnership

Unit 17, Enterprise House, Dalziel Street, Motherwell, ML1 1PJ

Tel: 01698 327772

Email: equalsadvocacy.partnership@virgin.net

Project Details

Independent

Type/s of advocacy	Collective Professional paid Volunteer/long term
Client groups/access criteria	Mental health Dementia
Area/s covered	North Lanarkshire
Local Authority Area	North Lanarkshire
Service user representation on Board/Management Committee	Yes

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing
North Lanarkshire Council	£ 163,733	12 months	No contract retendered
NHS Lanarkshire	£ 114,559	12 months	No contract retendered

Your Voice (Scotland) Limited. (formerly FBS Advocacy)

Unit 15, Coatbridge Business Centre, 204 Main Street, Coatbridge ML5 3RB

Tel: 01236 700 108

Email: admin@urvz.org

Project Details

Independent

Type/s of advocacy	Collective or Group Paid
Client groups/access criteria	Children and young people up to the age of 19 with a disability or mental illness
Area/s covered	North Lanarkshire
Local Authority Area	North Lanarkshire
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12		70	
Numbers involved in collective advocacy 2011/12		25	
Full time staff	2	Part time staff	4
Collective advocacy development workers (included in F/T and P/T totals)		2	
Number of service user representatives on Board/Management Committee		8	
Active volunteers (other)		8	

Funder	Amount	Duration	Continuing
North Lanarkshire Council	£ 86,000	3 rd year of 3	Yes

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent

Type/s of advocacy	Collective advocacy Self advocacy
Client groups/access criteria	Learning difficulties
Area/s covered	Aberdeenshire City of Edinburgh Clackmannanshire Fife Glasgow City Midlothian South Lanarkshire
Local Authority Area	As above
Service user representation on Board/Management Committee	Membership of Board of Directors wholly made up of people with learning disabilities

Number of people in receipt of advocacy 2011/12		1,020*	
Numbers involved in collective advocacy 2011/12		900*	
Full time staff	9*	Part time staff	6*
Collective advocacy development workers (included in F/T and P/T totals)		13*	
Number of volunteers on Board/Management Committee		30*	
Number of service user representatives on Board/Management Committee		30*	
Active volunteers (other)		3*	

*Numbers are totals for People First Scotland in all areas covered

Funder	Amount	Duration	Continuing
South Lanarkshire Council	£ 62,520	12 months	Yes

Speak Out Advocacy Project.

14 Pankhurt Place, The Village, East Kilbride G74 4BH

Tel: 01355 230 202

Email: info@speak-out.org.uk

Project Details

Not Independent — managed by Enable

Type/s of advocacy	Collective or Group Paid		
Client groups/access criteria	Learning difficulties		
Area/s covered	South Lanarkshire		
Local Authority Area	South Lanarkshire		
Service user representation on Board/Management Committee	No		
Number of people in receipt of advocacy 2011/12	244		
Numbers involved in collective advocacy 2011/12	56		
Full time staff	1	Part time staff	5
Number of active volunteer advocates	4		

*Numbers are totals for People First Scotland in all areas covered

Funder	Amount	Duration	Continuing
South Lanarkshire Council	£ 126,000	12 months	Yes
NHS Lanarkshire	£ 24,000	12 months	Yes
Bank of Scotland Foundation	£ 10,000	12 months	No
NHS Lanarkshire	£ 5,834	12 months	No

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

Funder	Amount	Duration	Continuing
North Lanarkshire Council	£ 149,820	12 months	No
South Lanarkshire Council	£ 147,000	12 months	Yes

Lothian



There are four local authority areas within NHS Lothian area:

- City of Edinburgh
- East Lothian
- West Lothian
- Midlothian

Advocacy organisations in NHS Lothian area:

- ABEL (Anti-bullying East Lothian)
- Ace Advocacy
- Advocard
- CAPS (Consultation and Advocacy Promotion Service)
- EARS Advocacy
- Edinburgh Carers' Council
- Mental Health Advocacy Project (West Lothian)
- Partners in Advocacy—Lothian
- Patients' Council, Royal Edinburgh Hospital
- People First (Scotland)
- Powerful Partnerships
- VOCAL
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Lothian.

Comments

There is no or limited advocacy available for the following groups

- Prisoners
- Carers of people in prison
- People with problem drug/alcohol use
- Homeless people
- Gypsy/travellers
- Children and Young People including those with learning disabilities
- Adults 'at risk' (not Mental Health or Learning Disability)

Advocacy spending reported by:

- NHS Lothian
- City of Edinburgh Council
- East Lothian Council
- Midlothian Council
- West Lothian Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
ABEL	Children and young people who experience bullying and/or their parents	£78,600 – E Lothian LA Total = £78,600
Advocard	Adults with mental health problems, patients resident within the Royal Edinburgh Hospital and YPU	£368,131 – CE LA £233,733 – NHS Lothian Total = £601,864
CAPS	Collective and one-to-one advocacy for adults with mental health problems	£121,000 – NHS Lothian £79,994 – CE LA £108,578 – Midlothian LA £57,831 – E Lothian LA Total= £367,403
EARS Advocacy	Older people Physical disability	£36,321 – Midl LA £94,877 – CE LA £18,832 – E Lothian LA £71,636 – W Lothian LA £ 98,675 – NHS Lothian Total = £320,341
Edinburgh Carers Council	Carers of people with mental health problems	£45,490 – CE LA £33,000 – NHS Lothian Total = £78,490

Lothian continued

Partners in Advocacy	Adults with learning difficulties	£20,982 – Midl LA £116,330 – CE LA £36,850 – E Lothian LA £44,945 – NHS Lothian Total = £219,107
Powerful Partnerships	Adults with learning difficulties	£20,444 – CE LA £42,447 – NHS Lothian Total = £62,891
People First Scotland	Collective advocacy for people with learning difficulties	£23,982 – Midl LA £35,070 – CE Council £10,000 – NHS Lothian Total = £69,052
Mental Health Advocacy Project	Adults with mental health problems	£69,950 – W Lothian LA £79,784 – NHS Lothian Total = £149,734
Who Cares? Scotland	Looked after and accommodated children and young people	£33,305 – CE Council £33,817 – E Lothian LA Total = £67,122
Total spend on independent advocacy		£2,056,541

Other Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
VOCAL Carers' Advocacy	Carers	£7,500 – Midl LA £33,853 – CE Council Total = £41,353
ACE Advocacy	People with learning difficulties	£35,000 – W Lothian LA £30,250 – NHS Lothian Total = £65,250
Total spend on Other Advocacy Organisations		£106,603

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

The needs assessment identified gaps in provision including:

- Children's advocacy
- Advocacy to prisoners
- Advocacy to people with physical disability — not available in parts of Lothian
- Advocacy to people with alcohol or substance misuse problems
- Advocacy to some of the equalities groupings e.g. gypsy travellers
- Advocacy to Carers — including Young Carers
- Independent Advocacy to communities of interest e.g. ethnic minorities

Priorities for development include:

- Advocacy to support the Patient Rights Act
- Advocacy to support children
- Advocacy to people/ families affected by alcohol and substance
- Advocacy services for people with physical disability
- Advocacy to prisoners

ABEL (Anti-bullying East Lothian)

Brunton Hall, Ladywell Way, Musselburgh, East Lothian, EH21 6AF

Tel: 0131 653 5234

Email: abel@eastlothian.gov.uk

Project Details

Independent

Type/s of advocacy	Professional paid
Client groups/access criteria	Children and young people attending school in East Lothian and/or their parents around issues of concern including bullying, exclusion or breakdown of communication with school
Area/s covered	East Lothian
Local Authority Area	East Lothian
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12		87	
Full time staff	1	Part time staff	3
Number of volunteers on Board/Management Committee		10	
Number of service user representatives on Board/Management Committee		1	
Active volunteers (other)		1	

Funder	Amount	Duration	Continuing
East Lothian Council	£ 78,600	12 months	Yes

Ace Advocacy West Lothian

28 Heatherbank, Ladywell, Livingston, EH54 6EE

Tel: 01506 444 330

Email: ace.advocacy@enable.org.uk

Project Details

Not independent — managed by Enable

Type/s of advocacy	Collective or Group
Client groups/access criteria	Adults with Learning Disabilities
Area/s covered	West Lothian
Local Authority Area	West Lothian
Service user representation on Board/Management Committee	No
Number of people in receipt of advocacy 2011/12	76
Numbers involved in collective advocacy 2011/12	78
Part time staff	4
Collective advocacy development workers	1
Number of volunteers on Board/Management Committee	3
Number of service user representatives on Board/Management Committee	1
Number of active citizen advocates	2
Active volunteers (other)	6

Funder	Amount	Duration	Continuing
West Lothian Council	£ 37,000	3 rd year of 3	Yes
NHS Lothian	£ 37,000	3 rd year of 3	Yes

Advocard

332 Leith Walk, Edinburgh, EH6 5BR

Tel: 0131 554 5307

Email: advocacy@advocard.org.uk

Project Details

Independent

Type/s of advocacy	Paid professional Volunteer, short term Collective		
Client groups/access criteria	People with mental health problems		
Area/s covered	Edinburgh		
Local Authority Area	City of Edinburgh		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12			750
Numbers involved in collective advocacy 2011/12			54
Full time staff	8	Part time staff	12
Collective advocacy development workers (included in F/T and P/T totals)			4
Number of active volunteer advocates			25
Number of volunteers on Board/Management Committee			5
Number of service user representatives on Board/Management Committee			4
Active volunteers (other)			4

Lothian continued

Advocard continued

Funder	Amount	Duration	Continuing
City of Edinburgh Council/ NHS Lothian Joint funding	£ 159,320	Dec 2011 year 1 of three year contract which replaced 2 previous SLAs detailed below	Yes
City of Edinburgh Council	£ 200,933	1 st April to 30 th Nov 2011	No
NHS Lothian	£ 178,597	1 st April to 30 th Nov 2011	No

CAPS (Consultation and Advocacy Promotion Service)

5 Cadzow Place, Edinburgh EH7 5SN

Tel: 0131 538 7177

Email: contact@capsadvocacy.org

Project Details

Independent

Type/s of advocacy	Collective of Group Paid Volunteer
Client groups/access criteria	Adults with Mental Health Problems
Area/s covered	City of Edinburgh, East Lothian and Midlothian
Local Authority Area	City of Edinburgh, East Lothian and Midlothian
Service user representation on Board/Management Committee	Yes — all management committee members are service users
Number of people in receipt of advocacy 2011/12	298
Numbers involved in collective advocacy 2011/12	300
Full time staff	7
Part time staff	3
Collective advocacy development workers (included in F/T and P/T totals)	5
Number of active volunteer advocates	2
Number of volunteers on Board/Management Committee	5
Number of service user representatives on Board/Management Committee	5
Active volunteers (other)	14

Lothian continued

Caps *continued*

Funderr	Amount	Duration	Continuing
City of Edinburgh Council	£ 66,140	9 months	No
Midlothian Council	£ 87,878	12 months	Yes
East Lothian Council	£ 72,830	12 months	Yes
NHS Lothian (Individual and Collective advocacy work)	£ 35,716	1 st year of 2	Yes
NHS Lothian (user led research projects)	£ 84,000	1 st year of 3	Yes

EARS Advocacy Service

Forecourt Business Centre, Ashley Place, Edinburgh EH6 5PX

Tel: 0845 60 70129 / 0131 653 886

Email: info@ears-advocacy.org.uk

Project Details

Independent

Type/s of advocacy	Collective or Group Paid		
Client groups/access criteria	Older People Adults (16+) with a physical disability		
Area/s covered	Scotland		
Local Authority Area	Edinburgh (till Dec 2011),West Lothian, East Lothian and Midlothian		
Service user representation on Board/Management Committee	EARS has a service user forum which feeds into the work of the Board		
Number of people in receipt of advocacy 2011/12	875		
Numbers involved in collective advocacy 2011/12	86		
Full time staff	5	Part time staff	2
Collective advocacy development workers (included in F/T and P/T totals)	2		
Number of volunteers on Board/Management Committee	6		

Funder	Amount	Duration	Continuing
West Lothian Council	£ 71,136	2 nd year of 3	Yes
East Lothian Council	£ 13,796	4 th year of 4	Yes
Midlothian Council	£ 23,525	4 th year of 4	Yes
City of Edinburgh Council	£ 63,584	April–Nov 2011	No
NHS Lothian	£ 80,784	12 months	Some

Edinburgh Carers' Council

1–3 Canon Street, Edinburgh, EH3 5HE

Tel: 0131 270 6087/6089

Email: info@edinburghcarerscouncil.co.uk

Project Details

Independent

Type/s of advocacy	Professional paid Collective		
Client groups/access criteria	Carers of people with a mental health problem, learning disability, dementia or acquired brain injury		
Area/s covered	Edinburgh and the Lothians		
Local Authority Area	City of Edinburgh		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	102		
Numbers involved in collective advocacy 2011/12	76		
Full time staff	1	Part time staff	3
Number of volunteers on Board/Management Committee	6		
Number of service user representatives on Board/Management Committee	4		

Funder	Amount	Duration	Continuing
NHS Lothian	£ 43,748	12 months	No — new contract started Dec 2011
City of Edinburgh Council	£ 47,339	12 months	No — new contract started Dec 2011
Choose Life Funding	£ 14,000	12 months	No

Mental Health Advocacy Project (West Lothian)

Mental Health Resource Centre, Strathbrock Partnership centre, 189a West Main Street, Broxburn, West Lothian, EH52 5LH.

Tel: 01506 857 230

Email: admin@mhap.org.uk

Project Details

Independent

Type/s of advocacy	Collective or group Paid		
Client groups/access criteria	People who have or have had Mental Health Problems		
Area/s covered	West Lothian		
Local Authority Area	West Lothian		
Service user representation on Board/Management Committee	Yes — service user majority on Management Committee		
Number of people in receipt of advocacy 2011/12	290		
Numbers involved in collective advocacy 2011/12	72		
Full time staff	4	Part time staff	1
Number of volunteers on Board/Management Committee	4		
Number of service user representatives on Board/Management Committee	8		
Active volunteers (other)	17		

Funder	Amount	Duration	Continuing
NHS Lothian	£ 90,599	2 nd year of 3	Yes
West Lothian Council	£ 69,948	2 nd year of 3	Yes
Comic Relief	£ 5,800	12 months	No

Partners in Advocacy

The McIntosh Suite, 27/5 Beaverhall Road, Edinburgh, EH7 4JE

Tel: 0131 478 7723/7724

Email: Edinburgh@partnersinadvocacy.org.uk

Project Details

Independent

Type/s of advocacy	Collective Professional paid Volunteer/crisis and long term Citizen advocacy
Client groups/access criteria	Adults, children and young people with learning and additional support needs
Area/s covered	Edinburgh East Lothian Midlothian West Lothian Glasgow East Renfrewshire and Dundee
Local Authority Area	Edinburgh East Lothian Midlothian West Lothian Glasgow East Renfrewshire and Dundee
Service user representation on Board/Management Committee	Yes

Lothian continued

Partners in Advocacy *continued*

Number of people in receipt of advocacy 2011/12	540*
Numbers involved in collective advocacy 2011/12	50*
Full time staff 9* Part time staff	14*
Number of active volunteer advocates	60*
Number of volunteers on Board/Management Committee	10*
Number of active citizen advocates	30*
Number of active volunteers (other)	2*

** Numbers are totals for Partners in Advocacy in all areas covered*

Funder	Amount
Midlothian Council	£20,982
City of Edinburgh Council	£116,330
East Lothian Council	£36,850
NHS Lothian	£44,945
Dundee City Council	£12,000
East Renfrewshire CHP	£49,712
Dundee City Council	£17,000

Financial information provided by commissioners.

Royal Edinburgh Hospital Patients Council

Morningside Place, Edinburgh Eh10 5HF

Tel: 0131 537 6462

Email: david.budd@patientscouncilreh.org.uk

Project Details

Independent

Type/s of advocacy	Collective or group		
Client groups/access criteria	Mental Health Problems		
Area/s covered	Edinburgh		
Local Authority Area	City of Edinburgh Council		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12			300
Numbers involved in collective advocacy 2011/12			16
Full time staff	1	Part time staff	1
Collective advocacy development workers			1.5
Number of active volunteer advocates			8
Number of volunteers on Board/Management Committee			10
Number of service user representatives on Board/Management Committee			8
Active volunteers (other)			2

Funder	Amount	Duration	Continuing
NHS Lothian / City of Edinburgh Council	£ 62,024	12 months	Yes

People First (Scotland)

77–79 Easter Road, Edinburgh, EH7 5PW

Tel: 0131 478 7707

Email: peoplefirst1@btconnect.com

Project Details

Independent

Type/s of advocacy	Collective Self
Client groups/access criteria	Learning difficulties
Area/s covered	City of Edinburgh Clackmannanshire Fife Glasgow City Midlothian South Lanarkshire Borders
Local Authority Area	As above
Service user representation on Board/Management Committee	Membership of Board of Directors wholly made up of people with learning disabilities
Number of people in receipt of advocacy 2011/12	1,020*
Numbers involved in collective advocacy 2011/12	900*
Full time staff	9*
Part time staff	6*
Collective advocacy development workers (included in F/T and P/T totals)	13*
Number of volunteers on Board/Management Committee	30*
Number of service user representatives on Board/Management Committee	30*
Active volunteers (other)	3*

*Numbers are totals for People First Scotland in all areas covered

Lothian continued

People First (Scotland) *continued*

Funder	Amount	Duration	Continuing
City of Edinburgh Council	£ 35,070	9 months	No — change to contract
Clackmannanshire Council	£ 22,736	12 months	Yes
Fife Council	£ 82,880	12 months	Yes
Glasgow City Council	£ 76,900	12 months	Yes
Midlothian Council	£ 23,982	12 months	Yes
NHS Lothian	£ 10,000	12 months	Yes
South Lanarkshire Council	£ 62,914	12 months	Yes
Scottish Borders Council	£ 28,658	12 months	Unconfirmed
Scottish Government Section 16B	£ 39,000	12 months	Yes
Scottish Government Section 10	£ 77,250	12 months	Yes
Elcap	£ 20,000	12 months	Yes

Powerful Partnerships

21 Saughtonhall Drive, Edinburgh, EH12 5TW

Tel: 0131 478 5501

Email: info@powerfulpartnerships.org.uk

Project Details

Independent

Type/s of advocacy	Citizen advocacy Collective Volunteer/crisis Professional paid		
Client groups/access criteria	Learning difficulties		
Area/s covered	Edinburgh NHS Lothian Learning Disabilities Service		
Local Authority Area	City of Edinburgh		
Service user representation on Board/Management Committee	No		
Number of people in receipt of advocacy 2011/12	98		
Full time staff	1	Part time staff	3
Number of active citizen advocates	58		
Number of volunteers on Board/Management Committee	8		
Active volunteers (other)	18		

Funder	Amount	Duration	Continuing
NHS Lothian	£ 42,447	9 months	No
City of Edinburgh Council	£ 20,444	9 months	No

12. VOCAL

8–13 Johnston Terrace, Edinburgh, EH1 2PW

Tel: 0131 622 7625

Email: advocacy@vocal.org.uk

Project Details

Part of VOCAL Carers' Centre

Type/s of advocacy	Professional paid Volunteer/crisis Peer Collective		
Client groups/access criteria	Carers 18+		
Area/s covered	Edinburgh & the Lothians		
Local Authority Area	City of Edinburgh East Lothian Midlothian West Lothian		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	100		
Numbers involved in collective advocacy 2011/12	12		
Full time staff	1	Part time staff	1
Active volunteer advocates	5		
Number of volunteers on Board/Management Committee	4		

Funder	Amount	Duration	Continuing
City of Edinburgh Council	£ 33,853	12 months	Yes
Midlothian Council	£ £7,500	12 months	Yes
Scottish Govt	Not Available		

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

Funder	Amount	Duration	Continuing
City of Edinburgh Council	£ 33,305	12 months	Yes
East Lothian Council	£ 33,817	12 months	Yes



There is one local authority area within the NHS Orkney area:

- Orkney Islands Council

Advocacy organisations in the NHS Orkney area:

- Advocacy Orkney

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Orkney.

Comments

- There is no advocacy available for children and young people with a physical disability, who are not 'looked after' or who do not have mental health issues

Advocacy spending reported by:

- NHS Orkney
- Orkney Islands Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Orkney	People with mental health problems	£46,808 – NHS Orkney
	People with learning disabilities	£43,885 – OIC
	Older People	Total = £90,693
	Children and young people	
	Parents	
	Carers	
	Homelessness issues	
	Generic	
Total spend on Independent Advocacy		£90,693

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

The needs assessment identified gaps in provision including:

- Ensuring that independent advocacy provision within a specific area, or agency, is tailored to the individual needs of the vulnerable people within that area/agency.
- Increasing our knowledge of demand and need to inform future service and commissioning plans.
- Raising awareness amongst the public, in general, and statutory agencies in particular, about the need for “vulnerable” individuals within our local communities to have access to independent advocacy.
- Ensuring that action plans are in place to develop independent advocacy provision for those who may need it, as and when funding becomes available.
- Advocacy to prisoners

Once this Joint Strategic Independent Advocacy Plan is in place it is proposed that an integrated Action Plan is produced by which sets out the requirements and actions of all partners involved in the delivery of advocacy to the people of Orkney

Advocacy Orkney

Kirkwall Travel Centre, West Castle Street, Kirkwall, Orkney KW15 1HR

Tel: 01856 870 111

Email: advocacy-orkney@btconnect.com

Project Details

Independent

Type/s of advocacy	Citizen Paid Volunteer/Crisis
Client groups/access criteria	People who come under the Mental Health (Care & Treatment)(Scotland) Act 2003 Older people Adults in respect of the Adults with Incapacity Act Adults in respect of the Adult support and Protection Act Homeless/threatened with homelessness Physical disability Looked after children and young people Parents of children in the care system Parents of children with additional support needs Alcohol/Drug dependency Carers, and People in a vulnerable situation who have no other support within the community
Area/s covered	Orkney Islands
Local Authority Area	Orkney Islands
Service user representation on Board/Management Committee	Feedback gathered from all using the advocacy service is considered and is used to inform and improve advocacy practice

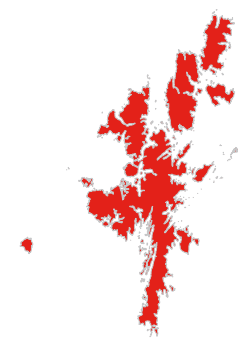
Orkney continued

Advocacy Orkney *continued*

Number of people in receipt of advocacy 2011/12	176
Part time staff	5
Number of active volunteer advocates	4
Number of active citizen advocates	1
Number of volunteer Board members	6

Funder	Amount	Duration	Continuing
NHS Orkney	£ 46,806	12 months	Yes
Orkney Islands Council	£ 34,613	3 rd year of 3	Yes
Orkney Islands Council — Former Fairer Scotland Fund	£ 6,428	12 months	No

Shetland



There is one local authority area within the NHS Shetland area:

- Shetland Islands Council

Advocacy organisations in the NHS Shetland area:

- Advocacy Shetland

Gaps in advocacy provision

The advocacy organisation was asked for comments on or about any gaps identified in advocacy provision in Shetland. No gaps in provision were identified however difficulties in attracting volunteers was stated as an issue that can impact on provision

Advocacy spending reported by:

NHS Shetland

Shetland Islands Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Shetland	Users of Shetland Health and Social Care services People with Mental Health Problems Carers People with housing issues	Total = £63,502
Total spend on independent advocacy		£63,502

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Plan

A needs assessment was informed through consultation with stakeholders and information from Advocacy Shetland.

There is generic advocacy provision available through Advocacy Shetland. Identified gaps in provision include people with sensory impairments or other communication difficulties, these are priorities for further development.

The plan also details a need for increased awareness of independent advocacy across Shetland.

Advocacy Shetland

Market House, 14 Market Street, Lerwick, ZE1 0JP

Tel: 01595 743929

Email: advocacy@shetland.org

Project Details

Independent

Type/s of advocacy	Paid professional Peer		
Client groups/access criteria	Users of health and social care services and all people deemed 'vulnerable' — all ages		
Area/s covered	Shetland		
Local Authority Area	Shetland		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12			326
Full time staff	1	Part time staff	1
Number of volunteers on Board/Management Committee			6
Number of service user representatives on Board/Management Committee			2

Funder	Amount	Duration	Continuing
Shetland Islands Council	£ 50,460	12 months	Funding reduced 2012/13 year
NHS Shetland	£ 18,042	12 months	Yes
	£ 6,000	One off payment	No

Tayside



There are three local authority areas within the NHS Tayside area:

- City of Dundee
- Angus
- Perth and Kinross

Advocacy organisations in the NHS Tayside area:

- Advocating Together
- Angus Independent Advocacy
- Dundee Independent Advocacy Support (DIAS)
- Independent Advocacy Perth and Kinross
- Partners in Advocacy Dundee
- Who Cares? Scotland

Gaps in advocacy provision

Advocacy organisations were asked for comments on or about any gaps identified in advocacy provision in Tayside.

Comments

- in Angus for children & young people
- in Angus or Dundee specifically for people with physical disabilities
- in Angus for carers

Perth and Kinross have a need for independent advocacy to respond to increasing numbers of referrals received for ASP and parental support at LAAC reviews. They also anticipate increasing demand in relation to Self Directed Support, Patient Rights and Welfare reform.

Advocacy spending reported by:

- NHS Tayside
- Angus Council
- Dundee City Council
- Perth and Kinross Council

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocating Together	Learning disabilities	£45,900 – Dundee LA Total = £45,900
Angus Independent Advocacy	Adults with mental health problems, acquired brain injury, learning difficulties or dementia, those affected by the Mental Health (Care & Treatment) (Scotland) Act 2003 and frail older people	£135,288 – Angus LA & NHS Tayside Total = £135,288
Dundee Independent Advocacy Support	Adults with mental health problems, physical disabilities, learning difficulties or dementia, those affected by the Mental Health (Care & Treatment) (Scotland) Act 2003 and frail older people.	£94,692 – Dundee LA £71,463 – NHS Tayside Total = £166,155
Independent Advocacy Perth & Kinross	Adults with mental health problems, physical disabilities, learning difficulties or dementia. Children & young people affected by the Mental Health (Care & Treatment) (Scotland) Act 2003	£200,716 – P & K LA & NHS Tayside Total = £200,716
Partners in Advocacy	Learning disabilities	£17,000 – Dundee LA Total = £17,000
Total spend on Independent Advocacy		£565,059

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Advocacy Plan

A needs assessment was informed by mapping of current provision, analysis of Tayside demographics and supplemented with the consultations undertaken through questionnaires to older people, local joint planning groups and consultative discussions with children and young people. In developing local action plans, more detailed analysis will be needed in each of the local authority areas regarding population trends and to take account of a wider group of stakeholders.

The identification of local priorities is to be finalised through local action planning. A Tayside wide forum has been established to oversee the finalising and implementation of the local action plans.

Advocating Together

13 Ryehill Lane, Dundee, DD1 4DD

Tel: 01382 666601

Email: advocatingtogether@talktalkbusiness.net

Project Details

Independent

Type/s of advocacy	Self advocacy groups Collective
Client groups/access criteria	Learning disabilities
Area/s covered	Dundee and surrounding area
Local Authority Area	Dundee City Council
Service user representation on Board/Management Committee	Yes

Information was not provided for this project. Unable to include details of advocacy delivered and staffing. Funding information was provided by the commissioners

Funder	Amount	Duration	Continuing
Dundee City Council	£ 45,900	12 months	No

Angus Independent Advocacy

60 High Street, Arbroath, Angus, DD11 1AW

Tel: 01241 434413

Email: Enquiries@angusindadvocacy.org

Project Details

Independent

Type/s of advocacy	Citizen Professional Paid Volunteer Crisis Volunteer long term		
Client groups/access criteria	Adults with Learning Disabilities, Mental Illness, Acquired Brain Injury, Dementia, Frail older people, People under 16 years subject to MH Act		
Area/s covered	Angus		
Local Authority Area	Angus		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	165		
Full time staff	1	Part time staff	6
Number of active volunteer advocates	30		
Number of volunteers on Board/Management Committee	8		
Number of service user representatives on Board/Management Committee	3		
Number of active citizen advocates	2		

Funder	Amount	Duration	Continuing
NHS Tayside & Angus Council	£ 133,855	12 months	Yes
Big Lottery Fund	£ 31,153	12 months	No

Dundee Independent Advocacy Support

6a Meadows Mill, West Henderson's Wynd, Dundee DD1 5BY

Tel: 01382 205 515

Email: office@diasdundee.org

Project Details

Independent

Type/s of advocacy	Citizen Collective or group Peer Paid Volunteer/Crisis Volunteer/Long term
Client groups/access criteria	Learning Disabled Dementia Over 65 Mental Health Physical Disabilities
Area/s covered	Dundee City
Local Authority Area	Dundee City Council
Service user representation on Board/Management Committee	Yes — 3 service user representatives on the Management Committee
Number of people in receipt of advocacy 2011/12	161
Numbers involved in collective advocacy 2011/12	Unknown
Full time staff	3
Part time staff	4
Collective advocacy development workers (included in F/T and P/T totals)	3
Number of active volunteer advocates	(5 peer & 3 crisis) 8
Number of volunteers on Board/Management Committee	6
Number of service user representatives on Board/Management Committee	3
Number of active citizen advocates	17

Tayside continued

Dundee Independent Advocacy Support *continued*

Funder	Amount	Duration	Continuing
Dundee City Council	£ 119,303	On-going	Yes
NHS Tayside	£ 43,852	2 nd year of 3	Yes
NHS Tayside	£ 7,000	On-going	Yes
Lloyds TSB	£ 9,000	3 rd year of 3	No
Castlebeck	£ 8,000	12 months	Yes

Independent Advocacy Perth and Kinross

90 Tay Street, Perth, PH2 8NP

Tel: 01738 587 887

Email: info@iapk.org.uk

Project Details

Independent

Type/s of advocacy	Collective or Group Paid Volunteer/Crisis Volunteer/Long Term
Client groups/access criteria	Learning Disability Physical Disability Mental Health (all ages) Dementia Older age Carers (unpaid)
Area/s covered	Perth and Kinross
Local Authority Area	Perth and Kinross
Service user representation on Board/Management Committee	No
Number of people in receipt of advocacy 2011/12	912
Numbers involved in collective advocacy 2011/12	198
Full time staff	3
Part time staff	6
Collective advocacy development workers (included in F/T and P/T totals)	1
Number of active volunteer advocates	45
Number of volunteers on Board/Management Committee	5

Funder	Amount	Duration	Continuing
NHS Tayside and Perth and Kinross Council joint funding	£ 184,716	12 months	Yes

Partners in Advocacy Dundee

10 Constitution Road, Dundee, DD1 1LL

Tel: 01382 305 715

Email: dundee@partnersinadvocacy.org.uk

Project Details

Independent

Type/s of advocacy	Collective Professional paid Volunteer/crisis and long term Citizen advocacy
Client groups/access criteria	Adults, children and young people with mental health problems and/or learning disabilities Physical disabilities
Area/s covered	Edinburgh, East Lothian, Midlothian East Renfrewshire, Glasgow, Dundee
Local Authority Area	City of Edinburgh, East Lothian, Midlothian, East Renfrewshire, Glasgow and Dundee
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	540*
Numbers involved in collective advocacy 2011/12	50*
Full time staff	9* Part time staff
	14*
Number of active volunteer advocates	60*
Number of volunteers on Board/Management Committee	10*
Number of active citizen advocates	30*
Number of active volunteers (other)	2*

*Numbers are totals for Partners in Advocacy in all areas covered

Tayside continued

Partners in Advocacy Dundee *continued*

Funder	Amount
Midlothian Council	£20,982
City of Edinburgh Council	£116,330
East Lothian Council	£36,850
NHS Lothian	£44,945
Dundee City Council	£12,000
East Renfrewshire CHP	£49,712
Dundee City Council	£17,000

Financial information provided by commissioners.

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

No funding information for Who Cares? Scotland was provided for the NHS Tayside area.

The State Hospital

The State Hospital Board funds one advocacy organisation to provide advocacy for all patients in the State Hospital.

Gaps in advocacy provision

There is no carers' advocacy for families of patients detained in the State Hospital.

Advocacy spending reported by:

- The State Hospitals Board for Scotland

Organisation	Client group/access criteria	Annual spend
Patients' Advocacy Service	Patients detained within The State Hospital	£129,000
Total spend on independent advocacy		£129,000

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic Plan

All patients in the State Hospital have right of access so provision is set by number of patients.

Patients' Advocacy Service

The State Hospital, 110 Lampits Road, Carstairs, Lanarkshire ML11 8RP

Tel: 01555 842 078

Email: TSH.advocacy@nhs.net

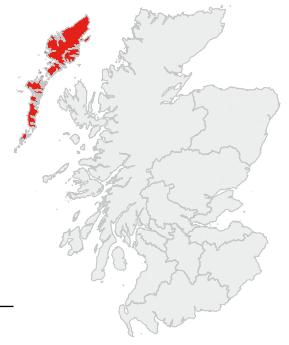
Project Details

Independent

Type/s of advocacy	Paid Professional Volunteer
Client groups/access criteria	Patients detained within the State Hospital
Area/s covered	The State Hospital
Local Authority Area	N/A
Service user representation on Board/Management Committee	Yes

Number of people in receipt of advocacy 2011/12		patients in TSH 153	
Numbers of contacts in the 2011/12		1,508	
Full time staff	3	Part time staff	1
Number of active volunteer advocates		4	
Number of volunteers on Board/Management Committee		8	
Number of service user representatives on Board/Management Committee		1	

Funder	Amount	Duration	Continuing
The State Hospitals Board	£ 129,000	12 months	Yes



Western Isles

There is one local authority area within the NHS Western Isles area:

- Comhairle nan Eilean Siar

Advocacy organisations in the NHS Western Isles area:

- Advocacy Western Isles
- Who Cares? Scotland

Gaps in advocacy provision

The advocacy organisation was asked for comments on or about any gaps identified in advocacy provision in the Western Isles.

Comments

- Limited provision for older people in hospital, residential care or in the community

Advocacy spending reported by:

- NHS Western Isles
- Comhairle Nan Eilean Siar

Independent Advocacy Organisations

Organisation	Client group/access criteria	Annual spend
Advocacy Western Isles	Mental Health	£29,748 – WILA
	Learning Disabilities	£46,462 – NHSWI
	Older People	Total = £76,210
	Children and young people	
Total spend on independent advocacy		£76,210

All data is supplied by advocacy organisations and commissioners. The SIAA cannot guarantee the accuracy of all the information included.

Strategic plan

Identified priorities for further development include

- Adults with Incapacity
- Adult Support and Protection
- Advocacy provision for Adults with Dementia and other cognitive deficits will become an increasingly demanding need over coming years. This need area and potential methods of addressing the need should be identified and potential for enhanced provision explored
- Need for enhanced advocacy provision for those affected by drug and alcohol issues potentially linking with Arrest Referral, or via rehabilitation pathways.
- Need to address issues around Child Advocacy.

Advocacy Western Isles

Lamont Lane, Bayhead, Stornoway, HS1 2EB

Tel: 01851 701755

Email: office@advocacywi.co.uk

Project Details

Independent

Type/s of advocacy	Paid professional Volunteer long term Collective/group		
Client groups/access criteria	Generic service but with priority given to mental health problems, children and young people, learning disability		
Area/s covered	Western Isles		
Local Authority Area	Comhairle nan Eilean Siar		
Service user representation on Board/Management Committee	Yes		
Number of people in receipt of advocacy 2011/12	203		
Numbers involved in collective advocacy 2011/12	24		
Full time staff	2	Part time staff	2
Number of active volunteer advocates	3		
Number of volunteers on Board/Management Committee	12		
Number of service user representatives on Board/Management Committee	3		
Active volunteers (other)	2		

Funder	Amount	Duration	Continuing
Comhairle nan Eilean Siar	£ 29,748	12 months	Yes
NHS Western Isles	£ 47,462	12 months	Yes
Children in Need	£ 10,000	12 months	1 st year of 3

Who Cares? Scotland

c/o Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

Tel: 0141 226 4441

Email: l.ray@whocaresscotland.org

Project Details

Independent

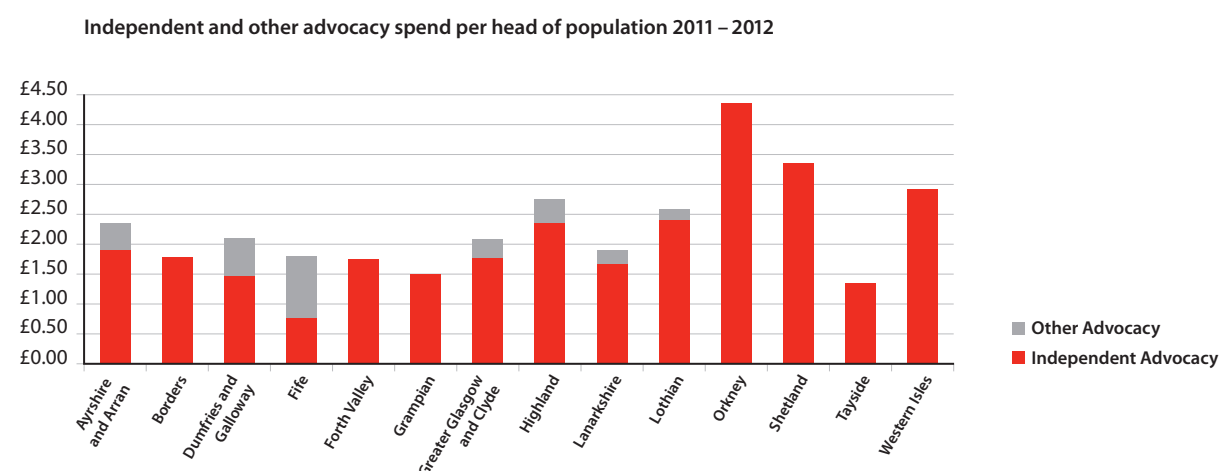
Type/s of advocacy	Professional Paid
Client groups/access criteria	Children and young people who are, or who have been, looked after away from home — ‘in care’ — up to the age of 25 years and those who are looked after at home, who are subject to formal child protection processes, who need additional support with their learning
Area/s covered	Ayrshire and Arran, Borders, Fife, Forth Valley, Grampian, Highland, Lanarkshire, Lothian, Tayside, Western Isles, Greater Glasgow and Clyde
Service user representation on Board/Management Committee	Yes
Number of people in receipt of advocacy 2011/12	1,535*
Numbers involved in collective advocacy 2011/12	247*
Full time staff	33* Part time staff
Collective advocacy development workers (included in F/T and P/T total)	28*
Number of volunteers on Board/Management Committee	10*
Number of service user representatives on Board/Management Committee	5*

*Numbers are totals for Who Cares? Scotland in all areas covered

No funding information for Who Cares? Scotland was provided for the NHS Western Isles area.

Statutory spend on advocacy per head 2011/12 by NHS Board area

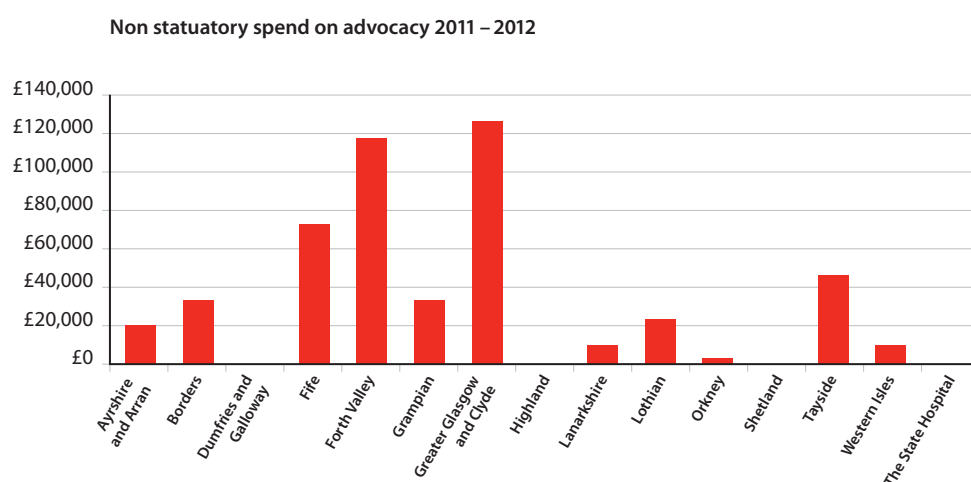
The chart and table below show the comparative spend, per person, per annum, by NHS Boards and Local Authorities, on advocacy. It is further split to show spend on independent and other advocacy with spend on independent advocacy shown in red. The information used was provided by all NHS Boards and all Local Authorities. Population figures are taken from the General Register Office Scotland Mid 2011 Population estimates Scotland



NHS Board	Independent Advocacy	Non-independent Advocacy	Total Spend
Ayrshire & Arran	£ 1.92	£ 0.39	£ 2.31
Borders	£ 1.80		£ 1.80
Dumfries & Galloway	£ 1.48	£ 0.62	£ 2.10
Fife	£ 0.76	£ 1.02	£ 1.78
Forth Valley	£ 1.73		£ 1.73
Grampian	£ 1.48		£ 1.48
Greater Glasgow & Clyde	£ 1.82	£ 0.29	£ 2.11
Highland	£ 2.36	£ 0.42	£ 2.78
Lanarkshire	£ 1.67	£ 0.23	£ 1.90
Lothian	£ 2.42	£ 0.13	£ 2.55
Orkney	£ 4.36		£ 4.36
Shetland	£ 3.31		£ 3.31
Tayside	£ 1.39		£ 1.39
Western Isles	£ 2.96		£ 2.96

Non Statutory spend on advocacy 2011/12 by NHS Board area

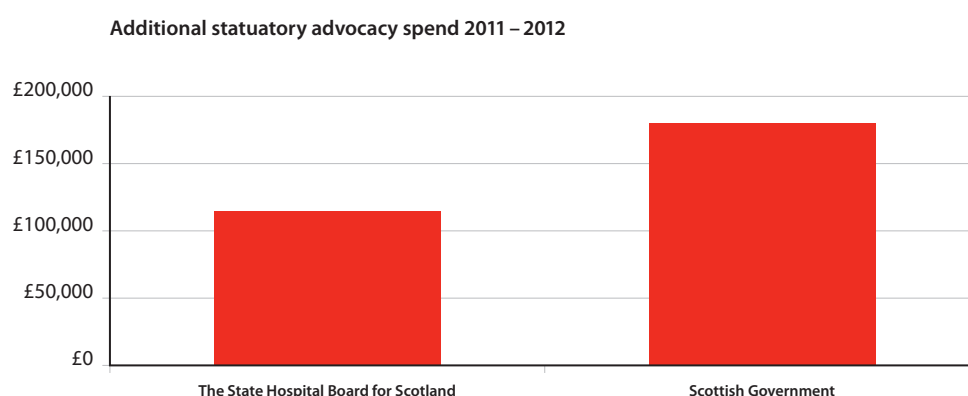
The chart and table below show the non-statutory spend on advocacy from charitable trusts and foundations and from fundraising in each NHS Board area. This information was gathered from advocacy organisations and therefore may not be complete as the response rate from advocacy organisations was just over 90%.



NHS Board	Total non-statutory spend on advocacy	NHS Board	Total non-statutory spend on advocacy
Ayrshire & Arran	£ 21,422	Lanarkshire	£ 10,000
Borders	£ 34,608	Lothian	£ 25,800
Dumfries & Galloway	£ 0	Orkney	£ 2,731
Fife	£ 74,576	Shetland	£ 0
Forth Valley	£ 119,384	Tayside	£ 48,153
Grampian	£ 34,344	Western Isles	£ 10,000
Greater Glasgow & Clyde	£ 129,087	The State Hospital	£ 0
Highland	£ 0	Total	£ 510,096

Additional statutory spend 2011/12

The following chart shows the additional spend on advocacy from The State Hospitals Board for Scotland and the Scottish Government.



Funder	Amount
The State Hospital Board for Scotland	£ 129,000
Scottish Government	£ 193,570
Total	£ 322,570

Total Spend on Advocacy April 2011–March 2012

The total spend on advocacy by NHS Boards, Local Authorities and the Scottish Government in the 2011/12 year is £11,198,974. That equates to an average total statutory spend per person, per annum of £2.13.

The total spend from all sources, statutory and non-statutory, on advocacy per person in the 2011/12 year was £11,751,093. That equates to a per person spend of £2.23.

Other facts and figures

This information was gathered from advocacy organisations and therefore is not fully complete. The response rate from advocacy organisations was just over 90%.

Staffing for advocacy

Numbers of staff, full and part time, is lower than in the 2009/10 year reducing from around 450 in 09/10 to around 430 in 11/12.

Volunteering in advocacy

In 2011/12 there were just over 1000 volunteers across Scotland. This included over 500 volunteer and citizen advocates.

Numbers accessing advocacy

As in the 2009/10 year over 25,000 people accessed advocacy in the 2011/12 year. More For Less, the SIAA report on the impact of the recession on delivery of advocacy reported increased demand for advocacy along with, in many cases, reducing resources. As a result of reducing resources many organisations have had to create waiting lists and prioritise referrals. It has not been possible for many organisations to increase numbers of referrals followed up.

People with a statutory right of access to independent advocacy

The World Health Organisation report 'Mental Health: New Understanding, New Hope' estimates that, at any one time, around 850,000 people in Scotland will have some form of mental health problem.

The NHS Health Scotland Health Needs Assessment Report estimates that around 150,000 people in Scotland have a learning disability. Research suggests that around 20 in every 1000 of the population have a mild to moderate learning disability and between 3 and 4 in every 1000 have a profound learning disability.

Alzheimer Scotland Action on Dementia estimates that there are around 82,000 people of all ages suffering from dementia.

These figures suggest that, at any one time, in Scotland there are 1,082,000 people (21% of the total population) who have a statutory right of access to independent advocacy.

Access to advocacy for specific groups

Organisations were asked for information on accessing advocacy by members of BME communities and by those with physical disabilities

BME Communities

17 organisations do not routinely record ethnicity when taking referrals. 29 organisations said they had worked with people from BME communities in the 2011/12 year but 12 of those do not keep records of numbers of such referrals. Five organisations said they did not work with people from BME communities.

The total number of referrals recorded across Scotland was 651. Allowing for the fact that 12 organisations said they did work with BME communities but did not record numbers, the actual total number of referrals is likely to be larger. This proportion of the total number of referrals for advocacy in that period is around 3%. The Office for National Statistics' Integrated Household Survey: Experimental Statistics, April 2009 to March 2010 Statistical Bulletin shows the ethnic minority population of Scotland standing at around 3.3% of the total population.

Physical Disabilities

33 organisations stated that they worked with people with physical disabilities however only 9 of those were directly funded to provide advocacy for this group. A further 7 were funded either to work with people eligible to receive a community care service or to provide a generic service and 2 more organisations are funded to provide a generic service only for children and young people. 15 organisations stated that they only work with people with any physical disability who also meet their access criteria e.g. learning disability, mental health problem, older person. 3 organisations stated that they did not work with people with physical disabilities.

Of those organisations that had worked with people with physical disabilities in the 2011/12 year 12 did not record numbers. The total number of referrals for this group recorded is 1735, 7% of the total who accessed advocacy in that period.

The fact that only 9 organisations were directly funded to work with this group and 7 to provide a generic service for adults, one per local authority area, means that 16 local authority areas do not have any advocacy provision for people with physical disabilities. This is likely to be a particular issue for people wishing to apply for Self Directed Support in the future. In such a situation access to independent advocacy support will be available across Scotland for those with mental health problems, learning disabilities or dementia but will only be available in certain local authority areas for those with physical disabilities.

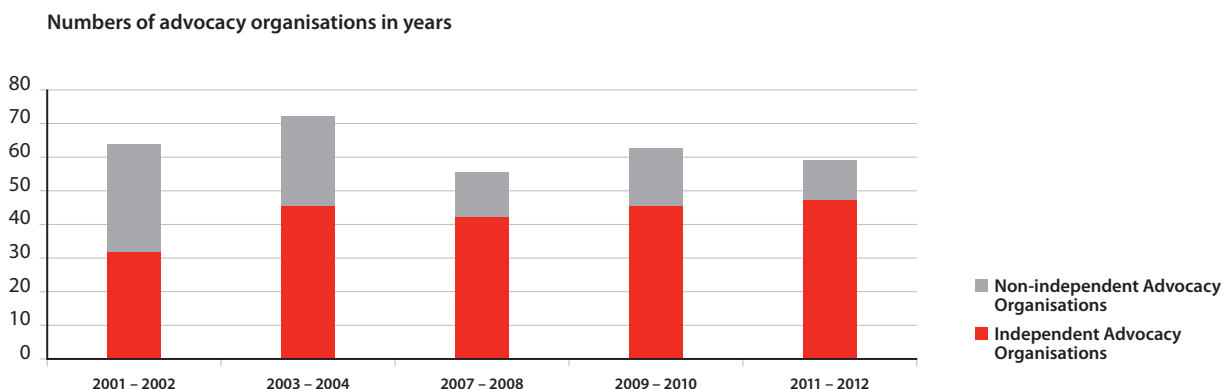
10 Years of advocacy provision

Five Advocacy Maps

This is the fifth Map of Advocacy to be published. The first, produced by the Scottish Human Services Trust covered the financial year from 2001 to 2002. We therefore have data on levels of provision and spend on advocacy covering 10 years.

It is a fascinating exercise comparing findings year on year contained in the maps. The first Map, published in 2002, showed 64 advocacy organisations providing advocacy throughout Scotland. Several of these organisations worked in a number of Local Authority or NHS Board areas. By 2004 this had risen to 72 organisations. Since then numbers have reduced with this Map, for 2011/12, showing 59 organisations. This reduction, in many cases, is as a result of two or more organisations merging to form one larger organisation. We are aware that, since April 2012, numbers have reduced even further with one organisation folding when they lost their tender bid.

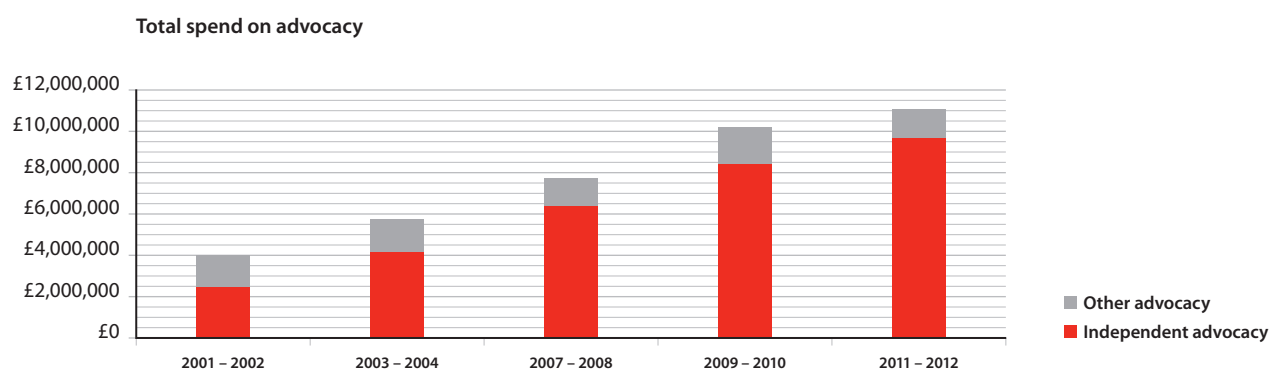
Numbers of advocacy organisations in years 2001/02, 2003/04, 2007/08, 2009/10 and 2011/12. Shown as independent advocacy (red) and non-independent advocacy (grey)



Funding has increased year on year over the 10 years of mapping as demonstrated in the graph shown below. The most recent increases in funding have not kept pace with inflation and are not across the board. In some areas there has been a drop in funding, in most, while some organisations have achieved small increases in funding, these have come along with a widening of access criteria and commensurate increases in demand for advocacy.

One aspect of funding that can be clearly seen is the proportionally larger increase in funding for independent advocacy. In the 2001/02 year the funding for independent advocacy was 63% of the total. By the 2009/10 year this had increased to 81% of the total and, in the most recent year, spend on independent advocacy was 88% of the total.

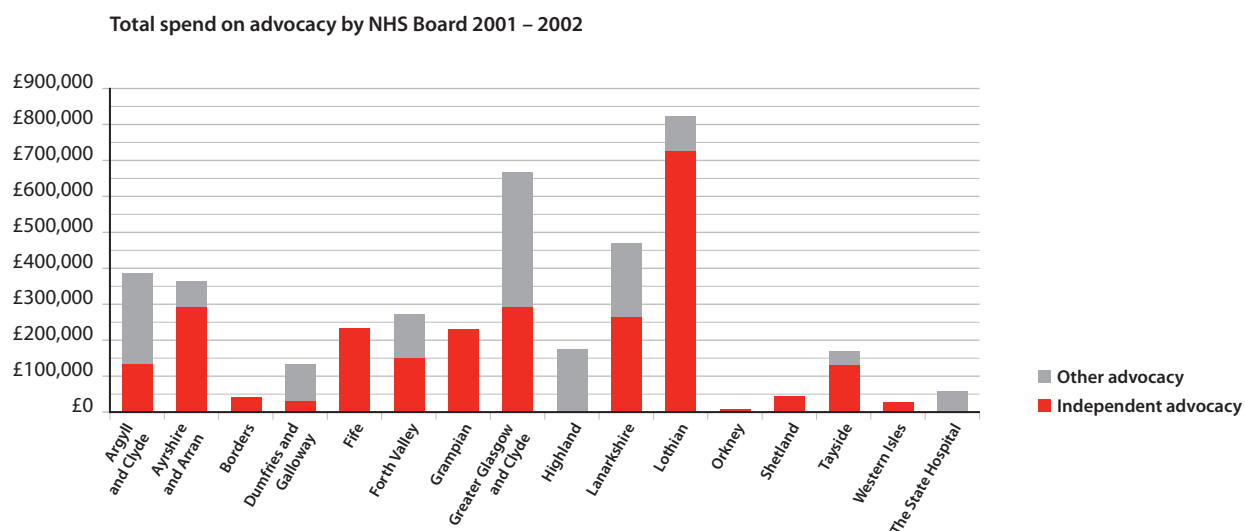
Total spend on advocacy for years 2001/02, 2003/04, 2007/08, 2009/10 and 2011/12. Shown as independent advocacy (red) and non-independent advocacy (grey)



The following charts show the annual spend, by NHS Board area for the years covered by the five Advocacy Maps

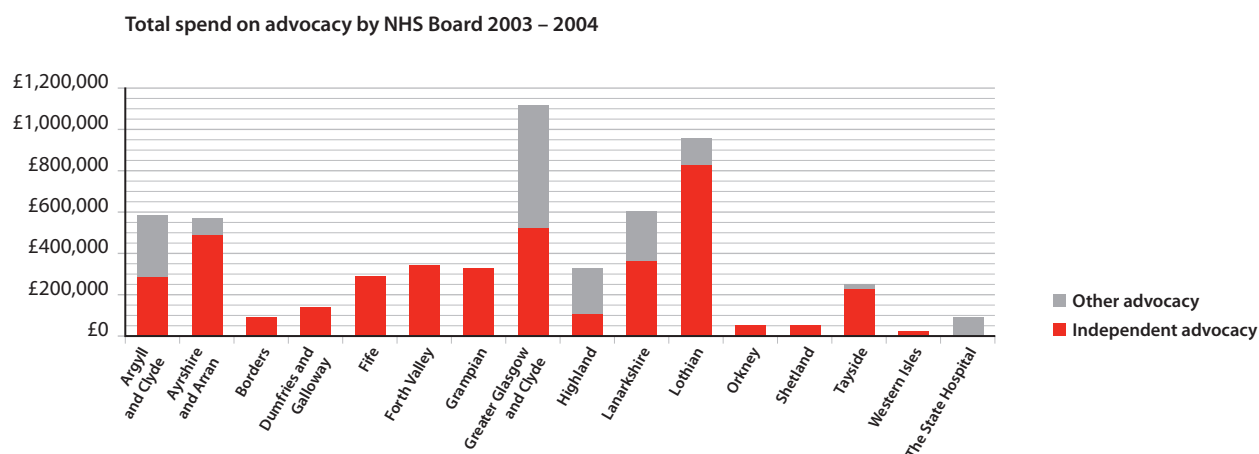
Year 2001/02

Total spend on advocacy by NHS Board area shown as independent advocacy and non-independent



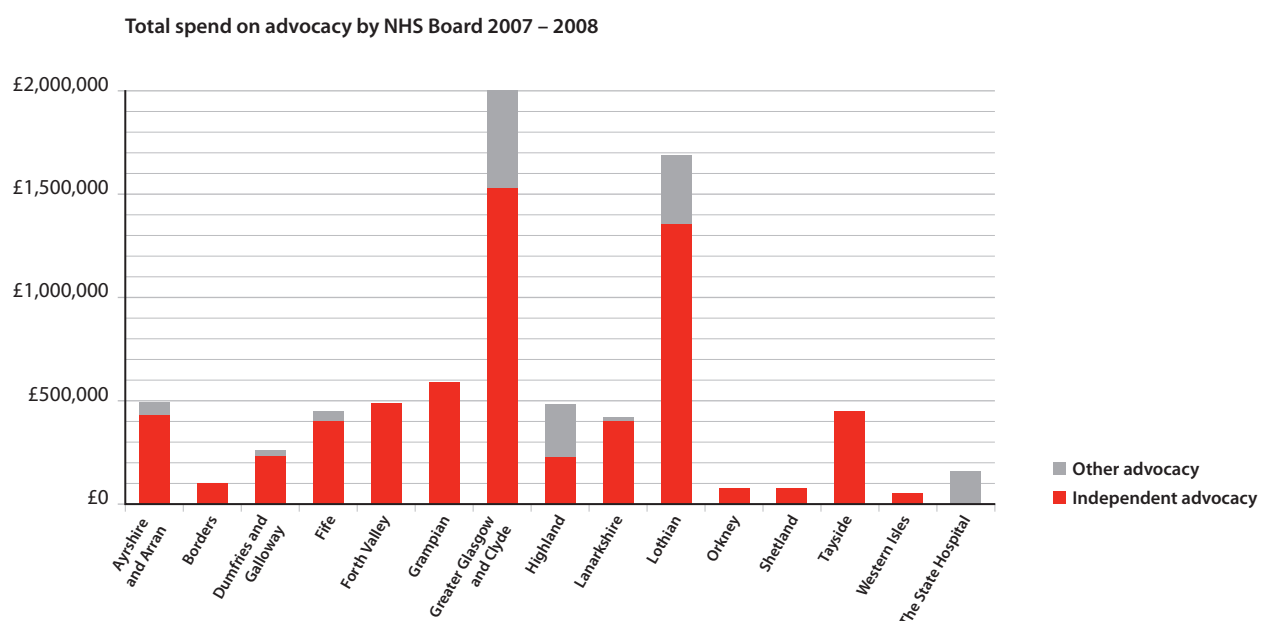
Year 2003/04

Total spend on advocacy by NHS Board area shown as independent advocacy and non-independent



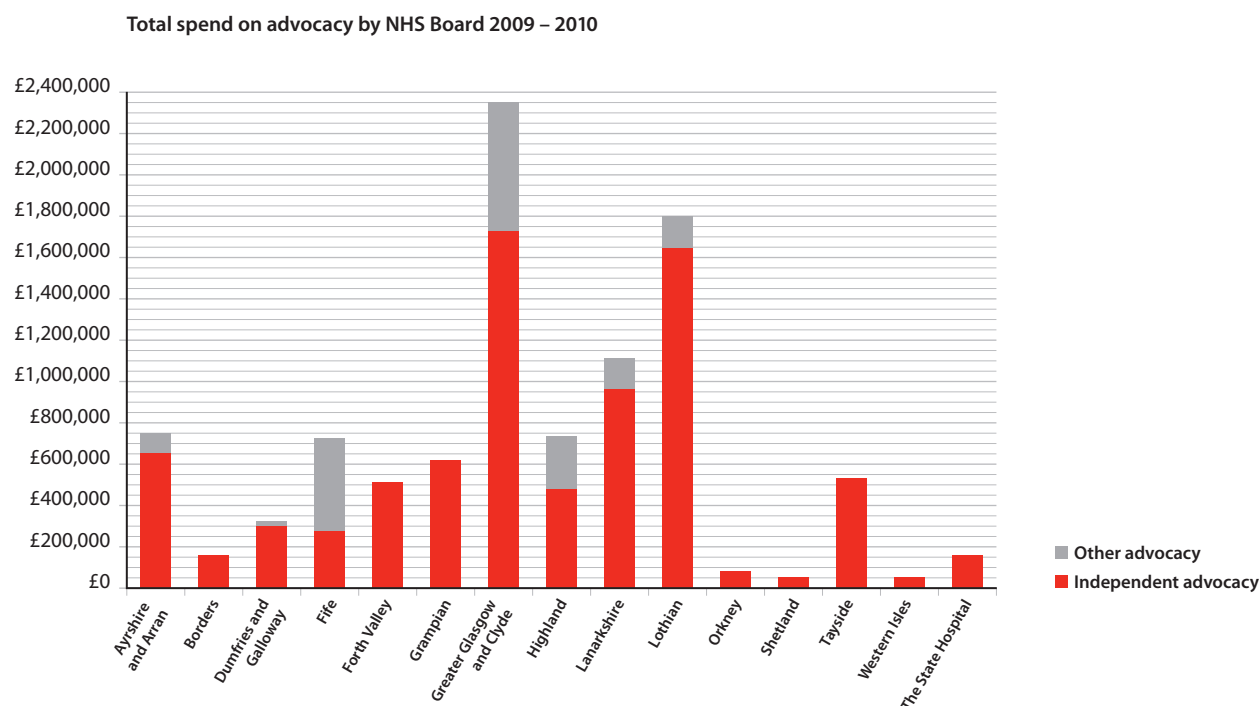
Year 2007/08

Total spend on advocacy by NHS Board area shown as independent advocacy and non-independent



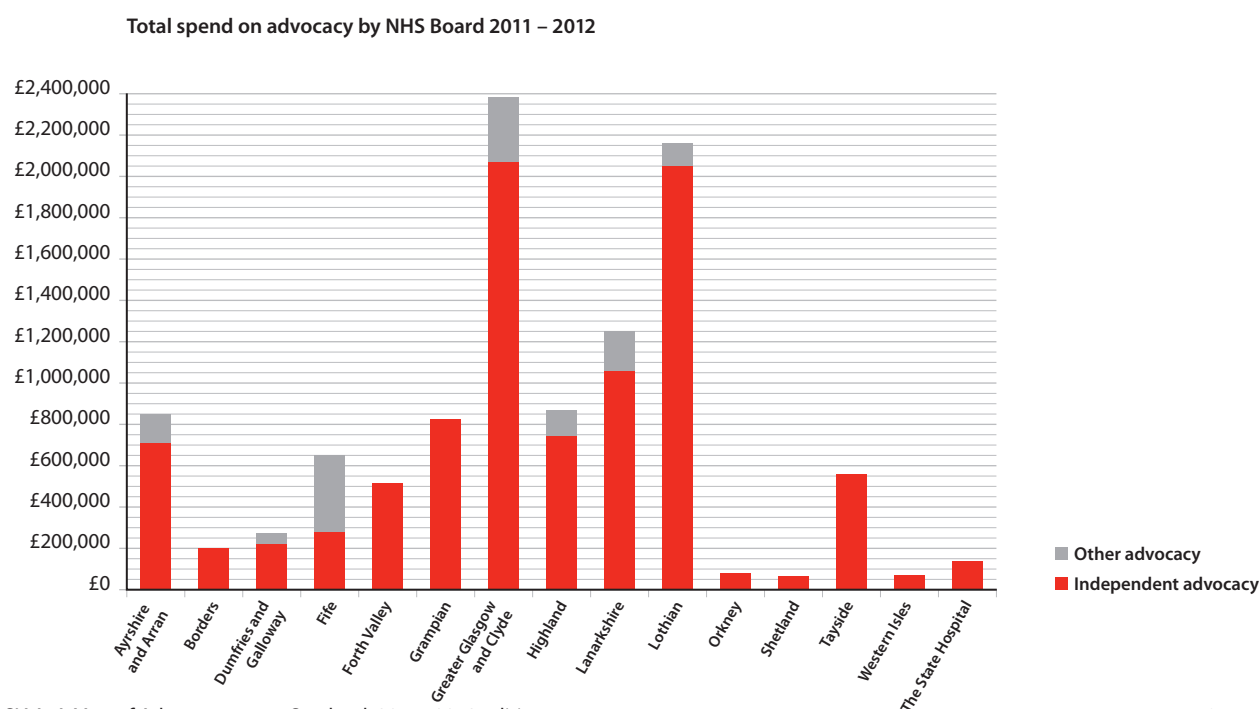
Year 2009/10

Total spend on advocacy by NHS Board area shown as independent advocacy and non-independent



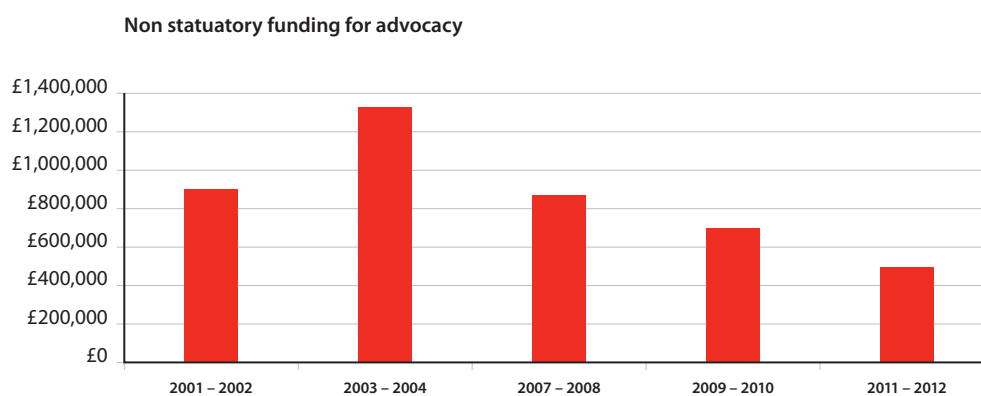
Year 2011/12

Total spend on advocacy by NHS Board area shown as independent advocacy and non-independent



In addition to the statutory funding many advocacy organisations have been in receipt of funding from charitable trusts and grant awarding bodies. Following the enactment of the Mental Health (Care & Treatment) (Scotland) Act 2003 such funding became less available for advocacy organisations due to the statutory duty on NHS Boards and Local Authorities to ensure provision of independent advocacy for those with a mental disorder. Such funding has become less available more recently during the economic downturn as competition increases for smaller pots of money.

Non statutory funding for advocacy organisations in the years 2001/02, 2003/04, 2007/08, 2009/10 and 2011/12



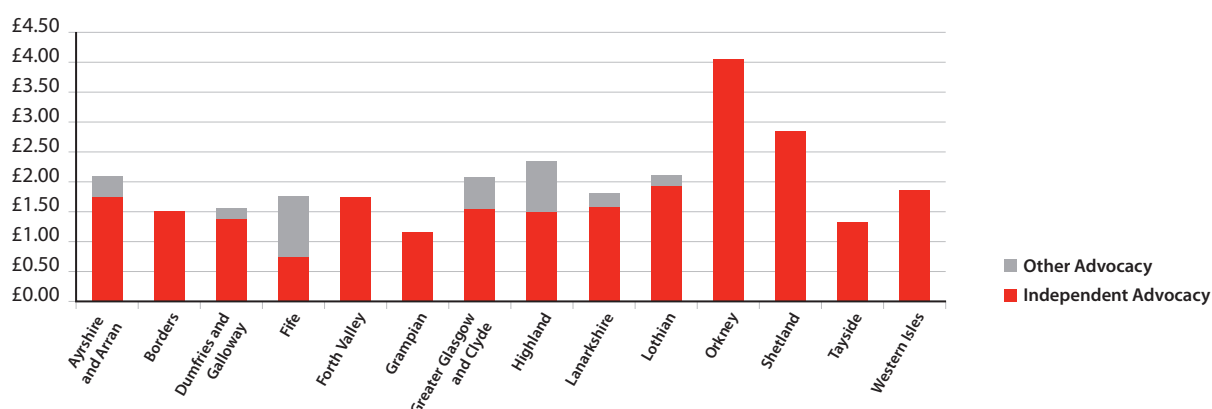
Conclusion

As with the previous edition of the Map covering the 2009/10 year, information for this edition was gathered from advocacy organisations and from commissioners. We received responses from 90% of the advocacy organisations and all NHS Boards and Local Authorities.

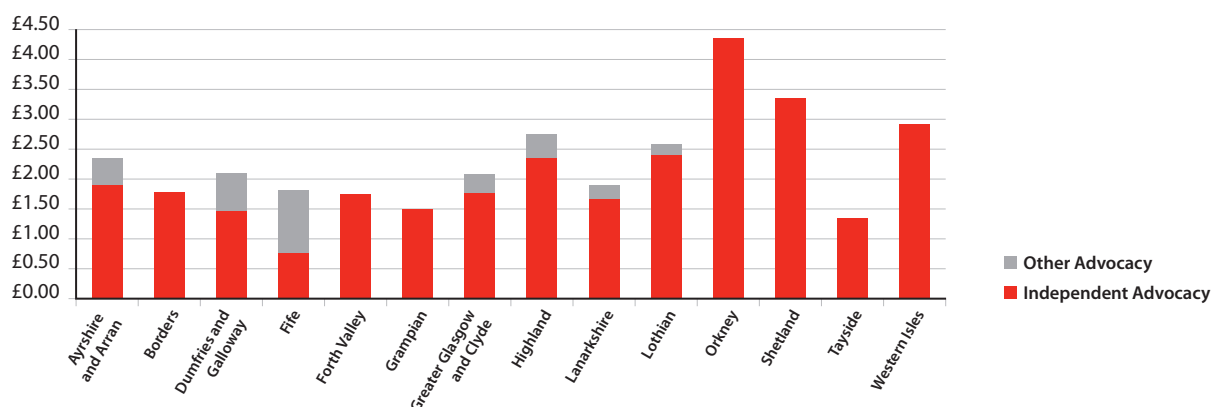
As in previous years the charts show similar spending patterns in all NHS Board areas between the 2009/10 and the 2011/12 years.

The data for the 2011/12 year shows some increased spending in most areas. The increases for many were in response to wider access and do not represent real term uplift to budgets. Two areas, Greater Glasgow and Clyde and Forth Valley, show a small decrease in spend.

Independent and other advocacy spend per head of population 2009 – 2010



Statutory spend on advocacy per head 2011 – 2012 by NHS Board area



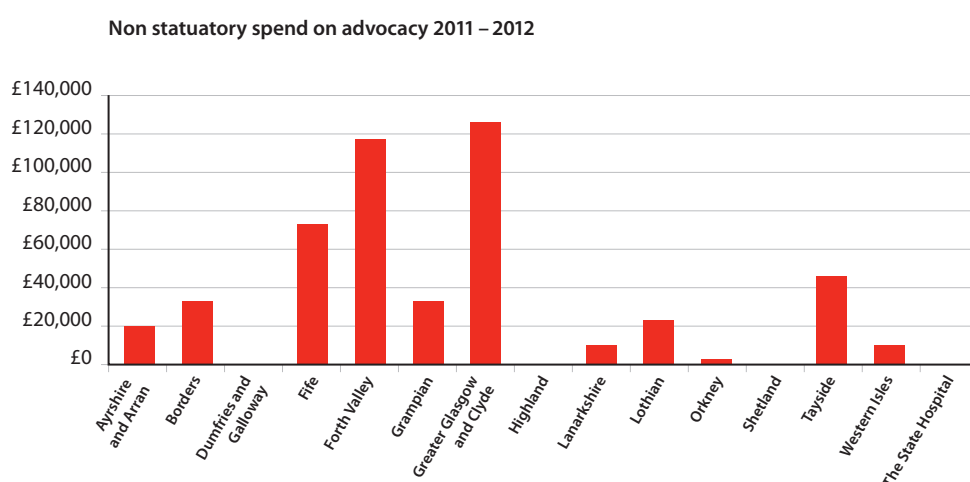
Non-Statutory Funding

The amount of non-statutory funding for advocacy organisations has decreased since the 2009/10 year.

The total awarded, from charitable trusts and other grant awarding bodies, to advocacy organisations in the 2009/10 year was £668,748, for the 2011/12 year that total reduced to £510,096. As with all other sources of funding the economic downturn has led to increasingly tight budgets for these trusts and grant awarding bodies and increased competition for more limited funds.

Despite the decrease in these awards this total shows the significant added value independent advocacy organisations can bring to NHS Board and Local Authority areas.

The table below shows the levels of non-statutory funding by NHS Board area.



Non-advocacy funding

As with the previous mapping some NHS Boards and Local Authorities included spend on other, non-advocacy, services such as family group conferencing, support into employment, counselling, advice, support and campaigning services. These are all important services that should be available to those in need of them however this is not advocacy funding and is therefore not detailed in this document.

Gaps in advocacy provision

Once again many organisations identified gaps in provision around Scotland. Their responses are included in the relevant NHS Board section. As in previous years, there are common themes emerging from gaps identified.

Independent advocacy for people in prisons

Gaps remain in relation to access to independent advocacy for those in prison. This is of particular concern as statistics from the Mental Health Foundation show that only 1 in every 10 prisoners does not have some kind of mental disorder. In late 2011 responsibility for healthcare for prisoners transferred from the Scottish Prison Service to NHS Boards. The strategic advocacy plans in many areas recognise this as a gap in provision and in some areas work has begun to address this.

Equality of access

Other groups for whom there is limited or no provision include:

- Adult Support & Protection processes
- Asylum seekers and refugees
- Black and Minority Ethnic communities
- Children and young people
- Gypsy/travellers
- Homeless people
- Parents in relation to child protection issues
- People with problem drug/alcohol use
- Physical disabilities
- Sensory impairment

Many of these groups have been identified in previous editions of the Advocacy Map. In some areas there appears to have been no significant increase in advocacy provision while provision has increased in others. Organisations report that increased access criteria established with updates to, or new, Service Level Agreements/Contracts are not always accompanied by increases to funding. Increases in demand for independent advocacy arising from this have led to the need for prioritisation and waiting lists.

As in previous years, for some of these groups advocacy may be available depending on where they live, for others there remains no specialist advocacy support. Provision of advocacy for carers, while still patchy, does appear to have increased as has provision for older people however gaps do remain in some areas.

Provision of advocacy for children and young people has also increased with advocacy now available in all NHS Board areas although that does not include all local authority areas. Not all are independent advocacy providers and not all situations are covered, for example in some areas this would only be available for looked after and accommodated children and young people while in others it may only be for those with a mental disorder. Nevertheless this has increased from provision shown in past years.

In relation to advocacy for members of BME communities there is currently no specialist provision. One organisation reported:

“The new tender in Glasgow will not include specific service for people from BME communities. While technically the generic service will be available for all Glasgow residents it will not necessarily take account of cultural issues or meet specific needs of people seeking asylum and those with refugee status.”

Adult Support and Protection

Advocacy organisations were asked about specific funding for work in relation to Adult Support & Protection procedures, numbers of referrals received and whether they were involved with their local Adult Protection Committee.

- 6 organisations detailed specific funding; others stated that this was included within their overall Service Level Agreement.
- In 21 of the 32 Local Authority areas advocacy organisations are involved in the Adult Protection Committees.
- Advocacy organisations had received over 800 referrals in relation to Adult Protection

New developments

- Over the past two years a group of people with alcohol related brain damage have been meeting to share their experiences and identify common issues. This group has now been supported to form a collective advocacy group. The group aim to welcome anyone from any part of Scotland who suffers alcohol related brain damage.
- The Stroke Association are following up on the work undertaken jointly with SIAA to expand access to advocacy for those affected by stroke. Work is now being done to help clients access advocacy to support them with applications for Self Directed Support.

Strategic Advocacy Plans

In late 2010, in preparation for the potential impact on advocacy of the Patient Rights (Scotland) Act 2011 and in order to ensure NHS Boards had up to date Advocacy Plans in place, the Scottish Independent Advocacy Alliance (SIAA) was asked to work with NHS Boards to provide advice and assistance in undertaking a needs assessment and developing advocacy plans addressing gaps in provision. The aim was that, by the end of 12 months, all 14 NHS Boards and related Local Authorities and the State Hospital Board would have a 3 year advocacy plan in place.

A report on the strategic planning was prepared and sent to the Scottish Government in late 2011. By then all but two NHS Board areas had complete or almost complete plans in place.

It has been encouraging to note that many of the strategic plans identified gaps in advocacy provision with the aim of prioritising need and filling some or all of these gaps. It is anticipated that many Service Level Agreements or Contracts due to start from April 2012 will include increased advocacy provision to groups not yet covered.

Competitive Tendering

Of concern is the ever more prevalent use of competitive tendering for advocacy provision. While competitive tendering is a tool that aims to provide best value for money in commissioning services from the public purse it is important to remember that quality should be the primary driver in such competition rather than least cost. This will be hard to achieve when the officials with lead responsibility for the tendering process have a background in finance and may not have a clear understanding of what is being commissioned.

At a recent Cross Party Group on Mental Health group members discussed the suggestion that competitive tendering as a method of procurement of social care services is destroying local networks. The question was posed 'Is it in the best interests of the local community?'

Historically the advocacy movement in Scotland was developed and driven by users of mental health services and learning disability services. Collective advocacy both in the form of Patients' Councils and in community based groups, have been instrumental in shaping the way that many health and social care services look today. Along with the change and improvement in services achieved through

collective advocacy, service users campaigned for and supported the wider development and availability of one-to-one independent advocacy. Different models of advocacy were established in different areas and circumstances in response to the specific needs of client groups and communities.

The community development approach, led by those who use the service, is driven by the needs and wishes of the members of that community. This allows members of communities to have a sense of control over their lives and circumstances.

In the Annual Report of the Chief Medical Officer 2010 Dr Harry Burns quotes *'A glass half-full: how an asset approach can improve community health and wellbeing'* * which suggests that assets which enhance health and wellbeing include:

- the passions and interests of local residents that give them the energy for change
- the networks and connections in a community
- the effectiveness of local community and voluntary associations
- the resources of public, private and third sector organisations that are available to support a community.

Competitive tendering will not fully allow members of communities to be involved in the process. It can create potential competitors from agencies formerly accustomed to joint working thus damaging local networks and connections. The significant investment in time and resources required in preparing and submitting a bid can, for a small local community organisation, reduce effectiveness.

While local authorities and NHS Boards have a responsibility to ensure best value in the services they commission it is important to recognise that best value does not necessarily equate to the lowest cost. Quality is a vital factor in commissioning any service and should be the greatest factor when considering any bid.

To ensure that, while considering best value and quality, local people have the opportunity to have control over their lives and circumstances it is vital that residents of the community are fully involved in the planning and commissioning of services. This is particularly important for advocacy services. The aim of advocacy is to help individuals have as much control as possible over their own lives and the decisions made about them. That should also involve any decisions over what advocacy is available to them.

In some areas where advocacy has been commissioned by competitive tender service users have reported that they have not been listened to and that they do

* Foot and Hopkins (2010)

not feel that they have had any say over decisions that have been made. They also report concerns that, with the loss of the community connections, they will have less and less opportunity to influence the on-going development and delivery of advocacy.

Another impact of the increasing use of competitive tendering has been the reluctance on the part of some advocacy organisations to share the information gathered for the Advocacy Map. Some have expressed fears that any information made public may be used by competitors when bids are submitted for contracts.

The Christie Commission report on the future delivery of public services in Scotland recognises the need for *'public services that are built around people and communities...'* To ensure that independent advocacy provision is built around people and communities it is vital that members of communities are listened to and that their views are taken fully into account in the commissioning process.

Maintaining Quality

The small increase in statutory funding, in part offset by the reduction in trust or other non-statutory funding, suggests at least maintenance of the status quo if compared with the 2009/10 figures. In the current economic climate this is encouraging and demonstrates the ongoing commitment of national and local government to provision of advocacy. There remains however, some way to go before independent advocacy is available to all who need it. It is also important to keep in mind the work to be done to ensure that increasing demands do not have any impact on the quality of the advocacy delivered.

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