



The Scottish **Independent Advocacy** Alliance
A Map of Advocacy across Scotland
2015–2016 edition



Scottish
Independent
Advocacy
Alliance

Acknowledgements

The SIAA would like to thank all those advocacy organisations and advocacy commissioners from NHS Boards and Local Authorities who responded to our requests for information.

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DISCLAIMER: Whilst all efforts have been taken to ensure the data is accurate, the Scottish Independent Advocacy Alliance is reliant on the information submitted by NHS Boards, Local Authorities and advocacy organisations.



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1. Introduction

This report is the 5th biennial quantitative research into funding and provision of advocacy in Scotland carried out by the Scottish Independent Advocacy Alliance. As with previous reports it captures levels of funding from statutory and non-statutory sources, levels of provision and numbers of people supported by Scottish advocacy organisations.

This edition of the Map covers the period from 1st April 2015 to 31st March 2016.

Key findings;

- The most striking finding is that advocacy organisations have reported an increase of 11.5% in the numbers of people they have supported during the 2015/16 year
- Statutory funding has decreased by 4%
- Advocacy organisations supported 30,500 people
- There has been a reduction in the numbers of paid advocates
- There has been a reduction in the number of volunteer advocates
- Advocacy managers have been successful in securing some funding for short term projects to work with specific groups
- Advocacy organisations are prioritising people who are in crisis meaning that they are operating extensive waiting lists
- Some groups who should be able to access independent advocacy due to mental health issues are still not able to do so, including children and young people.

Overall, statutory funding has decreased by 4%. However there has been an increase of 13% in grant and trust funding and an increase of 24% in direct Scottish Government funding. An important factor to be taken into account is that much of the additional Scottish Government and grant funding was for new, often short term, areas of work.

It is the case for most organisations that demand for advocacy is so high that, even where not required to by Service Level Agreement or Contract, advocacy organisations have had to introduce systems to prioritise referrals. As a result, for some there can be a considerable waiting period. This means that there is only limited opportunity for any preventative work. The increased demand has meant that most organisations are limited in any work to raise awareness of independent advocacy, indeed many organisations no longer have the resources to allow them to carry out any awareness raising work.

Organisations were asked to identify gaps in provision in their areas. Once more a major gap is that of independent advocacy for children with a mental disorder, this despite the statutory right of access. This gap in provision has been identified consistently in all previous editions of the Map. Provision for people with physical disabilities is patchy and was identified as a gap in many areas as was provision for people with issues relating to benefits and changes to social security.

Advocacy provision for those detained in prison who have a mental disorder is disappointing. There is some provision available in some Scottish prisons with the exception of HMP Low Moss. Funding for advocacy in HMP Shotts, HMP Castle Huntly and HMP Perth came to an end in September 2016 with no plans to renew this.

Commissioners were asked about their local Strategic Advocacy Plans. At the point of conducting this research in May 2016, there were 5 up to date strategic plans, four currently under review and there were no plans in 5 NHS Board areas. One NHS Board area did not provide the requested information.

2. Funding

Advocacy organisations, NHS Boards and local authorities were asked to provide information on funding to gather an overall picture.

Advocacy organisations reported three main sources of funding; NHS Boards and Local Authorities; Scottish Government; trusts and grant awarding bodies.

The following section provides a picture of the overall statutory, NHS and Local Authority, funding broken down into NHS Board areas. This is further broken down into spend per head of population figure demonstrating the variations in funding across Scotland. Additionally, all of these figures are compared to the respective levels in the 2013/14 Map.

Total statutory spend in 2015/16 by NHS Boards and local authorities was £11,002,550.

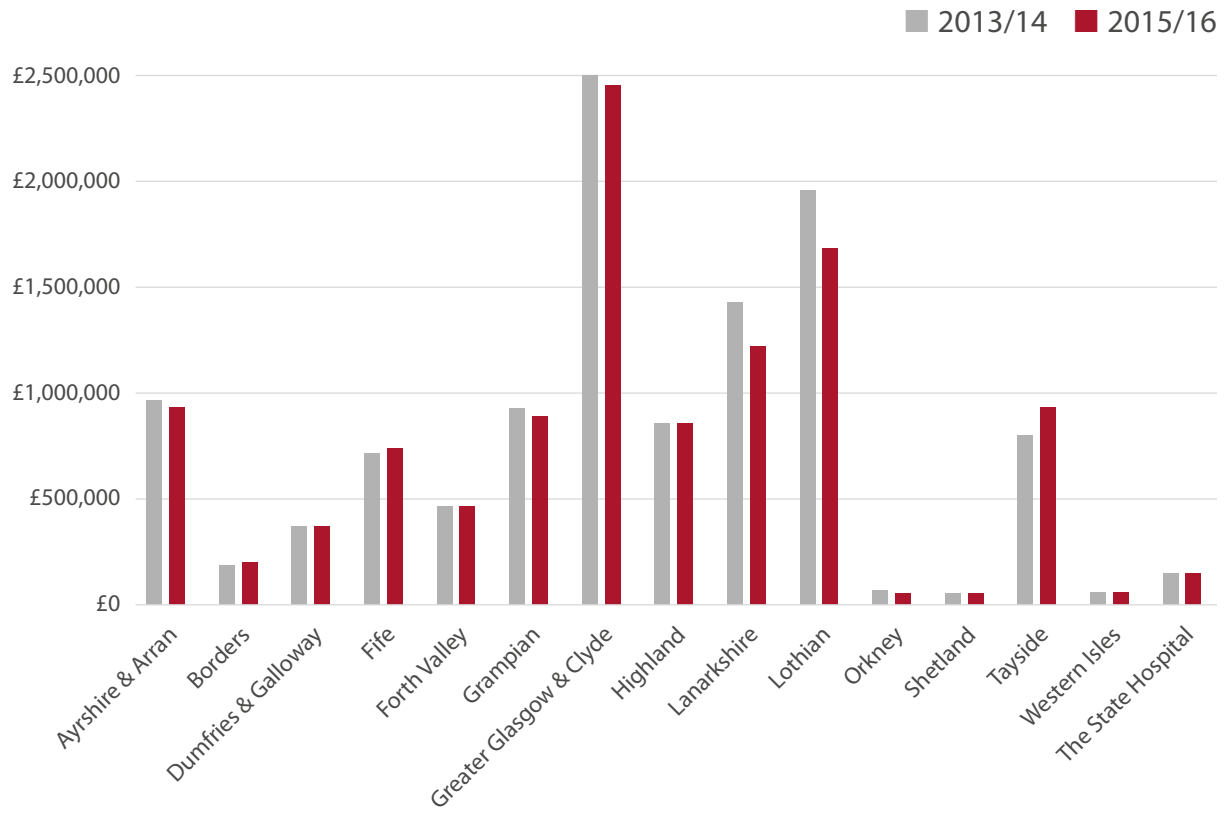
The table and graph below compares spending in 2013/14 to that of 2015/16.

Comparison between 2013-2014 and 2015-2016 statutory funding by NHS Board

NHS Board area	2013/14 ¹	2015/16
Ayrshire & Arran	£954,966	£918,912
Borders	£202,372	£204,958
Dumfries & Galloway	£334,755	£334,755
Fife	£707,276	£729,435
Forth Valley	£465,094	£465,094
Grampian	£904,939	£870,777
Greater Glasgow & Clyde	£2,523,407	£2,435,643
Highland	£840,809	£840,797
Lanarkshire	£1,441,545	£1,227,122
Lothian	£1,957,690	£1,713,192
Orkney	£76,564	£63,829
Shetland	£60,056	£60,156
Tayside	£722,660	£909,529
Western Isles	£80,595	£81,912
The State Hospital	£154,368	£146,585
TOTAL	£11,477,096	£11,002,550

¹ Figures for 2013/14 have been restated slightly to reflect an improvement in the methodology used to calculate advocacy funding for the 2015/16 report. This results in a 1.9% increase in the total figure given on page 12 of *A Map of Advocacy across Scotland: 2013-2014 edition*.

Comparative statutory spend on advocacy by NHS board area: 2013/14 – 2015/16





Scottish Government Funding

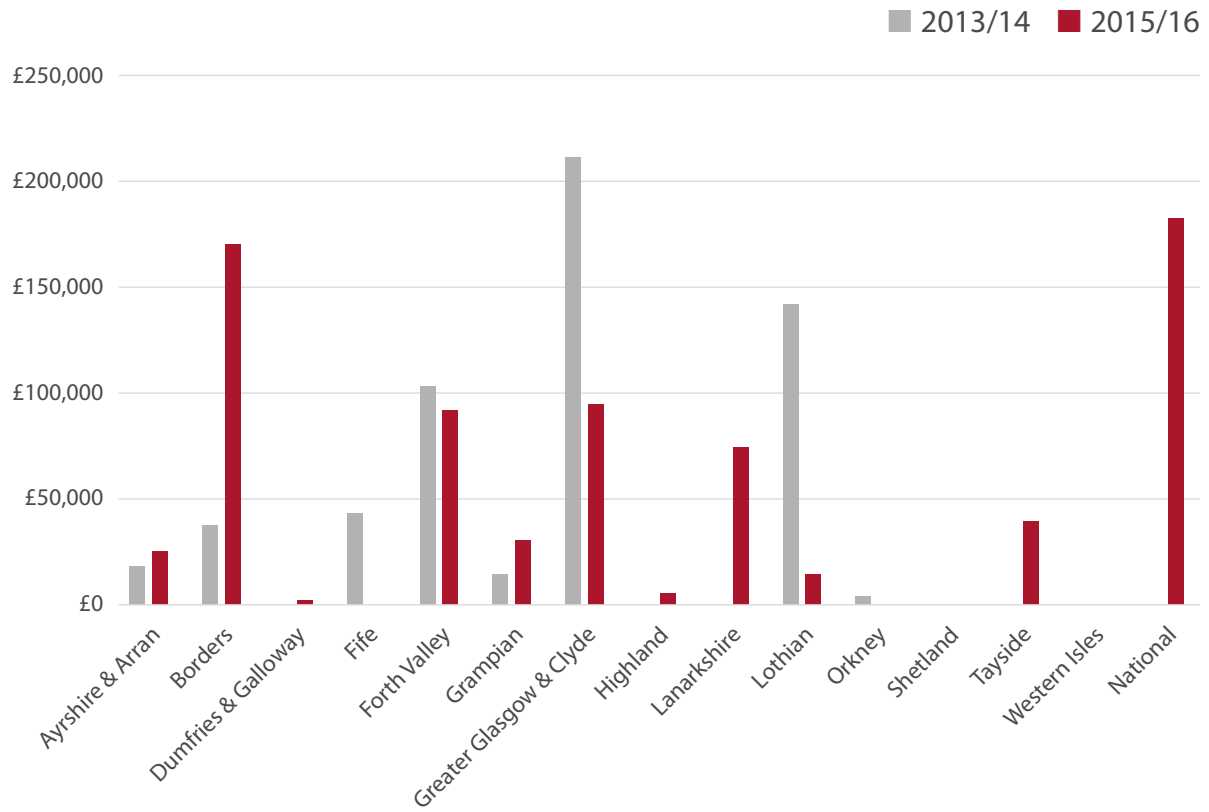
In addition to the NHS and local authority statutory funding the Scottish Government provided funding to advocacy organisations. The chart and graph below shows the level and distribution of this funding for both the 2013/14 and the 2015/16 years along with the purpose for 2015/16 funding.

Comparison between 2013-2014 and 2015-2016 Scottish Government advocacy funding by NHS Board

NHS Board area	2013/14	2015/16	Funding purpose
Ayrshire & Arran	£19,200	£24,867	Keys to Life
Borders	£37,300	£168,000	Access to Self-directed Support
Dumfries & Galloway	–	£5,000	Carers' Strategy
Fife	£43,030	–	
Forth Valley	£104,590	£92,445	Young people with autism Welfare Advocacy Pilot
Grampian	£17,618	£31,409	Access to Self-directed Support
Greater Glasgow & Clyde	£218,000	£89,500	Keys to Life Welfare Advocacy Pilot Children with additional support needs
Highland	–	£7,000	Access to Self-directed Support
Lanarkshire	–	£76,000	Reshaping Care for Older People Autistic Spectrum Disorder Children's Hearings Pilot
Lothian	£140,290	£16,300	Change Fund
Orkney	£4,000	–	
Shetland	–	–	
Tayside	–	£42,259	Welfare Advocacy Pilot
Western Isles	–	–	
National core funding		£180,000	People First Scotland



Comparison Scottish Government Funding 2013/14 and 2015/16



Total Scottish Government funding in 2015/16 was £732,780, an increase over the 2013/14 total of £584,028



Non-Statutory Funding

The total amount awarded to advocacy organisations from charitable trusts and other grant awarding bodies in 2015/16 was £707,082, up from £610,329 in the 2013/14 total.

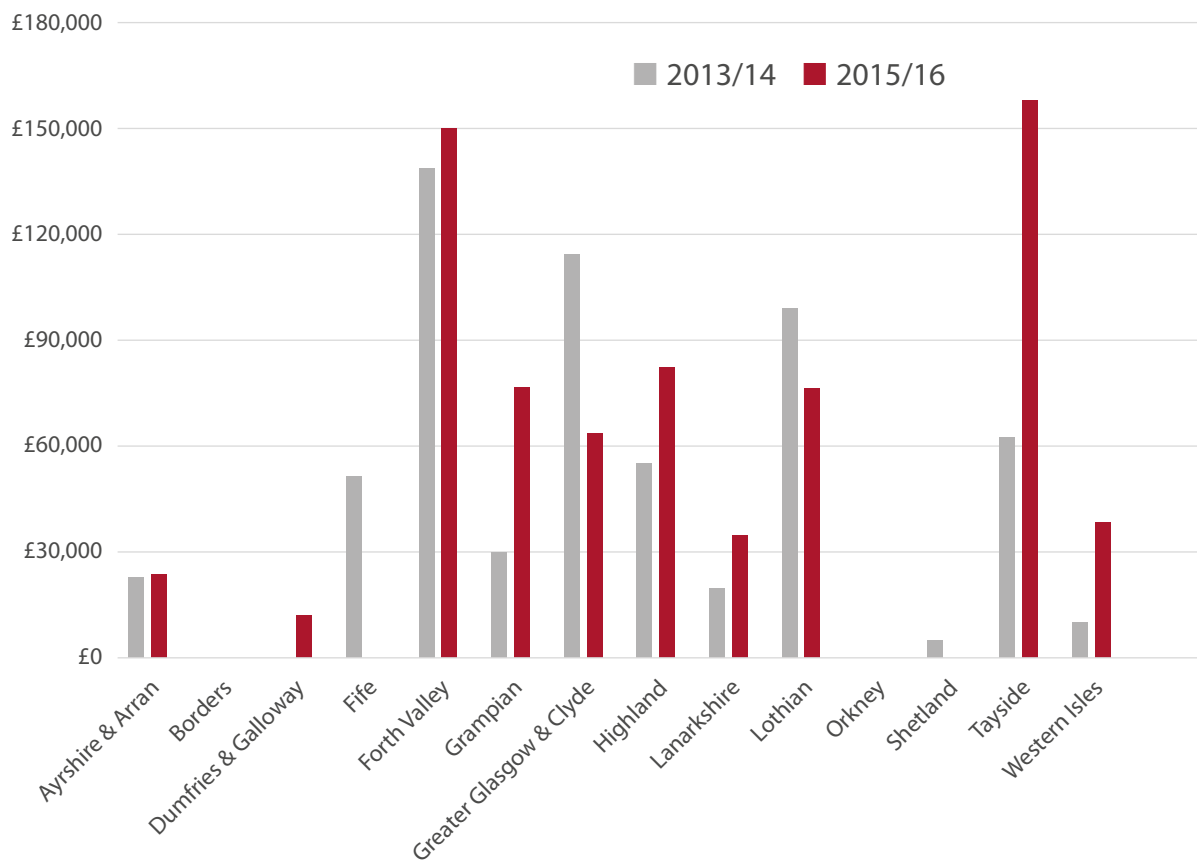
The table and graph below show the distribution of these funds in the 2013/14 and 2015/16 years by NHS Board areas

Comparison between 2013-2014 and 2015-2016 charitable trust and grant funding by NHS Board

NHS Board area	2013/14	2015/16
Ayrshire & Arran	£23,742	£25,587
Borders	–	–
Dumfries & Galloway	–	£11,000
Fife	£52,716	–
Forth Valley	£140,707	£149,416
Grampian	£29,741	£77,180
Greater Glasgow & Clyde	£115,000	£62,478
Highland	£56,000	£79,640
Lanarkshire	£19,000	£35,000
Lothian	£96,500	£75,373
Orkney	–	–
Shetland	£5,140	–
Tayside	£61,783	£157,424
Western Isles	£10,000	£33,984
TOTAL	£610,329	£707,082



Comparison Trust and Grant Funding 2013/14 and 2015/16





3. Service Planning, Provision and Monitoring

3.1 Staff and volunteers

The total number of staff employed by Scottish advocacy organisations in 2015-2016 was 436, a reduction over the 2013/14 total of 518. The proportion of part time to full time staff in 2015/16 was 50% full and 50% part time. In 2013/14 that proportion was 53% full and 47% part time. However we do not have information on the numbers of hours worked by the part time staff and we therefore cannot identify full time equivalent posts.

In addition to paid staff Scottish advocacy organisations had 787 volunteers in the 2015/16 year. This is a reduction from the 2013/14 figures of 1000 and continues the downward trend in volunteer numbers.

Volunteering roles include trustee positions on Boards and Management Committees and some general volunteers however the largest proportion, 482, are volunteer advocates. In 2013/14 year there were 495 volunteer advocates.

3.2 Numbers accessing advocacy

Advocacy organisations were asked about the numbers of people that accessed all types of advocacy. During 2015-2016 approximately 30,500 people accessed advocacy. This is an 11.5% increase over the numbers supported in 2013/14 despite the effective standstill budgets and the reduction in staff and volunteers. It demonstrates positive strides made by advocacy organisations in meeting the efficiency savings required by commissioners. This increase follows the annual upward trend in numbers seeking advocacy support. Previously the 27,000 accessing advocacy in 2013/14 showed an 8% increase over the 2011/12 figures.

The figure of 30,500 provides an overall picture of the numbers of people accessing advocacy but does not provide a detailed picture of the activities and time involved. Advocacy organisations are reporting many people presenting with increasingly complex and time consuming issues.

3.3 Levels of access

To assess any possible change from the 2013/2014 year advocacy organisations were asked if their Service Level Agreements or Contracts required that they prioritise people facing compulsory measures under the terms of the Mental Health (Care & Treatment) (Scotland) Act 2003. Out of the 47 respondents 20 stated that they were required to prioritise certain groups under the terms of their SLA or Contract.

This finding reflects that of the previous Map. The right of access to independent advocacy under the terms of the Mental Health (Care & Treatment) (Scotland) Act 2003 applies equally to anyone with a 'mental disorder'. In those areas where there is a requirement to prioritise individuals facing compulsory measures set alongside limited resources it may be the case that people who have a statutory right of access but are not facing compulsory measures will not be able to access advocacy or could have a lengthy wait.

It is also the case that some NHS and/or Local Authority funders have extended the access criteria included in advocacy SLAs or Contracts sometimes without any commensurate increase in funding. In such cases where there may be insufficient resources to meet the demand for advocacy and there is a requirement to prioritise those facing compulsory measures the reality is likely to be that there is very limited, if any, access for any other client group.

As with previous years, advocacy organisations also report reducing, or stopping entirely, any awareness raising work. They report that their level of resources do not allow for any work in addition to the direct advocacy.

3.4 Short term funding for specific projects

Advocacy organisations were asked if they had any additional funding for specific projects. 13 respondents had such funding, which was all short term and for specific groups. This included organisations funded through the Scottish Government Welfare Advocacy Support Pilot, now ended. There were other sources of short term funding for work to support people in relation to benefits issues and assessments including NHS Boards and Local Authorities. The other main area was for advocacy in relation to Self-directed Support, once again the primary source of most of this funding was Scottish Government.

3.5 Welfare Advocacy Pilot Projects

Advocacy organisations have been reporting increased demand for advocacy for people facing ESA and PIP assessments. In particular those with mental health problems have been reporting increased levels of anxiety with commensurate deterioration in their mental health while preparing to attend assessments. Organisations were asked if they had funding to allow them to provide advocacy specifically to support individuals in such situations.

In addition to the 4 projects taking part in the Scottish Government funded Welfare Advocacy Support Pilot a further 3 organisations stated that they were funded by their NHS and local authority commissioners to provide advocacy in relation to benefits claims, assessments and appeals.

The difficulty with such short term funding is that it raised expectations amongst service users and referring organisations and although the projects have now ended the need remains.

3.6 Adult Support and Protection (Scotland) Act 2007

Advocacy organisations were asked about any specific funding for Adult Support and Protection referrals and how many ASP referrals they had received in the 2015/16 year. Only 19% of all respondents reported either specific funding or that the general funding included an allowance for ASP. The remainder supported ASP referrals without specific funding.

During the 2015/16 year 18 respondents received a total of 743 referrals in relation to Adult Support and Protection, 2% of the total number of advocacy referrals across Scotland in that period.



3.7 Patient Rights (Scotland) Act 2011

Advocacy organisations and commissioners were asked about the annual recurring fund for the Patient Rights Act in relation to advocacy demand. Funding from this was provided for advocacy in 11 NHS Board areas. Only 12 advocacy organisations reported receiving specific amounts from this fund or that it was included in their general funding.

This shows an inconsistency of approach amongst NHS commissioners as funding for this area of work is supposed to be recurring.

3.8 Gaps in Provision

Advocacy organisations were asked about what gaps in provision there were in their area. We categorise gaps in provision in terms of groups that have a statutory right to access independent advocacy and groups we believe should have a right of access.

Children & Young People

Children and young people with a mental illness still do not have easy access to independent advocacy. In some areas there is no provision at all. In other areas they need to be using Child & Adolescent Mental Health Services to 'qualify' for advocacy. We are deeply concerned about this as early support from advocacy organisations would often help a young person avoid becoming more unwell and being admitted to hospital.

This significant gap is concerning us because with increasing numbers of children and young people experiencing mental health issues we haven't seen any evidence of NHS and LA taking steps to address the lack of advocacy provision.

People with Dementia

Often people with dementia need more intensive input from an advocate. Their condition will make it difficult for the advocate to build a relationship with them and get to know them. As a result of their condition they may find it difficult to remember who their advocate is or what they do. We know that advocacy organisations are not always able to spend time with people with dementia as they might want to. The Mental Welfare Commission 2014 report **Dignity and respect: dementia continuing care visits** clearly documents the lack of advocacy provision in some hospitals.

People with Learning disabilities

Similarly people with learning disabilities have a legal right to access independent advocacy but are not able to do so because unless they are detained they are unlikely to know about advocacy.

People with Autism

We still hear about people with Autism including Asperger's not being able to access services and not knowing about advocacy even though they are included in the Mental Health Act.

Mentally ill People in Prison

There has been some progress regarding advocacy provision for people with mental health issues in prison. However the majority of people with a mental illness, learning disability or dementia in prison still do not have access to adequate levels of advocacy.

Collective Advocacy

The Mental Health Act provides a right to access individual and collective advocacy. Since 2003 we have raised this issue and remain concerned at the lack of provision in some LA areas.

Other groups

Other groups that we believe should have a right to access independent advocacy include;

- people with physical disabilities, in many areas only those people with physical disabilities who also meet additional access criteria such as mental health problems have access to advocacy
- housing issues
- homelessness
- Advocacy organisations have reported increasing numbers of referrals for issues relating to welfare reform. A recent pilot has been completed, funded by the Scottish Government to assess the impact of independent advocacy for people facing ESA and PIP assessments and appeals. Demand for this advocacy in the different areas covered by the pilot has been extremely high
- Carers
- Substance misuse issues
- refugees and asylum seekers

The above gaps in provision have been repeatedly identified in previous editions of the Map, we are disappointed that there has been little change.

3.9 Strategic Advocacy Planning

As a means of ensuring that NHS Boards and local authorities 'secure, and take appropriate steps to ensure access to, independent advocacy services for persons with a mental disorder in their area.'² The advocacy commissioning guidance published in 2013 by the Scottish Government³ states

A Strategic Advocacy Plan should be developed based on the information gathered from a needs assessment, scoping exercises and consultations. In relation to this NHS boards should bear in mind that responsibility for health care for prisoners transferred to NHS Scotland in November 2011 and the needs assessment should take this into account.

The Mental Health (Scotland) Act 2015 revises Section 259 of the 2003 Act as follows

New section 259A

Section 27 requires local authorities, Health Boards, and the State Hospitals Board for Scotland to provide information to the Mental Welfare Commission on how they have exercised their functions under section 259 of the 2003 Act and how they plan to do so. The Commission may seek information at intervals that it chooses, covering periods of at least 2 years.

² Mental Health (Care & Treatment) (Scotland) Act 2003: Section 259

³ Independent Advocacy: Guide for Commissioners: Scottish Government 2013



To identify the current situation on advocacy planning commissioners were asked about their local Strategic Advocacy Plans. Within the 14 geographic Boards and The State Hospitals Board for Scotland there are 5 up to date strategic plans, four currently under review and there are no plans in 5 NHS Board areas. One NHS Board area did not provide the requested information.

Commissioners were also asked how service users and advocacy providers were involved in the planning. This varied, many areas held a range of stakeholder events which included service users. In some instances Third Sector representatives were there to represent both the views of their organisation and of their service user group. In some areas the advocacy providers supported service user involvement in planning.

Strategic Plans – the overall picture July 2016

	Yes	No	Comment
Ayrshire & Arran		X	
Borders			Under review
Dumfries & Galloway			Under review – to be published 2016
Fife	Runs up to 2017		
Forth Valley		X	
Grampian			Under review since 2015
Greater Glasgow & Clyde		X	
Highland	Runs up to 2017		
Lanarkshire	Ends 2016		
Lothian	Ends 2016		
Orkney		X	
		No info available	
Shetland			Ended 2014
Tayside			Ended 2015
Western Isles	Ends 2016		
The State Hospital		X	

3.10 Monitoring and Evaluation

The *Guide for Commissioners* stresses the importance of monitoring and evaluation. Commissioners were asked about monitoring and how it was carried out, frequency and data monitored. There are huge variations in the frequency of monitoring meetings with some held quarterly, some bi annually, some ad hoc. Data monitored also varied and included numbers accessing, client groups, issues or themes identified, gaps in provision, complaints. Most respondents made reference to monitoring against the Contract or Service Level Agreement provisions. We know from advocacy organisations some areas do not have an identified advocacy commissioner making it impossible for them to provide information around who they are supporting, the patterns of the issues being raised, the institutions and individuals who don't 'allow advocacy' or the concerns they might have. For some advocacy organisations this has been the case for extensive periods of time.

The *Guide for Commissioners* also stresses the importance of evaluation. In order to commission an external evaluation of their work advocacy organisations require funding. No funding for external evaluation was included in NHS Board or local authority funding for the 2015/2016 year. This raises concerns about how it is possible to ensure consistent quality of advocacy provision across Scotland.



4. Conclusion

The picture of advocacy in Scotland for the 2015/2016 year shows a continuation of trends identified in previous years – reducing or static budgets, reducing staff and volunteer resources and increasing demand.

Advocacy organisations have risen to the challenge with an 11.5% increase in the levels of advocacy delivered, a real demonstration of the commitment of the Scottish Advocacy movement to continue the fight towards ensuring that everyone has a voice, all have their rights upheld and all are supported to make and achieve their own choices and decisions. Organisations have seen cuts in their funding. But there is a limit to the amount of advocacy that can be delivered on ever tighter budgets.

Advocacy organisations increasingly report the need to prioritise referrals, particularly for those facing compulsory measures. This can be in response to an unmanageable level of demand, to a requirement placed on them by commissioners, or to a combination of both circumstances. They are also reporting the increasingly complex nature of the issues presented requiring advocacy support. This results in increasing amounts of time and resources needed for fewer people.

As a result of these different factors they report on real concerns that they are no longer able to respond to individuals whose need for advocacy is not quite as immediate as for those facing compulsory measures. For many of those individuals their issues ultimately become more pressing and immediate. There are real concerns that there is no opportunity now for advocacy to have a preventative role, that organisations are being compelled by circumstances to have a ‘firefighting’ approach. Organisations are also concerned that they are not reaching all who have a statutory right to independent advocacy and that they are unable to reach out to those who are the most isolated and the most vulnerable.

In order to begin to reverse that trend there is a need for accurate needs assessments to be carried out in all areas and for these to support robust strategic and then advocacy action planning. In recent years the Scottish Independent Advocacy Alliance has continued to raise concerns about the lack of strategic planning in many areas. For this reason we lobbied for and welcome the inclusion of Section 27 in the Mental Health (Scotland) Act 2015.

New section 259A

Section 27 requires local authorities, Health Boards, and the State Hospitals Board for Scotland to provide information to the Mental Welfare Commission on how they have exercised their functions under section 259 of the 2003 Act and how they plan to do so. The Commission may seek information at intervals that it chooses, covering periods of at least 2 years.

We hope that this will result in robust, up to date strategic advocacy plans in all NHS Board areas, plans which take account of local needs and ensure that independent advocacy is available to all who need it, and certainly, as a minimum, that independent advocacy is available to all who have a statutory right of access.

Appendix 1

Methodology

The criterion for inclusion in this research is that the organisations or projects only deliver advocacy. All of the organisations included in the Map state that they do provide advocacy although not all are independent advocacy organisations. In their responses to the research some NHS Boards and local authorities have included spend on other non-advocacy services. Details of these have not been included.

For this research information was requested from the 14 geographic NHS Boards and The State Hospitals Board for Scotland, the 32 Local Authorities and all Scottish advocacy organisations and projects. Responses were received from 80% of advocacy organisations and 94% of NHS Board/Local Authority areas.

Data on funding, access criteria, monitoring arrangements and strategic advocacy planning was requested from all commissioners. Data was requested from advocacy organisations on funding, staff and volunteer numbers, types of advocacy, client groups, numbers accessing, number of referrals, Adult Support and Protection provision and monitoring. Information was also sought on perceived gaps, provision in local prisons and in relation to Personal Independent Payment and Employment Support Allowance claims and assessments.

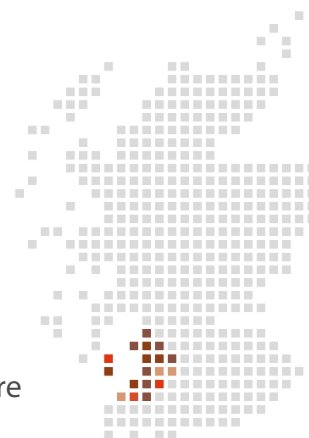
The absence of data from some NHS boards, local authorities and advocacy organisations, means some disparities in the data provided invariably existed. We have sought clarification where this situation existed, and used advocacy organisations' audited accounts and previous responses to help us achieve the most accurate funding picture possible.

Appendix 2:

5. Advocacy by NHS area

5.1 NHS Ayrshire and Arran

- NHS Ayrshire & Arran
- East Ayrshire Council
- North Ayrshire Council
- South Ayrshire Council



Introduction

Information on jointly funded projects was provided by NHS Ayrshire & Arran, North Ayrshire and South Ayrshire Health and Social Care Partnership. No information was received from East Ayrshire Council.

Monitoring meetings take place on a bi annual basis in North and South Ayrshire and quarterly in East Ayrshire. Topics discussed at these meetings include referrals, advocacy issues dealt with and any identified themes arising, complaints, service improvements and gaps in provision.

Funding

Organisation	Access Criteria	Funder/Amount
AIMS Advocacy	Adults 16+ residing in North Ayrshire	NHS A&A £121,438 North Ayrshire Council £103,526
*Hear 4 U/Barnardo's Scotland	Children aged 4-17 within the Child Protection system, Children's' Hearings and under the terms of the Mental Health Act	NHS A&A and South Ayrshire Council £39,800
Circles Network	Adults with mental disorder (from 1st February 2016)	NHS A&A and South Ayrshire Council £30,666
Citizen Advocacy Support Services	People with learning disabilities (up to 31st July 2015)	NHS A&A and South Ayrshire Council £22,716
East Ayrshire Advocacy Service	Adults with mental health problems, learning disabilities or acquired brain injury, Older people, children and families. Prisoners in HMP Kilmarnock	NHS A&A and East Ayrshire Council £349,676
Voice Advocacy	People with mental health problems (up to 31st January 2016)	NHS A&A and South Ayrshire Council £87,750
Who Cares? Scotland	Looked after and accommodated children and young people across Ayrshire	East Ayrshire Council £52,780 North Ayrshire Council £57,780 South Ayrshire Council £52,780
		TOTAL = £918,912

* The amount shown varies from the amount stated by commissioners

Gaps in provision

The main gap in independent advocacy provision identified in all local authority areas is for children with a mental disorder who are not 'looked after'. In East Ayrshire there is no specific provision for people with physical disabilities.

Adult Support & Protection and the Patient Rights Act

Funding in respect of the Patient Rights Act is included in North Ayrshire.

There was no specific funding in respect of Adult Support & Protection. In 2015/2016 28 referrals were received in East Ayrshire.

Advocacy in Prison

HMP Kilmarnock is situated in the NHS Ayrshire & Arran area. Advocacy is provided by East Ayrshire Advocacy Service for prisoners who have mental health problems.

Strategic Planning

There is no Strategic advocacy plan in the NHS Ayrshire & Arran area.



AIMS ADVOCACY

70 New Street, Stevenston, KA20 3HG

t 01294 608663 e info@aimsadvocacy.org.uk

Local authority area: North Ayrshire

Project Details

Full-time staff – 2

Part-time staff – 10

Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Ayrshire & Arran and North Ayrshire Council	Residents of North Ayrshire 16+ who are eligible to receive a community care service	1 year	Unknown	£224,964
Big Lottery	People who need support to access services	6 months	No	£15,837
Big Lottery	Investing in Ideas	1 year	No	£9,750
TOTAL				£250,551

Service Provision

- The total number of people in receipt of advocacy 2015-2016 – 495
- The total number of referrals received in 2015-2016 – 188
- No information supplied on service user representatives on the Board

Age groups

- 16+

Client Groups

- Residents of North Ayrshire who are eligible to receive a community care service
- Patients in Ayr Clinic

Numbers

- Collective or group = 10
- 1-2-1 = 485

Monitoring

- No information on this supplied

CIRCLES NETWORK SOUTH AYRSHIRE

2 New Bridge St, Ayr KA7 1JX

t 01292 264396 e joanne.doolan@circlesnetwork.org.uk

Local authority area: South Ayrshire

This organisation started providing advocacy from 1st February 2016

Project Details

Full-time staff – 1

Part-time staff – 6

Funding

This information was not supplied by Circles. Total shown below was provided by South Ayrshire Health & Social Care Partnership.

Funder	Access Criteria	Duration	Funding Continuing?	Amount
South Ayrshire Health & Social Care Partnership	Adults 16+ with mental health problems, personality disorder, learning disabilities, physical disabilities, acquired brain injury, dementia, ASD, chronic illness	01/02/2016 – 31/03/2016	Yes	£30,666
TOTAL				£30,666

Service Provision

- No information supplied on numbers in receipt of advocacy 2015-2016
- No information supplied on number of referrals received in 2015-2016
- Circles Fife does not have a Management Committee or Board. The Board for the Circles Network is based in Rugby.

Age groups

- 16+

Client Groups

- Mental health
- Dementia
- Learning disability
- Physical disability
- Acquired brain injury
- Autistic spectrum disorder
- Chronic illness
- Personality disorder



CITIZEN ADVOCACY SUPPORT SERVICES

Local authority area: South Ayrshire

This organisation stopped providing advocacy on 31st July 2015

Funding

This information was supplied by South Ayrshire Health & Social Care Partnership

Funder	Access Criteria	Duration	Funding Continuing?	Amount
South Ayrshire Health & Social Care Partnership	People with learning disabilities	01/04/2015 – 31/07/2015	No	£22,716
TOTAL				£22,716

EAST AYRSHIRE ADVOCACY SERVICE

20 Lindsay Street, Kilmarnock, KA1 2BB

t 01563 574442 e Irene@eaas.org.uk

Local authority area: East Ayrshire

Project Details

Full-time staff – 8

Part-time staff – 8

Volunteers on Management Committee or Board – 5

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Ayrshire & Arran and East Ayrshire Council	Adults with a mental health problem, learning disability, autism or acquired brain injury, older people, parents with a learning disability, mental health problem and/or addiction issues who are facing Child Protection procedures	1 year	Yes	£349,676
NHS Ayrshire & Arran and East Ayrshire Council	Prisoners in HMP Kilmarnock who have a mental health problem	1 year	Yes	£22,000
Ayrshire & Arran Council for Voluntary Organisations	Integration Fund	1 year	Yes	£10,000
Scottish Government Keys to Life fund	Parents with a learning disability	1 year	Yes	£24,867
TOTAL				£406,543



Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 625
- The number of referrals received in 2015-2016 = 297
- There are 2 service user representatives on the Board

Age groups

- 16 – 65
- 65+
- Young people 14+ subject to Mental Health Act

Client Groups

- Mental Health
- Learning Disability
- Autism
- Acquired Brain Injury
- Older People
- Parents with a learning disability, mental health problem and/or addiction issues
- Prisoners in HMP Kilmarnock

Numbers

- Collective or group = 1716 attendances across 14 venues in East Ayrshire
- 1-2-1 = 625

Monitoring

- Age
- Gender
- Disability
- Ethnicity

HEAR 4 U/BARNARDO'S SCOTLAND

John Pollock Centre, Mainholm Road, Ayr, KA8 0QD

t 01292 285372 e Hear4U@barnardos.org.uk

Local authority areas: Dumfries and Galloway, Renfrewshire, South Ayrshire

Project Details

Part-time staff – 2

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Ayrshire & Arran and South Ayrshire Council	Children aged 4 – 17 involved within the Child Protection system, Children's Hearings and under the terms of the Mental Health Act	1 year	Yes Year 3 of 5 year contract	£39,000
TOTAL				£39,000*

Service Provision (This information is for the three areas Hear 4 U works within)

- The total number of people in receipt of advocacy in the three areas 2015-2016 = 323
- The number of referrals received in the three areas 2015-2016 = 500
- Currently no service user representation on the Board

Age groups

Varies dependent on area.

- Up to 17 years
- Up to 26 years for care leavers

Client Groups

- Children

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality
- Long term conditions
- LAC Status

* The amount shown varies from the amount stated by commissioners



VOICE ADVOCACY

Local authority area: South Ayrshire

This organisation stopped providing advocacy on 31st January 2016

Funding

This information was supplied by South Ayrshire Health & Social Care Partnership

Funder	Access Criteria	Duration	Funding Continuing?	Amount
South Ayrshire Health & Social Care Partnership	People with mental health problems	01/04/2015 – 31/01/2016	No	£87,750
TOTAL				£87,750

WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
East Ayrshire Council	Looked after and accommodated children and young people	1 year	Not known	£52,780
North Ayrshire Council	As above	1 year	Not known	£57,780
South Ayrshire Council	As above	1 year	Not known	£52,780
Ayrshire Total				£163,340

Service Provision (This information is for all the local authority areas Who Cares? works within)

- Total number in receipt of advocacy across Scotland 2015-2016 = 1827
- The number of referrals across Scotland in 2015-2016 – Not supplied
- There are 5 service user representatives on the National Who Cares? Scotland Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008



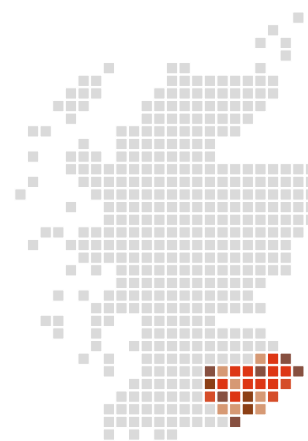
5.2 NHS Borders

- NHS Borders
- Scottish Borders Council

Introduction

Joint information was provided by NHS Borders and Scottish Borders Council.

Monitoring meetings take place on a quarterly basis. Topics discussed at these meetings include referrals, advocacy issues dealt with and any identified themes arising, complaints, service improvements and gaps in provision.



Funding

Organisation	Access Criteria	Funder/Amount
* Borders Independent Advocacy Service	Learning disabilities, mental health problems, older people over 65, vulnerable adults at risk of harm, parents of children in receipt of social work services, people with drug or alcohol dependency in receipt of services, people who require legal interventions in relation to health and social care, those whose independent advocacy needs fall within the scope of legislation	NHS Borders £61,062 Scottish Borders Council £133,336
People First Scotland	People with learning disabilities	None
Who Cares? Scotland	Looked after and accommodated children and young people	Scottish Borders Council £10,560

TOTAL = £204,958

Gaps in provision

Identified gaps in provision include children and young people under 18 years, homelessness and criminal justice.

Adult Support & Protection and the Patient Rights Act

Funding in respect of the Patient Rights Act and in respect of Adult Support & Protection is included on the overall funding. In 2015/2016 11 ASP referrals were received.

Advocacy in Prison

There are no prisons in the NHS Borders area.

Strategic Planning

The Strategic Advocacy Plan is currently under review. Borders Voluntary Care Voice co-ordinate stakeholder involvement including Third Sector and service users.

* The amount shown varies from the amount stated by commissioners

BORDERS INDEPENDENT ADVOCACY SERVICE (BIAS)

Low Buckholmside, Galashiels, TD1 1RT

t 01896 752200 **e** info@bordersadvocacy.org.uk

Local authority area: Scottish Borders

Project Details

Full-time staff – 3 Part-time staff – 4 Volunteer advocates – 7

Volunteers on Management Committee or Board – 4

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Borders & Scottish Borders Council	Residents in Scottish Borders in receipt of health or social care services, including Mental Health, Learning Disability, Older People in Residential Care, Drugs & Alcohol service users, Families of young people known to children's services, adult protection.	Year 2 of 3 year contract	Yes	£194,000*
Scottish Government	People accessing Self Directed Support	1 year	Uncertain	£168,000
TOTAL				£362,000

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 457
- Total number of referrals received 2015-2016 = 287
- Board includes 1 service user representative

Age groups

- 18+
- Also under 18 for those receiving care & treatment under terms of the Mental Health Act.

Client Groups

- Any one resident in Scottish Borders in receipt of health or social care services, including Mental Health, Learning Disability, Older People in Residential Care, Drugs & Alcohol service users, Families of young people known to children's services, individuals involved in adult protection processes. People accessing Self Directed Support.

Monitoring

- Age
- Gender
- Race

* The amount shown varies from the amount stated by commissioners



WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Scottish Borders Council	Looked after and accommodated children and young people	1 year	Yes	£10,560
Borders Total				£10,560

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008

5.3 NHS Dumfries & Galloway

- NHS Dumfries & Galloway
- Dumfries & Galloway Council

Introduction

Information on joint funding was provided by NHS Dumfries and Galloway.

Monitoring for all organisations is on a bi annual basis. Topics discussed at the monitoring meetings include referrals, advocacy issues, complaints, service improvements and gaps in provision.



Funding

Organisation	Access Criteria	Funder/Amount
Dumfries & Galloway Advocacy Service	Adult generic advocacy	NHS D&G £154,622
	Adults in terms of the Mental Health (Care & Treatment) (Scotland) Act 2003	D&G Council £15,298
	Adults facing domestic abuse	
Hear 4 U/Barnardo's Scotland	Children and young people in terms of the Mental Health (Care & Treatment) (Scotland) Act 2003 and those who are looked after & accommodated	NHS D&G £17,404
		D&G Council £70,657
User & Carer Involvement	Collective advocacy for people with lived experience of mental health problems, dementia or learning disabilities.	NHS D&G £12,300 D&G Council £64,474
		TOTAL = £334,755

Gaps in provision

There is limited provision for children who are not subject to the Mental Health (Care & Treatment) (Scotland) Act 2003 or who are not 'looked after'. There is no provision for advocacy for people with employment or benefits issues who do not fit existing access criteria.

Adult Support & Protection and the Patient Rights Act

One organisation reported receiving funding in relation to the Patient Rights Act.

None received specific funding for Adult Support and Protection work. 43 ASP referrals were received in 2015-2016.

Advocacy in Prison

There is one prison in the NHS Dumfries & Galloway area, Advocacy is provided by Dumfries & Galloway Advocacy Service for prisoners in HMP Dumfries.



Strategic Planning

The current advocacy plan is out for review with partners and will be available from July 2016. It will cover the period 2016 to 2018.

Advocacy is a commitment within the Dumfries & Galloway Health and Social Care Strategic Plan. There were 260 opportunities involving 4,410 people to discuss the strategic plan held across Dumfries & Galloway at both regional and locality level. This gave partners and members of the public the opportunity to comment on the strategic plan which includes advocacy.

DUMFRIES & GALLOWAY ADVOCACY SERVICE

9 Church Crescent, Dumfries, DG1 1DF

t 01387 247237 e info@dgadvocacy.co.uk

Local authority area: Dumfries & Galloway

Project Details

Full-time staff – 4 Part-time staff – 2 Volunteer advocates – 11

Volunteers on Management Committee or Board – 9

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Dumfries & Galloway	One to one independent advocacy for adults with mental health problems and others	1 year	Yes	£82,986
Dumfries & Galloway Council	One to one independent advocacy for adults with mental health problems and others	1 year	Yes	£71,686
D&G Council Carers' Strategy	Carers	1 year	Unknown	£8,500
D&G Council	Victims of domestic abuse	1 year	Unknown	£15,298
TOTAL				£178,470*

NHS Dumfries & Galloway funding includes £11,300 relating to Patient Rights Act

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 937
- Total numbers of new referrals received in 2015-2016 = 548
- One service user representative on the Board

Age groups

- 18+

Numbers

- 1-2-1 = 937

Client Groups

- Mental Disorder in terms of the Mental Health (Care & Treatment) (Scotland) Act 2003, Generic issues not including employment or benefits issues.

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Race

* The amount shown varies from the amount stated by commissioners



HEAR 4 U/BARNARDO'S SCOTLAND

7 George Street Meuse, Dumfries, DG1 1HH

t 01292 285372 e Hear4U@barnardos.org.uk

Local authority areas: Dumfries and Galloway, Renfrewshire, South Ayrshire

Project Details

Part-time staff – 4

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Dumfries and Galloway and Dumfries & Galloway Council	Children involved within the Child Protection system, Children's Hearings, looked-after (up to age 26) and under the terms of the Mental Health Act	1 year	Yes	£88,061
TOTAL				£88,061

NHS Dumfries & Galloway funding includes £3,750 relating to Patient Rights Act

Service Provision (This information is for the three local authority areas Hear 4 U works within)

- The total number of people in receipt of advocacy 2015-2016 = 323
- Total referrals 2015-2016 = 500
- Currently no service user representation on the Board

Age groups

Varies dependent on area.

- Up to 17 years
- Up to 26 years for care leavers

Client Groups

- Children

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Race
- Sexuality
- Long term conditions
- LAC Status

USER & CARER INVOLVEMENT

Office 1, Kindar House, The Crichton, Bankend Road, Dumfries, DG1 4ZZ

t 01387 255330 e info@userandcarer.co.uk

Local authority area: Dumfries & Galloway

Project Details

Full-time staff – 1

Part-time staff – 3

Volunteers on Management Committee or Board – 8

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Dumfries & Galloway	Collective advocacy for people with lived experience of mental health problems, dementia and learning disabilities, Carers	1 year	Unknown	£12,300
Dumfries and Galloway Council				£64,474
Life Changes Trust		1 year	Yes	£11,000
Scottish Government Carers' Strategy	Carers in Dumfries & Galloway	1 year	Not known	£5,000
TOTAL				£92,774

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = Information not supplied
- Total referrals 2015-2016 – Information not supplied
- There are 6 service user representatives on the Board

Age groups

- 16+

Client Groups

- People with lived experience of mental health problems, dementia or learning disability, Carers

Numbers

- Collective or group = No information supplied

Monitoring

- No information supplied



5.4 NHS Fife

- NHS Fife
- Fife Council

Introduction

Information on jointly funded projects was provided by the Fife Health & Social Care Partnership.

The Fife Circles contract is subject to standard contract monitoring procedures. Monitoring meetings happen on a 6 monthly basis.

All other organisations which are grant funded are monitored by means of Fife Council's Monitoring & Evaluation Framework.

Services are agreed by means of an outcome focussed Service Level Agreement which is monitored on an annual basis. The Link Officer supports the organisation throughout the year, attending management committee meetings and participating in developmental work with the organisation.



Funding

Organisation	Access Criteria	Funder/Amount
Circles Network Fife	Adults, 16+, and older people	NHS Fife £77,000 Fife Council £276,202
Dunfermline Advocacy	Citizen advocacy for adults and older people in West Fife	NHS Fife £92,213 Fife Council £28,056
Equal Voice	Citizen advocacy for adults and older people in Central Fife	Fife Council £34,471
Fife Forum	Older people in care homes	Fife Council £17,032
Include Me	Citizen advocacy for adults in North East Fife	Fife Council £38,310
Kindred	Families of children with additional support needs	NHS Fife £37,540
People First Scotland	People with learning disabilities	Fife Council £84,966
Who Cares? Scotland	Looked after and accommodated children and young people	Fife Council £43,645

TOTAL = £729,435

Gaps in provision

There were some gaps in provision identified. Advocacy provision for children is limited to those who are looked after and accommodated, there is no independent advocacy for children with a mental disorder.

There is no access to citizen advocacy for people over 65 years.

Adult Support & Protection and the Patient Rights Act

One organisation reported receiving money in relation to the Patient Rights Act.

None received specific funding for Adult Support and Protection work. Only one organisation, Circles Fife, received ASP referrals. 25 ASP referrals were received in 2015-2016.

Advocacy in Prison

There are no prisons in the NHS Fife area.

Strategic Planning

The Fife Strategic Advocacy Plan and Action Plan runs up to 2017.

A Joint Strategic Advocacy Planning Group had overall responsibility for the planning. This group supported the development of the Fife Advocacy Forum which helped ensure that service users and providers were involved in the planning.



CIRCLES NETWORK FIFE

New Volunteer House, 16 East Fergus Place, Kirkcaldy, KY1 1XT

t 01592 645360 e info.fife@circlesnetwork.org.uk

Local authority area: Fife

Project Details

Full-time staff – 7

Part-time staff – 3

Funding

This information was not supplied by Circles. Totals shown below were provided by NHS Fife and Fife Council.

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Fife	Adults and children under 16 subject to the Mental Health Act	1 year	Not known	£77,000
Fife Council	As above	1 year	Not known	£276,202
TOTAL				£353,202

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 1033
- The total number of referrals received in 2015-2016 = 1033
- Circles Fife does not have a Board. The Circles Network Board is based in Rugby

Age groups

- Up to 16 years
- 16+

Client Groups

- Mental health or dementia
- Learning or physical disability
- Acquired brain injury
- Autistic spectrum disorder
- Personality disorder
- Children under 16 years subject to the Mental Health Act

Numbers

- 1-2-1 = 1033

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity
- Sexuality

DUNFERMLINE ADVOCACY

2 Halbeath Road, Dunfermline, Fife KY12 7QX

t 01383 624382 e enquiries@dunfermlineadvocacy.org

Local authority area: Fife

Project Details

Full-time staff – 1

Part-time staff – 8

Citizen advocates – 77

Volunteers on Management Committee or Board – 11

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Fife	Mental health, learning disability, personality disorder, dementia, disability, chronic illness	1 year	Yes	£86,212
Fife Council	As above	1 year	Yes	£28,056
NHS Fife	To reduce waiting list for citizen advocacy	1 year	Yes	£6,000
TOTAL				£120,268*

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 100
- The total number of referrals received in 2015-2016 = 30
- There are 3 service user representatives on the Board

Age groups

- 16 to 65

Numbers

- Citizen advocacy = 100

Client Groups

- People living in Fife affected by disability, chronic illness, dementia, mental illness, learning disability or personality disorder and need help to safeguard their well-being, rights, care or other interests.

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions

* The amount shown varies from the amount stated by commissioners



EQUAL VOICE

P. O. 26867, Fife, KY2 9BZ

t 01592 653754 e info@equal-voice.org.uk

Local authority area: Fife

Project Details

Part-time staff – 3

Volunteer advocates – 18

Citizen advocates – 1

Volunteers on Management Committee or Board – 5

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Fife	Vulnerable adults, 16-65, with a learning disability, mental health problems, chronic illness or a physical disability	1 year	Not known	£14,571
Fife Council		1 year	Not known	£34,471
TOTAL				£49,042

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 25
- The total number of referrals received in 2015-2016 = 30
- There are 2 service user representatives on the Board

Age groups

- 16 to 65

Client Groups

- Vulnerable adults with a learning disability, mental health problems, chronic illness or a physical disability.

Numbers

- 1-2-1 = 25

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity
- Sexuality

FIFE FORUM

Office 1-2 Fraser Buildings, Millie Street, Kirkcaldy, KY1 2NL

t 01592 643743 e info@fifeforum.org.uk

Local authority area: Fife

Project Details

Full-time staff – 8

Part-time staff – 3

Volunteers on Management Committee or Board – 14

Details given are for the whole organisation. Fife Forum staff includes 1 part time collective advocacy development worker.

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Fife	Adults 65+ resident in a care setting or community hospital	1 year	Yes	£17,032
TOTAL				£17,032

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 58
- The total number of referrals received in 2015-2016 = 58
- There are 14 service user representatives on the Board

Age groups

- 65+

Client Groups

- Adults 65+ resident in a care setting or community hospital

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity

Numbers

- Collective or group = 58



INCLUDE ME

c/o Fife Voluntary Action, 69 Crossgate, Cupar, KY15 5AS

t 01334 656242 e contact@includeme.org.uk

Local authority area: Fife

Project Details

Part-time staff – 3

Citizen advocates – 20

Volunteers on Management Committee or Board – 12

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Fife Council	Vulnerable adults, 16-65, affected by disability, chronic illness, dementia, autistic spectrum disorder or mental disorder	1 year	Yes	£38,000
TOTAL				£38,000*

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 25
- The total number of referrals received in 2015-2016 = 8
- There are 7 service user representatives on the Board

Age groups

- 16 to 65

Client Groups

- Vulnerable adults, 16-65, affected by disability, chronic illness, dementia, autistic spectrum disorder or mental disorder

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions

Numbers

- 1-2-1 = 25

* The amount shown varies from the amount stated by commissioners

KINDRED

15 Cromarty Campus, Fife, KY11 2YB

t 0131 536 0583 **e** kindred.enquiries@gmail.com

No information was supplied by Kindred. Information on funding shown below was supplied by NHS and Local Authority.

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Fife	Families of children with additional support needs	1 year	Not known	£37,540
TOTAL				£37,540



PEOPLE FIRST SCOTLAND

Unit 17A, Dunfermline Business Centre, Izatt Avenue, Dunfermline, KY11 3BZ

t 01383 624885 e mike.tait@btconnect.com

Local authority areas:

Aberdeen City	East Lothian	Glasgow City
Aberdeenshire	City of Edinburgh	Midlothian
Clackmannanshire	Fife	South Lanarkshire

Project Details (This information is for all the local authority areas People First works within)

Full-time staff – 12

Part-time staff – 5

Volunteers on Management Committee or Board – 27

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Fife Council	Adults with a learning disability	1 year	Yes	£84,966
TOTAL				£84,966

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 150
- Approximately 30 new members joined in 2015-2016 year
- People First Scotland Board is made up of 27 adults with a learning disability

Age groups

- 18+

Client Groups

- Adults with a learning disability

Numbers

- Collective or group = 150

Monitoring

- Age
- Gender
- Disability including sensory impairment

WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 444 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Fife Council	Looked after and accommodated children and young people.	1 year	Not known	£43,645
Fife Total				£43,645

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008



5.5 NHS Forth Valley

- NHS Forth Valley
- Clackmannanshire Council
- Falkirk Council
- Stirling Council



Introduction

Information on joint NHS and local authority funding for Forth Valley Advocacy was provided by Clackmannanshire and Stirling Councils. Local authority funding information for People First and Who Cares? Scotland were provided by the organisations.

Monitoring meetings for Forth Valley Advocacy are held on a quarterly basis. Topics discussed at these meetings include referrals, advocacy issues dealt with and any identified themes arising, complaints, service improvements and gaps in provision.

Funding

Organisation	Access Criteria	Funder/Amount
Central Advocacy Partners	People with learning disabilities	No NHS or local authority funding
Forth Valley Advocacy	Adults 16+ with a learning disability, mental health problem, acquired brain injury, dementia or are vulnerable adults deemed at risk of harm. Older people 65+. Young people under 16 subject to Mental Health (Care & Treatment) (Scotland) Act 2003	NHS Forth Valley £130,000 Clackmannanshire Council £65,000 Falkirk Council £108,333 Stirling Council £86,667
People First Scotland	People with learning disabilities	Clackmannanshire Council £22,172
Who Cares? Scotland	Looked after and accommodated children and young people	Clackmannanshire Council £7,630 Falkirk Council £27,970 ⁴ Stirling Council £17,176 ⁵
		TOTAL = £464,948

⁴ Funding information was not provided in all cases by Who Cares?, nor by all local authority funders of this organisation. On a review of online local authority papers we believe this funding to have continued at the same rates as 2013/14.

⁵ As above

Gaps in provision

A number of gaps were identified in different areas across Forth Valley; children and young people with mental disorder; people with physical and/or sensory disabilities; people with addiction issues; those with housing or benefits issues; carers.

Adult Support & Protection and the Patient Rights Act

There is no funding in respect of the Patient Rights Act in the NHS Forth Valley area.

Funding in respect of Adult Support & Protection is included in the general funding for Forth Valley Advocacy. 70 ASP referrals were received by Forth Valley Advocacy in 2015/2016.

Advocacy in Prison

There are three prisons in the NHS Forth Valley area. Advocacy is provided by Forth Valley Advocacy in HMP Glenochil, HMP Cornton Vale and HMYOI Polmont.

Strategic Planning

There is no current strategic advocacy plan in the NHS Forth Valley area. A new advocacy strategy is currently being finalised. This is yet to go through the final approval process

NHS Forth Valley and local authority partners conducted consultation with professionals, service users, service providers and other stakeholders.



CENTRAL ADVOCACY PARTNERS

27 West Bridge Street, Falkirk, FK1 5RJ

t 01324 633321 e info@centraladvocacypartners.org.uk

Local authority areas: Clackmannanshire, Falkirk, Stirling

Project Details

Full-time staff – 6

Part-time staff – 4

Volunteer advocates – 7

Volunteers on Management Committee or Board – 17

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Scottish Government	Young people 14-25 with autism	1 year	Uncertain	£48,000
Big Lottery	Parents with learning disabilities facing child protection proceedings	1 year	Year 2 of 5	£135,848
Henry Duncan Award	People with learning disabilities	1 year	No	£5,000
Danshell Group	Residents of Danshell residential service	1 year	Yes	£8,568
TOTAL				£197,416

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 203
- Total numbers of referrals received in 2015-2016 = 212
- There are 12 service user representatives on the Board

Age groups

- 14+

Client Groups

- People with learning disabilities

Numbers

- Collective or group = 86
- 1-2-1 = 117

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Race
- Sexuality

FORTH VALLEY ADVOCACY

1 The Bungalows, Larbert, FK5 4SZ

t 01324 557070 e Wendy@forthvalleyadvocacy.com

Local authority areas: Clackmannanshire, Falkirk, Stirling

Project Details

Full-time staff – 7

Part-time staff – 4

Volunteer advocates – 4

Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Forth Valley, Clackmannanshire, Falkirk and Stirling Councils	<p>People over 16 who have:</p> <ul style="list-style-type: none"> • A learning disability • A mental health problem • An acquired brain injury • Dementia • Autism <p>Also people who are</p> <ul style="list-style-type: none"> • Over 65 years of age • Vulnerable and deemed at risk • Under 16 years of age subject to action under the Mental Health Act <p>AND require support relating to health, social care, AWI, ASP, MH Act, Children’s Hearings Act</p>	1 year	Unknown	£370,720*
Scottish Government	<p>People with mental health problems, learning disabilities or neurological conditions attending PIP and ESA Assessments</p>	1 year	Unknown	£44,445
TOTAL				£415,165

* The amount shown varies from the amount stated by commissioners



Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 1057
- Total number of new referrals received in 2015-2016 = 818
- There are 2 service user representatives on the Board

Age groups

- 16+, under 16 subject to action under the Mental Health (Care & Treatment) (Scotland) Act 2002

Client Groups

People over 16 who have:

- A learning disability
- A mental health problem
- An acquired brain injury
- Dementia
- Autism

And also with people who are:

- Over 65 years of age
- Vulnerable and deemed at risk
- Under 16 years of age subject to action under the Mental Health Act

AND require support with a specific issue or concern related to health, social or the following legislation:

- Adults with Incapacity (Scotland) Act 2000
- Mental Health (Care & Treatment) (Scotland) Act 2003
- Adult Support & Protection (Scotland) Act 2007
- The Children's Hearing (Scotland) Act 2011

Numbers

- 1-2-1 = 1057
- Self-advocacy = 20

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Race

PEOPLE FIRST SCOTLAND

Dunfermline Business Centre, Izatt Avenue, Dunfermline, KY11 3BZ

t 01383624885 e mike.tait@btconnect.com

Local authority areas:

Aberdeen City	East Lothian	Glasgow City
Aberdeenshire	City of Edinburgh	Midlothian
Clackmannanshire	Fife	South Lanarkshire

Project Details (This information is for all the local authority areas People First works within)

Full-time staff – 12

Part-time staff – 5

Volunteers on Management Committee or Board – 27

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Clackmannanshire Council	Adults with a learning disability	1 year	Yes	£22,172
TOTAL				£22,172

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 53
- Approximately 30 new members joined in 2015-2016 year
- People First Scotland Board is made up of 27 adults with a learning disability

Age groups

- 18+

Client Groups

- Adults with a learning disability

Numbers

- Collective or group = 650

Monitoring

- Age
- Gender
- Disability including sensory impairment



WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocaresacotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Clackmannanshire Council	Looked after and accommodated children and young people	1 year	Not known	£7,630
Lothian Total				£7,630

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy across Scotland in 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

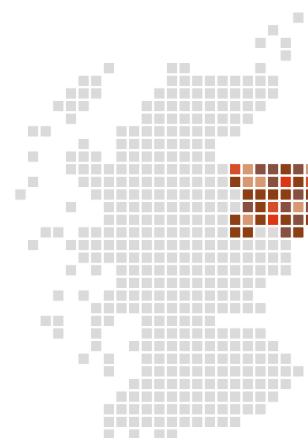
- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008

5.6 NHS Grampian

- NHS Grampian
- Aberdeen City Council
- Aberdeenshire Council
- Moray Council



Introduction

Responses were received from NHS Grampian, Aberdeenshire Council and Moray Council. No response was received from Aberdeen City Council, funding information included below on Aberdeen City provision was supplied by Advocacy Service Aberdeen and Who Cares? Scotland. Details of funding for looked after children in Moray was also supplied by Who Cares? Scotland.

Monitoring is carried out through a combination of monthly or quarterly monitoring reports with either regular 6 monthly monitoring meetings or meetings held as required, indications for this based on results of monitoring reports. Topics for discussion include referrals, advocacy issues dealt with and themes arising, complaints, service improvements and gaps in provision

Funding

Organisation	Access Criteria	Funder/Amount
Advocacy North East	People with mental health problems, learning disabilities, acquired brain injury, dementia or personality disorder	NHS Grampian/Aberdeenshire H&SCP £93,431 Aberdeenshire Council £193,958 Moray Council £126,727
Advocacy Service Aberdeen	People with mental health problems or learning disabilities. Patients in Royal Cornhill Hospital. Children with mental health problems. Older people	NHS Grampian and Aberdeen City H&SCP £127,719 Aberdeenshire Council £30,080 Aberdeen City Council £235,922
Who Cares? Scotland	Looked after and accommodated children & young people	Aberdeenshire Council £20,390 Aberdeen City Council £15,000 Moray Council £27,550 ⁶
		TOTAL = £870,777

⁶ Funding information was not provided in all cases by Who Cares?, nor by all local authority funders of this organisation. On a review of online local authority papers we believe this funding to have continued at the same rates as 2013/14.



Gaps in provision

A number of gaps were identified in different areas across the NHS Grampian area; children and young people with mental disorder in Aberdeenshire and Moray; people on the autistic spectrum; people with physical disabilities; people from the gypsy/traveller community.

Adult Support & Protection and the Patient Rights Act

Funding in respect of the Patient Rights Act is included in general funding.

There is no funding in respect of Adult Support & Protection in Moray. Aberdeenshire funding includes £10,506 in respect of ASP. ASP referrals were received in Moray (8) and Aberdeenshire (10) local authority areas in 2015/2016

Advocacy in Prison

There is one prison in the NHS Grampian area, Advocacy North East provides advocacy in HMP & YOI Grampian for prisoners with mental health problems or learning disabilities.

Strategic Planning

The Grampian Strategic advocacy plan ended in 2015 and is currently being reviewed.

The review includes advocacy providers in the area and Sector Leads' involvement in the Grampian Independent Advocacy Group

ADVOCACY NORTH EAST

Unit 2, Dalfling Business Centre, Blairdaff, Inverurie, AB51 5LA

t 01467 651604 e advocacyne@btconnect.com

Local authority areas: Aberdeenshire, Moray

Project Details

Full-time staff – Aberdeenshire = **5**, Moray = **2**

Part-time staff – Aberdeenshire = **8**, Moray = **5**

Volunteer advocates – Aberdeenshire = **12**, Moray = **5**

Volunteers on Management Committee or Board – **6**

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Grampian	People with mental health problems, learning disabilities, acquired brain injury, dementia or personality disorder	1 year	Unknown	£44,205
Aberdeenshire Council	As above	1 year	Yes	£193,958
Moray Health & Social Care Partnership	As above	1 year	Unknown	£126,517*
NHS Carer Information Strategy	Unpaid carers	1 year	Unknown	£49,226*
G&E Baxter Foundation				£5,000
TOTAL				£418,906

* The amounts shown varies from the amount stated by commissioners



Service Provision

The total number of people in receipt of advocacy 2015-2016:

- Aberdeenshire = 260
- Moray = 198

Total numbers of referrals received in 2015-2016:

- Aberdeenshire = 150
- Moray = 126

There are 2 service user representatives on the Board

Age groups

- 16+

Client Groups

- Mental health problems
- Learning disability
- Acquired brain injury
- Dementia
- Personality disorder
- Unpaid carers

Numbers

- Collective or group = 5
- 1-2-1 = 453

Monitoring

- Age
- Gender
- Disability including sensory impairment

ADVOCACY SERVICE ABERDEEN

Aberdeen Business Centre, Willowbank Hse, Willowbank Rd, Aberdeen, AB11 6YG

t 01224 332314 e asa@advocacy.org.uk

Local authority area: Aberdeen City

Project Details

Full-time staff – 13

Part-time staff – 4

Volunteer advocates – 10

Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Grampian	People with mental health problems, carers	1 year	Yes	£127,253
Aberdeen City Council	People with mental health problems or learning disabilities, older people	1 year	Yes	£235,922
Aberdeenshire Council	People with mental health problems usually resident in Aberdeenshire, while inpatients in Royal Cornhill Hospital or Elmwood	1 year	Yes	£30,080
Children in Need	Children with additional support needs	1 year	Yes	£31,602
Big Lottery	Victims of domestic abuse	1 year	Yes	£40,578
Scottish Government	People considering self-directed support	1 year	Yes	£31,409
TOTAL				£496,844



Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 910
- Total number of new referrals received in 2015-2016 = 634
- There are 2 service user representatives on the Board

Age groups

- Up to 16 years
- 16 to 65
- 65+

Client Groups

- Mental health
- Older people
- Carers
- Victims of domestic abuse
- Children with additional support needs
- Learning disability

Numbers

- Collective or group = 20
- 1-2-1 = 890

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity

WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Aberdeenshire Council	Looked after and accommodated children and young people	1 year	Not known	£20,390
Aberdeen City Council	As above	1 year	Not known	£15,000
Grampian Total				£35,390

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy across Scotland 2015-2016 = 1827
- The number of referrals received across Scotland in 2015-2016 – Information not supplied
- There are 5 service user representatives on the National Who Cares? Scotland Board

Age groups

- Up to 25 years
- Client Groups
- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008



5.7 NHS Greater Glasgow & Clyde

- NHS Greater Glasgow & Clyde
- East Dunbartonshire Council
- East Renfrewshire Council
- Glasgow City Council
- Inverclyde Council
- Renfrewshire Council
- West Dunbartonshire Council



Introduction

Responses were received from NHS Greater Glasgow & Clyde, East Renfrewshire Council, Inverclyde Council and Glasgow City Council. A partial response was received from East Dunbartonshire, the commissioner declined to supply funding information. No responses were received from Renfrewshire or West Dunbartonshire Councils. Funding information detailed from these and the East Dunbartonshire Council areas are taken from advocacy organisations' responses.

The four respondents stated that monitoring is carried out at differing intervals dependent on the funder through a combination quarterly, six monthly or annual monitoring meetings. Topics for discussion include referrals, advocacy issues dealt with and themes arising, complaints, service improvements and gaps in provision.

Funding

Organisation	Access Criteria	Funder/Amount
ACUMEN	People with mental health problems	NHS GG&C £45,900 East Renfrewshire Council £17,605 Inverclyde Council £8,034 Renfrewshire Council £16,700
Ceartas	Adults 16+	NHS GG&C and East Dunbartonshire Council £267,000 East Dunbartonshire Council £26,000
Circles Glasgow	Forensic mental health	NHS GG&C £152,025
Circles Inverclyde	Adults with mental health problems, learning or physical disabilities, addiction issues, older people	NHS GG&C £48,820 Inverclyde Council £59,522

Organisation	Access Criteria	Funder/Amount
Drumchapel Advocacy Project	Adults in G15 postcode, children in G15 postcode	Glasgow City Council £45,400
Equal Say	Adults with learning disabilities	NHS GG&C and Glasgow City Council £152,617
Hear 4 U*	Children involved with Child protection system	Renfrewshire Council £55,000
Lomond & Argyll Advocacy Service	Adults with mental health problems or learning disabilities, older people	NHS GG&C £56,983 West Dunbartonshire Council £135,640
Partners in Advocacy	Children up to 18 years with mental health problems Vulnerable children up to 18 years	NHS GG&C £105,628 East Renfrewshire Council £25,002
People First	Adults with learning disabilities	Glasgow City Council £78,304
Renfrewshire Carers Advocacy Project	Adult Carers	NHS GG&C £9,598 Renfrewshire Council £19,235
The Advocacy Project	Adult mental health Older people & physical disability Adult support & protection Adults 16+ affected by mental health problems, learning disabilities, physical disability or dementia	NHS GG&C and Glasgow City Council £681,484 NHS GG&C and East Renfrewshire Council £90,264
Who Cares? Scotland	Looked after and accommodated children and young people	Glasgow City Council £85,000 East Renfrewshire Council £25,000 East Dunbartonshire £19,300 ⁷ West Dunbartonshire £37,852 ⁸
You First	Adults with health problems, learning disabilities, physical disabilities or sensory impairments, older people	NHS GG&C and Renfrewshire Council £171,730
TOTAL = £2,435,643		

⁷ Council acknowledges funding Who Cares? Scotland but is unaware of the sum. We have therefore used the sum from the previous survey of 2013/14.

⁸ As above

* Please note all details here are for 3 local authority areas



Gaps in provision

Several gaps in provision were identified in different areas. Most respondents identified some gaps in provision for children. Gaps were also identified in some areas in relation to advocacy in prisons for people with mental disorder. A further gap in provision was advocacy for asylum seekers.

Adult Support & Protection and the Patient Rights Act

Funding of £121,000 in respect of the Patient Rights Act is included in the general NHS GG&C total detailed in the Greater Glasgow & Clyde area.

Glasgow City Council provides £60,000 funding in respect of Adult Support & Protection. 147 ASP referrals were received in Glasgow City, referrals were also received in East Dunbartonshire (15) and Renfrewshire (23) in 2015/2016

Advocacy in Prison

There are 3 prisons in the NHS Greater Glasgow & Clyde area, HMP Barlinnie, HMP Greenock and HMP Low Moss. The Advocacy Project provides advocacy for prisoners with mental health problems in HMP Barlinnie, funding for Circles Inverclyde includes prisoners in HMP Greenock with mental health problems. There is no advocacy provision in HMP Low Moss.

Strategic Planning

There is no up to date Strategic advocacy plan for Greater Glasgow & Clyde.



CEARTAS

McGregor House, Suite 5-7 10 Donaldson Crescent Kirkintilloch G66 1XF

t 0141 775 0433 e info@ceartas.org.uk

Local authority area: East Dunbartonshire

Project Details

Full-time staff – 8 Part-time staff – 2 Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS GG&C and East Dunbartonshire Council	Adults 16+ in East Dunbartonshire. Prioritising people who have particular support needs: older people; dementia; mental health; physical disability; learning disability; sensory impairment; acquired brain injury, addictions autism and additional communication needs.	1 year	No	£267,000
East Dunbartonshire Council	In respect of delayed discharge from hospital	1 year	No	£26,000
TOTAL				£293,000

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 904
- The total number of referrals received in 2015-2016 = 678
- Ceartas' service users meet bi monthly as a sub group of the board as they declined the opportunity to become trustees. They have a rep at each meeting.

Age groups

- 16+

Client Groups

- Adults in East Dunbartonshire. Prioritising particular support needs; older people; dementia; mental health; physical disability; learning disability; sensory impairment; acquired brain injury; addictions; autism; communication needs.

Numbers

- Collective or group = 323
- 1-2-1 = 581

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity

CIRCLES NETWORK GLASGOW

Rowanbank Clinic, 133c Balornock Road, Glasgow, G21 3UL

t 0141 232 6406 **e** info.glasgow@circlesnetwork.org.uk

Local authority area: Glasgow City

Project Details

Full-time staff – 4

Part-time staff – 2

Funding

This information was not supplied by Circles. Totals shown below were provided by NHS Greater Glasgow & Clyde

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Greater Glasgow & Clyde	Patients in Rowanbank and Leverndale Hospital	1 year	Not known	£152,025
TOTAL				£152,025

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 150
- The total number of referrals received in 2015-2016 – Information not supplied
- Circles Glasgow does not have a Management Committee or Board. The Board for the Circles Network is based in Rugby.

Age groups

- 18+

Client Groups

- Patients in the care of Forensic Mental Health Services in Rowanbank, Leverndale and a community setting in Glasgow

Numbers

- 1-2-1 = 150

Monitoring

- Age
- Gender



CIRCLES INVERCLYDE

21 Grey Place, Greenock, PA15 1YF

t 01475 730797 e info.inverclyde@circlesnetwork.org.uk

Local authority area: Inverclyde

Project Details

Full-time staff – 3

Part-time staff – 4

Volunteer advocates – 8

Funding

Information was not supplied by Circles. Totals shown below provided by NHS GG&C

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Greater Glasgow & Clyde	Mental health problems or learning disabilities, older people, people in receipt of community care service	1 year	Not known	£108,342
TOTAL				£108,342

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 512
- The total number of referrals received in 2015-2016 = 452
- Circles Inverclyde does not have a Management Committee or Board. The Board for the Circles Network is based in Rugby.

Age groups

- 16+

Client Groups

- Mental health
- Learning disability
- Disability including sensory impairment
- Addiction issues
- Older people
- Homeless
- Carers

Numbers

- Collective or group =60
- 1-2-1 = 452

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity
- Sexuality

DRUMCHAPEL ADVOCACY PROJECT

Unit 1, KCEDG Commercial Centre, Ladyloan Place, Glasgow, G15 8LB

t 0141 944 0507 e admin@d-mac.org.uk

Local authority area: Glasgow City

Project Details

Full-time staff – 1

Part-time staff – 1

Volunteer advocates – 2

Citizen advocates – 3

Volunteers on Management Committee or Board – 5

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Glasgow City Council	Anyone resident in the G15 area	1 year	Yes	£45,400
TOTAL				£45,400

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 85
- The total number of referrals received in 2015-2016 = 28
- There is 1 service user representative on the Board

Age groups

- 18+
- 65+

Client Groups

- Residents of G15 postcode

Numbers

- 1-2-1 = 85

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term condition
- Ethnicity
- Sexuality



DRUMCHAPEL CHILDREN'S RIGHTS PROJECT

Unit 1, KCEDG Commercial Centre, Ladyloan Place, Glasgow, G15 8LB

t 0141 944 0507 e admin@d-mac.org.uk

Local authority area: Glasgow City

No information was supplied by Drumchapel Children's Rights Project.
Information on funding shown below was supplied by Glasgow City Council

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Glasgow City Council	Children resident in the G15 area	1 year	Yes	£31,000
TOTAL				£31,000

EQUAL SAY

11-13 Dowanhill Street, Glasgow, G11 5QS

t 0141 337 3133 **e** sam@equalsay.org

Local authority area: Glasgow City

Equal Say declined to provide requested information. Funding details were supplied by commissioners

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Greater Glasgow & Clyde and Glasgow City Council	People with learning disabilities	1 year	Not known	£152,617
TOTAL				£152,617



HEAR 4 U/BARNARDO'S SCOTLAND

12 Lochend Road, Paisley, PA2 7RG

t 0141 884 7896 e Hear4U@barnardos.org.uk

Local authority areas: Dumfries and Galloway, Renfrewshire, South Ayrshire

Project Details

Full-time staff – 1

Part-time staff – 1

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Renfrewshire Council	Children aged 4 – 17 involved within the Child Protection system including Children's Hearings	1 year	Yes	£55,000
TOTAL				£55,000

Service Provision

- The total number of people in receipt of advocacy in all local authority areas 2015-2016 = 323
- Total referrals in all local authority areas 2015-2016 = 500
- Currently no service user representation on the Board

Age groups

Varies dependent on area.

- Up to 17 years
- Up to 26 years for care leavers

Client Groups

- Children

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality
- Long term conditions
- LAC Status

* Please note all details here are for 3 local authority areas

LOMOND & ARGYLL ADVOCACY SERVICE

155 Glasgow Road, Dumbarton, G82 1RH

t 01389 726543 e admin@laas.org.uk

Local authority areas: West Dunbartonshire, Argyll & Bute

Project Details

All details are for both Argyll & Bute and West Dunbartonshire Council areas

Full-time staff – 4

Part-time staff – 10

Volunteer advocates – 12

Volunteers on Management Committee or Board – 12

Funding*

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Highland	Adults with mental health problems or learning disabilities, older people	1 year	Yes	£91,464
NHS Greater Glasgow & Clyde	As above	1 year	Yes	£56,983
Argyll & Bute Council	As above	1 year	Yes	£83,218
West Dunbartonshire Council	As above	1 year	Yes	£135,640
TOTAL				£367,305

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 999
- The total number of referrals received in 2015-2016 = 800
- There are 2 service user representatives on the Board

Age groups

- 16+

Client Groups

- Mental health
- Learning disabilities
- Older people

Numbers

- Collective or group = 25
- 1-2-1 = 974

Monitoring

- Age
- Gender

* The amounts shown varies from the amounts stated by commissioners



PARTNERS IN ADVOCACY

Room 420, Pentagon Centre, 36 Washington Street, Glasgow, G3 8AZ

t 0141 847 0660 e glasgow@partnersinadvocacy.org.uk

Local authority areas:

East Renfrewshire	Dundee City	East Lothian
Glasgow City	City of Edinburgh	Midlothian

Project Details (This information is for all the local authority areas Partners in Advocacy works within)

Full-time staff – 16 Part-time staff – 4 Volunteer advocates – 8

Volunteers on Management Committee or Board – Information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS GG&C	Children up to 18 years with mental health issues	1 year	Yes	£105,628
East Renfrewshire Council	Vulnerable children up to 18 years	1 year	Yes	£25,002
Scottish Government	Children & young people with additional support needs	1 year	No	£35,000
Big Lottery Fund	Children & young people with additional support needs	1 year	Yes	£50,478
TOTAL				£216,108

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 158
- The total number of referrals received in 2015-2016 = 110
- No information supplied about Board

Age groups

- Up to 18 years

Client Groups

- Children with mental health problems
- Vulnerable children

Numbers

- 1-2-1 = 158

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

PEOPLE FIRST SCOTLAND

Adelphi Centre, Room 14, 12 Commercial Road, Glasgow, G5 0PQ

t 0131 478 7707 e mike.tait@btconnect.com

Local authority areas:

Aberdeen City	East Lothian	Glasgow City
Aberdeenshire	City of Edinburgh	Midlothian
Clackmannanshire	Fife	South Lanarkshire

Project Details (This information is for all the local authority areas People First works within)

Full-time staff – 12

Part-time staff – 5

Volunteers on Management Committee or Board – 27

Funding*

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Glasgow City Council	Adults with a learning disability	1 year	Yes	£71,900*
TOTAL				£71,900

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 133
- Approximately 30 new members joined in 2015-2016 year
- People First Scotland Board is made up of 27 adults with a learning disability

Age groups

- 18+

Client Groups

- Adults with a learning disability

Numbers

- Collective or group = 133

Monitoring

- Age
- Gender
- Disability including sensory impairment

* The amount shown varies from the amount stated by commissioners



RENFREWSHIRE CARERS ADVOCACY SERVICE

Unit 55, Embroidery Mill, Seedhill, Paisley, PA1 1TJ

t 0141 887 3643 e enquiries@renfrewshirecarers.co.uk

Local authority area: Renfrewshire

Project Details

Full-time staff – 1

Part-time staff – 1

Volunteers on Management Committee or Board – 5

Funding

Statutory Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Greater Glasgow & Clyde	Unpaid carers living in Renfrewshire	1 year	Yes	£9,598
Renfrewshire Council	Unpaid carers living in Renfrewshire	1 year	Yes	£19,235
TOTAL				£28,833

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 95
- The total number of referrals received in 2015-2016 = 103
- There are 5 service user representatives on the Board

Age groups

- 18+

Client Groups

- Unpaid carers

Numbers

- 1-2-1 = 95

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity

THE ADVOCACY PROJECT

Cumbrae House, 15 Carlton Court, Glasgow, G5 9JP

t 0141 420 0961 e enquiry@theadvocacyproject.org.uk

Local authority areas:

East Renfrewshire North Lanarkshire
Glasgow City South Lanarkshire

Project Details

Full-time staff – 35

Part-time staff – 11

Volunteers on Management Committee or Board – 8

*Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS GG&C and Glasgow City Council	Adult mental health	1 year	Yes until Sept 2016	£312,694
	Older people & physical disability			£308,790
	Adult support & protection			£60,000
NHS GG&C and East Renfrewshire Council	Adults 16+ affected by mental health problems, learning disabilities, physical disability or dementia	1 year	Yes	£90,000
NHS Lanarkshire & North Lanarkshire Council	Adults up to 65 years affected by mental health problems, disability or long term condition	1 year	Yes	£264,867
NHS Lanarkshire & South Lanarkshire Council	Older adults	1 year	Yes	£67,480
	Adult mental health			£114,100
Scottish Government	Learning disability related to Keys to Life strategy	1 year		£21,500
Scottish Government	Welfare advocacy pilot	1 year		£33,000
TOTAL				£1,272,431



Service Provision*

- The total number of people in receipt of advocacy 2015-2016 = 3385
- The total number of new referrals received 2015-2016 = 2509
- There are no service user representatives on the Board. Feedback is requested from those using the service. Focus groups for service users and database of those interested in getting involved further in the work of the organisation, attending the AGM and other consultation events.

Age groups

Dependent on area

- 16+
- Up to 65 years
- Over 65

Client Groups

Glasgow

- Adults with mental health problems
- Older People
- People with physical disabilities

North Lanarkshire

- Adults under 65 affected by mental health problems, disability or with a long term condition

South Lanarkshire

- Older people
- Adults with mental health problems

East Renfrewshire

- Adults (16+) affected by mental health problems, learning disabilities, physical disability or dementia

Numbers*

- Collective or group = 20
- 1-2-1 paid = 3365

Monitoring*

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity

* All highlighted details are for the project across all local authority areas.

WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Glasgow City Council	Looked after and accommodated children and young people	1 year	Not known	£85,000
East Renfrewshire Council	Looked after and accommodated children and young people	1 year	Not known	£25,000
Tayside Total				£110,000

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy across Scotland 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the National Who Cares? Scotland Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008



YOU FIRST

47 Causeyside Street, Paisley, PA1 1YN

t 0141 849 1229 e advocacy@youfirstadvocacy.org

Local authority area: Renfrewshire

Project Details

Full-time staff – 2

Part-time staff – 5

Volunteer advocates – 18

Volunteers on Management Committee or Board – 4

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Greater Glasgow & Clyde and Renfrewshire Council Joint funding	People with mental health problems, learning disabilities, physical disabilities or sensory impairments, older people	1 year	Yes	£171,000
TOTAL				£171,000

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 600
- The total numbers of referrals received in 2015-2016 = 482
- There are no service user representatives on the Board

Age groups

- 16+

Client Groups

- Mental health
- Learning disability
- Physical disability
- Sensory impairment
- Older people

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity

Numbers

- 1-2-1 = 600

5.8 NHS Highland

- NHS Highland
- Highland Council
- Argyll & Bute Council



Introduction

Information was supplied by NHS Highland on all jointly funded projects in the Highland Council area and by Argyll & Bute Council on the two projects working in their local authority area.

Monitoring occurs on a quarterly basis across the NHS Highland area. Topics for discussion include referrals, advocacy issues dealt with and themes arising, complaints, service improvements and gaps in provision.

Funding

Organisation	Access Criteria	Funder/Amount
ACUMEN	Adults with mental health problems	NHS Highland £12,000 Argyll & Bute Council £41,488
Advocacy Highland	People with mental health problems, learning disabilities, dementia or autistic spectrum disorder or frail older people	NHS Highland and Highland Council £270,396
Highland Carers Advocacy Service	Adult carers	NHS Highland and Highland Council £129,754
HUG (Spirit Advocacy)	Adults with mental health problems	NHS Highland and Highland Council £106,799
Lomond & Argyll Advocacy Service	Adults with mental health problems or learning disabilities, older people	NHS Highland £91,464 Argyll & Bute £83,218
People First Highland (Spirit Advocacy)	Adults with learning disabilities	NHS Highland and Highland Council £46,678
Who Cares? Scotland	Looked after and accommodated children & young people	Argyll & Bute Council £59,000
CHILDREN 1st excluded		TOTAL = £840,797



Gaps in provision

Gaps in relation to children under 16 years with a mental disorder were identified in both local authority areas. Advocacy for those with dementia was identified in Highland and gaps for carers and those with long term conditions in Argyll & Bute

Adult Support & Protection and the Patient Rights Act

There was no funding in respect of the Patient Rights Act detailed in the NHS Highland area.

There is no specific funding in relation to Adult Support and Protection. In 2015-2016 73 ASP referrals were received across the NHS Highland area.

Advocacy in Prison

There is one prison in the NHS Highland area, HMP Inverness. Advocacy Highland provides advocacy for prisoners with mental disorder.

Strategic Planning

There is a Strategic advocacy plan for the NHS Highland area continuing until 2017.

ACUMEN

Room 2015 Mile End Mill, 12 Seedhill Road, Paisley, PA1 1JS

t 0141 887 9103 **e** enquiries@acumennetwork.org

Local authority areas:

Argyll & Bute
East Renfrewshire
Inverclyde
Renfrewshire
West Dunbartonshire

Project Details

Part-time staff – 5 Volunteers on Management Committee or Board – 8

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Greater Glasgow & Clyde	Adults with mental health problems	1 year	No	£45,900
NHS Highland	Adults with mental health problems	1 year	Yes	£12,000
Argyll & Bute Council	As above	1 year	Yes	£41,488
East Renfrewshire Council	As above	1 year	Yes	£17,605
Inverclyde Council	As above	1 year	Yes	£8,034
Renfrewshire Council	As above	1 year	Yes	£16,700
See Me	As above	1 year	Not known	£7,000
Mental Health Foundation	Self-directed Support for adults with mental health	1 year	Yes	£5,000
TOTAL				£153,727

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 100 (approx.)
- The total number of referrals received in 2015-2016 – Information not supplied
- There are 7 service user representatives on the Board

Age groups

- Adults

Client Groups

- Adults with mental health problems

Monitoring

- Age
- Gender
- Disability including sensory impairment

Numbers

- Collective or group = 100



ADVOCACY HIGHLAND

2 Seafield Road, Inverness, IV1 1SG

t 01463 233460 e info@advocacy-highland.org.uk

Local authority area: Highland

Project Details

Full-time staff – 3 Part-time staff – 9 Volunteer advocates – 18 Citizen Advocates – 5

Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Highland & Highland Council	Mental health problems, learning disabilities, dementia or autistic spectrum disorder or frail older people	1 year	Yes	£239,940
NHS Highland & Highland Council	Citizen advocacy for adults with learning disabilities	1 year	Yes	£30,455
Lloyds TSB Foundation	Development of advocacy for young people	1 year	No	£3,000
Caithness & North Sutherland Fund	Advocacy in Caithness	1 year	No	£17,140
Highland Community Care	Carers in Caithness and Sutherland	7 months	No	£7,500
TOTAL				£298,035

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 736
- The total number of referrals received in 2015-2016 = 731
- There are 3 service user representatives on the Board

Age groups

- 16+

Numbers

- 1-2-1 = 736

Client Groups

- Mental health
- Learning disability
- Autistic spectrum disorder
- Frail older people

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity

HIGHLAND CARERS ADVOCACY

Glen Orrin House, High Street, Dingwall, IV15 9TF

t 01463 723569 e carersadvocacy@hccf.org.uk

Local authority area: Highland

Project Details

Full-time staff – 2

Part-time staff – 1

Volunteers on Management Committee or Board – 8

Funding details were supplied by commissioners

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Highland and Highland Council	Adult carers	1 year	Not known	£129,754
TOTAL				£129,754

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 200
- The total number of referrals received in 2015-2016 = 200
- There is 1 service user representative on the Board

Age groups

- 16+

Client Groups

- Adult carers

Numbers

- 1-2-1 = 200

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality



HUG (SPIRIT ADVOCACY)

Cromwell Villa, 23 Lotland Street, Inverness, IV1 1ST

t 01463 719366 e hug@spiritadvocacy.org.uk

Local authority area: Highland

Project Details

Full-time staff – 1

Part-time staff – 2

Volunteer advocates – 8

Volunteers on Management Committee or Board – 8

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Highland and Highland Council joint funding	People with mental health problems	1 year	Not known	£106,799
Comic Relief				£30,800
RHS				£2,000
MHF				£4,500
See Me				£4,000
Donations				£1,700
Youth Philanthropy Initiative				£9,000
TOTAL				£158,799

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 360
- No information on total numbers of referrals received in 2015-2016
- There are 6 service user representatives on the Board

Age groups

- 16+

Client Groups

- People with mental health problems

Numbers

- Collective or group = 360

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

LOMOND & ARGYLL ADVOCACY SERVICE

155 Glasgow Road, Dumbarton, G82 1RH

t 01389 726543 e admin@laas.org.uk

Local authority areas: West Dunbartonshire, Argyll & Bute

Project Details

All details are for both Argyll & Bute and West Dunbartonshire Council areas

Full-time staff – 4

Part-time staff – 10

Volunteer advocates – 12

Volunteers on Management Committee or Board – 12

Funding*

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Highland	Adults with mental health problems or learning disabilities, older people	1 year	Yes	£91,464*
NHS Greater Glasgow & Clyde	As above	1 year	Yes	£56,983
Argyll & Bute Council	As above	1 year	Yes	£83,218*
West Dunbartonshire Council	As above	1 year	Yes	£135,640
TOTAL				£367,305

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 999
- The total number of referrals received in 2015-2016 = 800
- There are 2 service user representatives on the Board

Age groups

- 16+

Client Groups

- Mental health
- Learning disabilities
- Older people

Numbers

- Collective or group = 25
- 1-2-1 = 974

Monitoring

- Age
- Gender

* The amounts shown varies from the amounts stated by commissioners



PEOPLE FIRST HIGHLAND (SPIRIT ADVOCACY)

Cromwell Villa, 23 Lotland Street, Inverness, IV1 1ST

t 01463 719366 e cfletcher@spiritadvocacy.org.uk

Local authority area: Highland

Project Details

Full-time staff – 1

Volunteers on Management Committee or Board – 3

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Highland and Highland Council	Adults with learning disabilities	1 year	Yes	£46,678
Scottish Government	Peer advocacy raising awareness of SDS	1 year	No	£7,000
TOTAL				£53,678

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 90
- No information of total numbers of referrals in 2015-2016
- People First Highland is a project within Spirit Advocacy. They have 3 members on the main Board

Age groups

- 18+

Client Groups

- Adults with learning disabilities

Numbers

- Collective or group = 90

Monitoring

- No specific monitoring data is captured

WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Argyll & Bute Council	Looked after and accommodated children and young people	1 year	Not known	£59,000
NHS Highland area Total				£59,000

Service Provision (This information is for all the local authority areas Who Cares? works within)

- Total number in receipt of advocacy across Scotland 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the National Who Cares? Scotland Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008



5.9 NHS Lanarkshire

- NHS Lanarkshire
- North Lanarkshire Council
- South Lanarkshire Council



Introduction

Information on jointly funded projects was supplied by NHS Lanarkshire, North Lanarkshire Council and South Lanarkshire Council.

Monitoring for all projects is completed on a quarterly basis, in North Lanarkshire, in addition to the quarterly meetings advocacy providers produce detailed monthly reports. Topics discussed at the monitoring meetings include referrals, advocacy issues, complaints, service improvements, gaps in provision and impact of initiatives such as Self-directed Support.

Funding

Organisation	Access Criteria	Funder/Amount
Equals Advocacy Partnership	Older adults	NHS Lanarkshire £77,343 North Lanarkshire Council £85,175
People First Scotland	Adults with learning disabilities	South Lanarkshire Council £62,914
Shelter North Lanarkshire Advocacy Project	Adults with housing issues	£19,900
Speak Out	Adults with learning disabilities, communication or physical disabilities	NHS Lanarkshire £25,000 South Lanarkshire Council £112,760
The Advocacy Project	North Lanarkshire – Adults under 65 South Lanarkshire – People with mental health problems, older people	NHS Lanarkshire/North Lanarkshire Council £264,867 NHS Lanarkshire/South Lanarkshire Council £220,197
Your Voice	Children and young people	North Lanarkshire Council £241,366
Who Cares? Scotland	Looked after children and young people	South Lanarkshire Council £117,600

TOTAL = £1,227,122

Gaps in provision

No specific gaps in provision were identified in Lanarkshire.

Adult Support & Protection and the Patient Rights Act

Funding in respect of the Patient Rights Act is included in both local authority areas.

While there was no specific funding in respect of Adult Support & Protection as this is included in the general funding, referrals were received in both local authority areas. From the advocacy organisations responding to the request for information In the 2015/2016 at least 161 ASP referrals were made across Lanarkshire.

Advocacy in Prison

There is one prison in the NHS Lanarkshire area, HMP Shotts. Advocacy is provided by The Advocacy Project for prisoners in HMP Shotts. Funding for this is expected to end in September 2016.

Strategic Planning

The Lanarkshire Strategic advocacy plan ends in 2016.

To support the development of the plan a series of focus groups was organised involving people who use or might use advocacy services.



EQUALS ADVOCACY PARTNERSHIP

Top Floor, 101 Park Street, Motherwell, ML1 1PF

t 01698 327772 e admin@equalsadvocacy.org.uk

Local authority area: North Lanarkshire

Project Details

Full-time staff – 7 Part-time staff – 1 Volunteer advocates – 5

Volunteers on Management Committee or Board – 6

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lanarkshire	Older adults 65+	1 year	Yes	£77,343
North Lanarkshire Council	As above	1 year	Yes	£84,994*
Scottish Government Reshaping Care for Older People	Older adults	1 year	Not known	£47,000
TOTAL				£209,337

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 728
- The total number of new referrals received 2015-2016 = 513
- There are three service user representatives on the Board

Age groups

- 65+

Client Groups

- Older people

Numbers

- Collective or group = 25
- 1-2-1 = 703

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity

* The amount shown varies from the amount stated by commissioners

PEOPLE FIRST SCOTLAND

9 High Patrick Street, Hamilton, ML3 7ES

t 01698 452830 e mike.tait@btconnect.com

Local authority areas:

Aberdeen City	East Lothian	Glasgow City
Aberdeenshire	City of Edinburgh	Midlothian
Clackmannanshire	Fife	South Lanarkshire

Project Details (This information is for all the local authority areas People First works within)

Full-time staff – 12

Part-time staff – 5

Volunteers on Management Committee or Board – 27

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
South Lanarkshire Council	Adults with a learning disability	1 year	Yes	£62,914*
TOTAL				£62,914

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 447
- Approximately 30 new members joined in 2015-2016 year
- People First Scotland Board is made up of 27 adults with a learning disability

Age groups

- 18+

Client Groups

- Adults with a learning disability

Numbers

- Collective or group = 447

Monitoring

- Age
- Gender
- Disability including sensory impairment

* The amount shown varies from the amount stated by commissioners



SPEAK OUT ADVOCACY PROJECT

Regent House, 9 High Patrick St, Hamilton, ML3 7ES

t 01355 230202 e info@speak-out.org.uk

Local authority area: South Lanarkshire

Project Details

Part-time staff – 5

Volunteers on Management Committee or Board – 3

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lanarkshire	Adults with learning disabilities or communication/physical disabilities	1 year	Not known	£25,000
South Lanarkshire Council	Adults with learning disabilities or communication/physical disabilities	1 year	Not known	£112,760
Peoples Health Trust	Parents affected by learning disabilities	1 year	Yes	£30,000
SCVO Capacity & Resilience Fund	Advocacy for benefits issues	6 months	No	£5,000
Scottish Government	Autistic spectrum disorder	6 months	Not known	£5,000
TOTAL				£177,760

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 290
- No information available on number of new referrals received 2015-2016
- There are two service user representatives on the Board

Age groups

- 18+

Client Groups

- Adults with a learning disability

Numbers

- Collective or group = 40
- 1-2-1 paid = 250

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term condition
- Ethnicity

THE ADVOCACY PROJECT

Cumbrae House, 15 Carlton Court, Glasgow, G5 9JP

t 0141 420 0961 e enquiry@theadvocacyproject.org.uk

Local authority areas:

East Renfrewshire North Lanarkshire
Glasgow City South Lanarkshire

Project Details*

Full-time staff – 35

Part-time staff – 11

Volunteers on Management Committee or Board – 8

Funding*

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS GG&C and Glasgow City Council	Adult mental health	1 year	Yes until Sept 2016	£312,694
	Older people & physical disability			£308,790
	Adult support & protection			£60,000
NHS GG&C and East Renfrewshire Council	Adults 16+ affected by mental health problems, learning disabilities, physical disability or dementia	1 year	Yes	£90,000
NHS Lanarkshire & North Lanarkshire Council	Adults up to 65 years affected by mental health problems, disability or long term condition	1 year	Yes	£264,867
NHS Lanarkshire & South Lanarkshire Council	Older adults	1 year	Yes	£67,480
	Adult mental health			£114,100
Scottish Government	Learning disability related to Keys to Life strategy	1 year		£21,500
Scottish Government	Welfare advocacy pilot	1 year		£33,000
TOTAL				£1,272,431



Service Provision*

- The total number of people in receipt of advocacy 2015-2016 = 3385
- The total number of new referrals received 2015-2016 = 2509
- There are no service user representatives on the Board. Feedback is requested from those using the service. Focus groups for service users and database of those interested in getting involved further in the work of the organisation, attending the AGM and other consultation events.

Age groups

Dependent on area

- 16+
- Up to 65 years
- Over 65

Client Groups

Glasgow

- Adults with mental health problems
- Older People
- People with physical disabilities

North Lanarkshire

- Adults under 65 affected by mental health problems, disability or with a long term condition

South Lanarkshire

- Older people
- Adults with mental health problems

East Renfrewshire

- Adults (16+) affected by mental health problems, learning disabilities, physical disability or dementia

Numbers*

- Collective or group = 20
- 1-2-1 paid = 3365

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity

* All details are for the project across all local authority areas.

WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
South Lanarkshire Council	Looked after and accommodated children and young people	1 year	Not known	£117,600
Tayside Total				£117,600

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number in receipt of advocacy across Scotland 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the National Who Cares? Scotland Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008



YOUR VOICE

Office 1, Kelvin House, 87 Calder Street, Coatbridge, ML5 4EY

t 01236 700108 e info@urvz.org

Local authority area: North Lanarkshire

Project Details

Full-time staff – 11

Volunteers on Management Committee or Board – 6

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
North Lanarkshire Council	Children and young people from North Lanarkshire Priorities include child protection and detention under the Mental Health Act	1 year	Yes	£240,000*
Scottish Government	Children attending Children's hearings	6 months	Yes	£24,000
TOTAL				£264,000

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 274
- The total number of referrals received in 2015-2016 = 230
- Number of service user representatives on the Board = 2

Age groups

- Up to 18 years for disability and mental ill health
- Up to 26 years for Care leavers

Client Groups

- Children and young people from North Lanarkshire

Monitoring

- Age
- Gender
- Disability including Sensory Impairment
- People living with Long Term Conditions
- Ethnicity

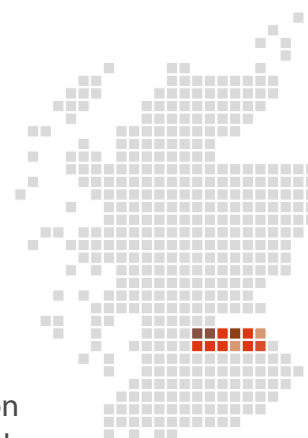
Numbers

- Collective or group = 9
- 1-2-1 = 269

* The amount shown varies from the amount stated by commissioners

5.10 NHS Lothian

- NHS Lothian
- City of Edinburgh Council
- East Lothian Council
- Midlothian Council
- West Lothian Council



Introduction

A joint response on behalf of NHS Lothian and all local authorities on all funded projects was provided by NHS Lothian. Responses were also received from City of Edinburgh, East Lothian and Midlothian Councils.

Monitoring meetings occur every 6 months across Lothian. Topics discussed at these meetings include referrals, advocacy issues dealt with and any identified themes arising, complaints, service improvements and gaps in provision.

Funding

Organisation	Access Criteria	Funder/Amount
ABEL	Children and young people	East Lothian Council £59,250
ACE Advocacy	People with learning disabilities	NHS Lothian £29,948 West Lothian Council £34,650
Advocard (Includes Edinburgh Carers Council and Patients' Council funding)	People with mental health problems	NHS Lothian £291,760 City of Edinburgh Council £336,552
CAPS Advocacy	People with mental health problems. NHS Funding includes projects supported by Mental Health & Wellbeing Strategic Programme	NHS Lothian £26,750 East Lothian Council £77,830 Midlothian Council £87,878
EARS Advocacy	Older people, people with a physical disability, people affected by stroke	NHS Lothian £27,592 East Lothian Council £21,829 Midlothian Council £22,525 West Lothian Council £70,920



Organisation	Access Criteria	Funder/Amount
Edinburgh Carers' Council	Carers of people with mental disorder	Included in Advocard total NHS Lothian £8,500
Mental Health Advocacy Project	Adults with mental health problems or addiction issues	NHS Lothian/West Lothian Council £162,654
Partners in Advocacy	Adults with learning disabilities, older people	NHS Lothian £114,551 City of Edinburgh Council £163,995 East Lothian Council £42,800 Midlothian Council £10,982
People First Scotland	Adults with learning disabilities	NHS Lothian £10,000 Midlothian Council £13,982 City of Edinburgh Council Included in Partners in Advocacy total
Royal Edinburgh Hospital Patients' Council	Current and former patients in Royal Edinburgh Hospital	Included in Advocard total
Who Cares? Scotland	Looked after and accommodated children and young people	City of Edinburgh Council £25,000 Midlothian Council £25,900 ⁹ East Lothian Council £47,344
TOTAL = £1,713,192		

⁹ Council acknowledges funding Who Cares? Scotland but is unaware of the sum. We have therefore used the sum from the previous survey of 2013/14.

Gaps in provision

A number of gaps were identified in different areas across Lothian; children and young people with mental disorder not accessing CAMHS; people on the autistic spectrum; ex-prisoners; homeless people; people with addiction issues; carers.

Adult Support & Protection and the Patient Rights Act

Funding in respect of the Patient Rights Act is included in all local authority areas.

Funding in respect of Adult Support & Protection is included in the general funding, referrals were received in both local authority areas. From the advocacy organisations responding to the request for information In the 2015/2016 around 65 ASP referrals were made across Lothian.

Advocacy in Prison

There are two prisons in the NHS Lothian area, HMP Edinburgh and HMP Addiewell. NHS Lothian funds advocacy in both. Advocacy is provided by Advocard for prisoners in HMP Edinburgh and by Mental Health Advocacy Project in HMP Addiewell.

Strategic Planning

The Lothian Strategic advocacy plan ends in December 2016.

Development of the plan was supported through extensive workshops and stakeholder events. Lothian Voices of Advocacy Group were key players in the process.



A.B.E.L. (ANTI BULLYING EAST LOTHIAN)

Brunton Hall, Musselburgh, EH21 6AF

t 0131 653 5234/5235 e abel@eastlothian.gov.uk

Local authority area: East Lothian

No information was supplied by ABEL. Information on funding shown below was supplied by NHS and Local Authority.

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
East Lothian Council	Children and young people	1 year	Unknown	£13,500
TOTAL				£13,500

ACE ADVOCACY

Local authority area: West Lothian

ACE Advocacy folded during the year. Information on funding shown below was supplied by NHS and Local Authority.

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian	People with learning disabilities	1 year	No	£29,948
West Lothian Council	As above	1 year	No	£34,650
TOTAL				£64,598



ADVOCARD

332 Leith Walk, Edinburgh, EH6 5BR

t 0131 554 5307 e advocacy@advocard.org.uk

Local authority area: City of Edinburgh

Project Details

Full-time staff – 3 Part-time staff – 15 Volunteer advocates – 25

Volunteers on Management Committee or Board – 6

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian and City of Edinburgh Council	People with mental health support needs and carers of people with a mental disorder	1 year	Unknown	£562,432*
NHS Lothian	Mental health service users affected by Welfare Reform	1 year	Yes	£32,940
NHS Lothian	Prisoners in HMP Edinburgh	1 year	Yes	£32,940
TOTAL				£628,312

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 1620
- The total number of referrals received in 2015-2016 = 562
- There are 3 service user representatives on the Board

Age groups

- Up to 16 years
- 16+

Client Groups

- People with mental health support needs in Edinburgh City
- Prisoners in HMP Edinburgh

Numbers

- Collective or group = 300
- 1-2-1 = 1320

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity
- Sexuality
- Employment status
- Religion/belief

* Includes £94,885 for Edinburgh Carers' Council and £69,284 for Patients' Council

CAPS

Old Stables, Eskmills Park, Musselburgh, East Lothian, EH21 7PQ

t 0131 273 5117 e contact@capsadvocacy.org

Local authority areas: East Lothian, Midlothian

Project Details

Full-time staff – 5 Part-time staff – 14 Volunteer advocates – 1

Volunteers on Management Committee or Board – 4

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian	Lothian wide for people with mental health issues	1 year	Some	£196,624*
NHS Lothian	THEY SAY: Year 4 of 5 year funding because of Lothian MH strategy People 18-65 years in Midlothian and East Lothian who use mental health services	1 year	Yes	£41,500*
Midlothian Council	THEY SAY: People 18-65 in Midlothian for individual and collective advocacy People 18-65 years in Midlothian who use mental health services	1 year	Yes	£87,878
East Lothian Council	THEY SAY: People 18-65 who live in East Lothian for Individual and Collective Advocacy People 18-65 years in East Lothian who use mental health services	1 year	Yes	£82,832*
See Me	Mental Health public engagement project	1 year	No	£17,150
See Me	People with experience of eating disorders	6 months	No	£4,000
TOTAL				£429,984

* The amounts shown varies from the amounts stated by commissioners



Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 711
- The total number of referrals received in 2015-2016 = 336
- There are 4 service user representatives on the Board

Age groups

- 18-65 years

Client Groups

- People with mental health problems

Numbers

- Collective or group = 350
- 1-2-1 = 361

Monitoring

- Age
- Gender

EARS ADVOCACY

14 Ashley Place, Edinburgh, EH6 5PX

t 0131 478 8866 e info@ears-advocacy.org.uk

Local authority areas: City of Edinburgh, East Lothian, Midlothian, West Lothian

Project Details

Full-time staff – 7

Part-time staff – 5

Volunteers on Management Committee or Board – 0

No further information was supplied by EARS. Information on funding shown below was supplied by NHS and Local Authority.

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian	Older people, people with physical disabilities, people affected by stroke	1 year	Not known	£88,706
East Lothian Council and CHP	Older people	1 year	Not known	£37,929
Midlothian	Older people, people with physical disabilities	1 year	Not known	£22,525
West Lothian	Older people, people with physical disabilities	1 year	Not known	£70,920
TOTAL				£220,080



EDINBURGH CARERS' COUNCIL

The Canonmills, 1-3 Canon Street, Edinburgh, EH3 5HE

t 0131 270 6087 e info@edinburghcarerscouncil.co.uk

Local authority area: City of Edinburgh

Project Details

Full-time staff – 1

Part-time staff – 4

Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian	Carers' Information Strategy and Carer Participation funding	1 year	Not known	£27,700
NHS Lothian and Edinburgh City Council	Carers of people with mental health problems, learning disabilities, dementia or acquired brain injury	1 year	Not known	£94,885*
TOTAL				£122,585

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 190
- The total number of referrals received in 2015-2016 = 190
- There are 4 service user representatives on the Board

Age groups

- 18+

Client Groups

- Carers of people with mental health problems, learning disabilities, dementia or acquired brain injury

Numbers

- Collective or group = 66
- 1-2-1 = 124

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity
- Sexuality

* Included in Advocard funding



KINDRED

7 Rutland Court Lane, Edinburgh, EH3 8ES

t 0131 536 0583 **e** kindred.enquiries@gmail.com

Local authority areas: City of Edinburgh, Fife

No information was supplied by Kindred on project details. No information on the Lothian funding was supplied by commissioners.



MENTAL HEALTH ADVOCACY PROJECT

Strathbrock Partnership Centre, 189a West Main Street, Broxburn, EH52 5LH

t 01506 857230 e admin@mhap.org.uk

Local authority area: West Lothian

Project Details

Full-time staff – 4 Part-time staff – 4 Volunteers on Management Committee or Board – 12

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian	Mental health problems Welfare reform issues, People in HMP Addiewell	1 year	Yes	£98,924*
West Lothian Health & Social Care Partnership	People with mental health problems and people with addiction issues	1 year	Yes	£33,415*
West Lothian Council	As above	1 year	Yes	£94,251*
Scottish Government Change Fund	Funding for evaluating Distress Tolerance Programme	1 year	No	£16,100
TOTAL				£242,690

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 726
- The total numbers of referrals received in 2015-2016 = 762
- Numbers of service user representatives on the Board = 7

Age groups

- 18 – 65
- Under 18 if subject to the Mental Health (Care & Treatment) (Scotland) Act 2003
- Over 65 if experiencing functional mental health problems

Client Groups

- People with mental health problems or addiction issues who live in West Lothian, are resident in HMP Addiewell or are an inpatient in hospital

Numbers

- Collective or group = 176
- 1-2-1 = 550

Monitoring

- Age
- Gender
- Long term conditions

* The amounts shown varies from the amounts stated by commissioners

PARTNERS IN ADVOCACY

2nd Floor, Beaverhall House, 27/5 Beaverhall Road, Edinburgh, EH7 4JE

t 0131 478 7723 e edinburgh@partnersinadvocacy.org.uk

Local authority areas:

East Renfrewshire	Dundee City	East Lothian
Glasgow City	City of Edinburgh	Midlothian

Project Details (This information is for all the local authority areas Partners in Advocacy works within)

Full-time staff – **16**

Part-time staff – **4**

Volunteer advocates – **8**

Volunteers on Management Committee or Board – **10**

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian ¹⁰	Adults with physical disabilities, older people	1 year	Not known	£104,551
City of Edinburgh Council	As above ¹¹	1 year	Not known	£163,995
East Lothian Council	Adults with physical disabilities ¹²	1 year	Not known	£37,805*
Midlothian Council	As above ¹³	1 year	Not known	£20,982*
Big Lottery Fund	As above	Year 2 of 5	Yes	£54,223
TOTAL				£381,556

¹⁰Their annual review doesn't recognise NHS Lothian funding

¹¹Their annual review says 'City of Edinburgh Council commissions 1-1 advocacy for adults with a learning disability, physical disability and older adults, also Collective advocacy for Older People and those with a Physical Disability. Collective advocacy for adults with a learning disability is subcontracted to People First'

¹²Their annual review says 'East Lothian Council funds our individual and collective advocacy for adults with a learning disability'

¹³Their annual review says 'Midlothian Council funds 1-1 advocacy for adults with a learning disability'

* The amounts shown varies from the amounts stated by commissioners



Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 629
- The total numbers of referrals received in 2015-2016 = 444
- No information supplied about service user representation on Board

Age groups

- 16+

Client Groups

- Adults with a Learning Disability (including CAMHS)
- Adults with a Physical Disability (including Acquired Brain Injury)
- Older People
- Children with Additional Support Needs
- Children with other needs requiring independent advocacy

Numbers

- Collective or group = 6
- 1-2-1 = 629

Monitoring

- Age
- Disability including sensory impairment
- Long term conditions

PEOPLE FIRST SCOTLAND

77-79 Easter Road, Edinburgh, EH7 5PW

t 0131 478 7707 e mike.tait@btconnect.com

Local authority areas:

Aberdeen City	East Lothian	Glasgow City
Aberdeenshire	City of Edinburgh	Midlothian
Clackmannanshire	Fife	South Lanarkshire

Project Details (This information is for all the local authority areas People First works within)

Full-time staff – 12

Part-time staff – 5

Volunteers on Management Committee or Board – 27

Funding*

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Lothian & Midlothian Council	Adults with a learning disability	1 year	Yes	£23,982
TOTAL				£23,982

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 55
- Approximately 30 new members joined in 2015-2016 year
- People First Scotland Board is made up of 27 adults with a learning disability

Age groups

- 18+

Client Groups

- Adults with a learning disability

Numbers

- Collective or group = 55

Monitoring

- Age
- Gender
- Disability including sensory impairment

* The amount shown varies from the amount stated by commissioners



ROYAL EDINBURGH HOSPITAL PATIENTS' COUNCIL

Royal Edinburgh Hospital, Morningside Place, Edinburgh, EH10 5HF

t 0131 537 6462 e info@rehpatientscouncil.org.uk

Local authority area: City of Edinburgh

Project Details

Full-time staff – 1

Part-time staff – 1

Volunteer advocates – 15

Volunteers on Management Committee or Board – 8

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
City of Edinburgh Council & NHS Lothian	People who use or have used the services of the Royal Edinburgh Hospital	1 year	Unknown	£69,284*
TOTAL				£69,284

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 2500
- Number of service user representatives on the Board = 7

Age groups

- Up to 16 years
- 16 – 65
- 65+

Client Groups

- People who use or have used the services of the Royal Edinburgh Hospital

Numbers

- Collective or group = 2500

* Included in Advocard funding

WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocaresacotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
City of Edinburgh Council	Looked after and accommodated children and young people	1 year	Not known	£25,000
East Lothian Council	Looked after and accommodated children and young people	1 year	Not known	£47,344
Lothian Total				£72,344

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008



5.11 NHS Orkney

- NHS Orkney
- Orkney Islands Council

Introduction

No Information was provided by NHS Orkney or Orkney Islands Council. The details of funding was taken from the Advocacy Orkney response.

Funding

Organisation	Access Criteria	Funder/Amount
Advocacy Orkney	Adults with mental health problems or learning disabilities, vulnerable adults. Children with mental health problems or who are looked after and accommodated.	Orkney Islands Health & Social Care Partnership £63,829

TOTAL = £63,829

Gaps in provision

There were no gaps in terms of advocacy for adults identified however there is no advocacy provision for children who do not have mental health problems or are 'looked after and accommodated'.

Adult Support & Protection and the Patient Rights Act

There was no specific funding in relation to the Patient Rights Act or for Adult Support and Protection. In 2015/2016 12 ASP referrals were made to Advocacy Orkney.

Advocacy in Prison

There are no prisons in the NHS Orkney area.

Strategic Planning

No information was provided on a Strategic advocacy plan in the NHS Orkney area.

ADVOCACY ORKNEY

46 Victoria Street, Kirkwall, KW15 1DN

t 01856 870111 e info@advocacyorkney.org

Local authority area: Orkney Islands

Project Details

Full-time staff – 1

Part-time staff – 3

Citizen advocates – 1

Admin volunteer – 1

Volunteers on Management Committee or Board – 6

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Orkney Islands Health & Social Care Partnership	People with mental health problems or learning disabilities. Looked after children or those with mental health problems	1 year	Yes	£63,829
TOTAL				£63,829

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 148
- The total number of referrals received in 2015-2016 = 76
- There are no service user representatives on the Board

Age groups

- Up to 16 years (for looked after children and those with mental health problems)
- 16+

Client Groups

- Mental health
- Learning disability
- Generic
- Looked after children
- Children with mental health problems

Numbers

- Collective or group = 8
- 1-2-1 = 140

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Sexuality



5.12 NHS Shetland

- NHS Shetland
- Shetland Islands Council

Introduction

Information was provided on behalf of NHS Shetland and Shetland Islands Council.

Monitoring meetings happen 3 to 4 times per year. Topics discussed at these meetings include service performance and delivery, referrals, advocacy issues dealt with and any identified themes arising, complaints, service improvements and gaps in provision.



Funding

Organisation	Access Criteria	Funder/Amount
Advocacy Shetland	Mental health problems, homelessness, generic advocacy, carers	NHS Shetland £18,042 Shetland Islands Council £42,114

TOTAL = £60,156

Gaps in provision

A new Advocacy Development Plan is required. This will include the identification of any gaps in provision.

Adult Support & Protection and the Patient Rights Act

The total funding includes £4,000 in respect of the Patient Rights Act.

No information has been provided in relation to Adult Support and Protection.

Advocacy in Prison

There are no prisons in the NHS Shetland area.

Strategic Planning

The Shetland Strategic advocacy plan ended in 2014. The contract is being reviewed and a new Advocacy Development Plan is required.

ADVOCACY SHETLAND

Market House, 14 Market Street, Lerwick, ZE1 0JP

t 01595 743929 **e** info@advocacy-shetland.org

No information was supplied by Advocacy Shetland. Information on funding shown below was supplied by the NHS and Local Authority.

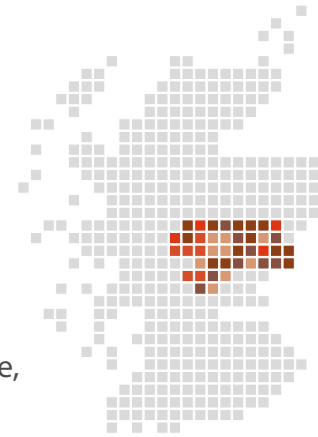
Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Shetland	Mental health problems, homelessness, generic advocacy, carers	1 year	Not known	£18,042
Shetland Islands Council	As above	1 year	Not known	£42,114
TOTAL				£60,156



5.13 NHS Tayside

- NHS Tayside
- Angus Council
- Dundee City Council
- Perth & Kinross Council



Introduction

Information on jointly funded projects was provided by NHS Tayside, Angus Council, Dundee City Council and Perth & Kinross Council.

Monitoring takes place, for most organisations, on a quarterly basis with the local authority commissioner taking the lead. In Perth & Kinross the local authority commissioner attends Board meetings which are held quarterly. In Angus the set time is 6 monthly with the possibility of earlier meetings where needed. Headings for the monitoring meetings vary across the region. In Angus the monitoring report, submitted in advance of the meeting covers levels of referrals, advocacy issues dealt with, service improvements, gaps in provision, complaints, and pressures on the service and anonymised case studies. These issues are also monitored in Dundee City and Perth & Kinross.

Funding

Organisation	Access Criteria	Funder/Amount
Advocating Together	Adults with a learning disability or autism	Dundee City Council £81,350
Angus Independent Advocacy	Adults and children with mental health problems, adults with learning disabilities or acquired brain injury, older people	NHS Tayside £93,702 Angus Council £83,035
Dundee Independent Advocacy Service	Older people Adults with priority given to individuals <ul style="list-style-type: none"> • with Adult Support & Protection concerns • subject to the Mental Health Act • with transition issues • with isolation issues • with communication issues 	NHS Tayside/Dundee City Council £202,964
Independent Advocacy Perth & Kinross	Adults with mental health problems, learning disabilities, dementia or physical disabilities. Children subject to the Mental Health Act, Carers, Frail older people. Prisoners in HMP Perth and Castle Huntly.	NHS Tayside £152,097 (includes £33,867 from NHS North of Scotland Boards) Perth & Kinross Council £124,240

Organisation	Access Criteria	Funder/Amount
Partners in Advocacy	Children and young people up to 21 years <ul style="list-style-type: none"> • with 'Protection of Vulnerable Groups' concerns • affected by the Mental Health Act • with transition issues • with isolation issues • with communication issues • with issues as a result of being a young parent 	Dundee City Council £41,578
Who Cares? Scotland	Looked after and accommodated children and young people	Angus Council £41,349 Dundee City Council £89,214
TOTAL = £909,529		

Gaps in provision

There were some gaps in provision identified. In Angus independent advocacy provision for children is limited to those subject to the Mental Health (Care & Treatment) (Scotland) Act 2003 and those who are looked after and accommodated.

Other identified gaps include for families at risk and for individuals facing ESA and PIP assessments.

Adult Support & Protection and the Patient Rights Act

Funding in respect of the Patient Rights Act is included in all local authority areas.

While there was no specific funding in respect of Adult Support & Protection, referrals were received in all local authority areas. In the 2015/2016 108 ASP referrals were made across the Tayside region.

Advocacy in Prison

There are two prisons in the NHS Tayside area, HMP Perth and Castle Huntly. Advocacy is provided by Independent Advocacy Perth & Kinross for prisoners who are subject to the Mental Health (Care & Treatment) (Scotland) Act 2003. Currently the funding is expected to come to an end in September 2016.

Strategic Planning

The Tayside Strategic advocacy plan ended in 2015 and is to be reviewed.

Stakeholders including service users and advocacy providers were involved in the development of the strategic plan which ended in 2015.



ADVOCATING TOGETHER

13 Ryehill Lane, Dundee, DD1 4DD

t 01382 666601 e enquiries@advocating-together.org.uk

Local authority area: Dundee City

Project Details

Full-time staff – 2

Part-time staff – 6

Volunteer advocates – 2

Volunteer self-advocacy assistants – 10

Volunteers on Management Committee or Board – 6

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Dundee Health & Social Care Partnership	Adults, 16+ with a learning disability or autistic spectrum disorder	1 year	Yes	£81,300*
Rank Foundation	People with disabilities, older people and people who may be vulnerable – development of Dundee Safe Place Initiative	3 years	Yes	£90,000
TOTAL				£171,300

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 60
- An advisory group made up of 6 service users feeds in to the work of the Board

Age groups

- 16+

Client Groups

- Learning disability
- Autistic spectrum disorder

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity

Numbers

- Self advocacy = 60

* The amount shown varies from the amount stated by commissioners

ANGUS INDEPENDENT ADVOCACY

60 High Street, Arbroath, DD11 1AW

t 01241 434413 e enquiries@angusindadvocacy.org

Local authority area: Angus

Project Details

Full-time staff – 2

Part-time staff – 10

Volunteer advocates – 10

Citizen advocates – 35

Volunteers on Management Committee or Board – 8

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Tayside and Angus Council	People with mental health problems, learning disabilities or acquired brain injury and older people	1 year	Yes	£176,737
Big Lottery	Citizen advocacy for people over 55	1 year	Yes	£59,424
TOTAL				£236,161

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 416
- The total number of referrals received in 2015-2016 = 358
- There are 3 service user representatives on the Board

Age groups

- 16+
- Children subject to the Mental Health Act

Client Groups

- Mental Health
- Learning Disability
- Acquired brain injury
- Older people

Numbers

- 1-2-1 = 416

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality



DUNDEE INDEPENDENT ADVOCACY SUPPORT (DIAS)

6A Meadow Mill, West Henderson's Wynd, Dundee, DD1 5BY

t 01382 205515 e office@diasdundee.org

Local authority area: Dundee City

Project Details

Full-time staff – 8 Volunteer advocates – 35 Citizen advocates – 16

Volunteers on Management Committee or Board – 8

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Tayside & Dundee City Council	People with mental health problems, personality disorder or dementia, older people	1 year	Not known	£153,112*
Dundee City Council	Residents in 2 care homes	1 year	Not certain	£30,000*
NHS Tayside	Referrals from PASS	1 year	Yes	£34,175*
NHS Tayside	Collective advocacy at inpatient secure unit	1 year	No	£7,000*
Scottish Government	Welfare advocacy project	1 year	Until Aug 2016	£42,259
TOTAL				£266,546

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 703
- The number of referrals received in 2015-2016 = 478
- There are no service user representatives on the Board

Age groups

- 21+

Client Groups

- Mental health
- Learning disability
- Physical disability
- Dementia
- Older people (65+)

Numbers

- Collective or group = 63 group sessions
- 1-2-1 = 697
- Peer = 6

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions

* The amounts shown varies from the amount stated by commissioners

INDEPENDENT ADVOCACY PERTH & KINROSS

90 Tay Street, Perth, PH2 8NP

t 01738 587887 e info@iapk.org.uk

Local authority area: Perth & Kinross

Project Details

Full-time staff – 7

Part-time staff – 4

Volunteer advocates – 45

Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Tayside	People with mental health problems including in secure psychiatric unit, local prisons, people with learning disabilities, dementia or physical disability, older people, children and young people	1 year	Yes	£118,230
Perth & Kinross Council	People with mental health problems, dementia or physical disability, older people, unpaid carers	1 year	Yes	£124,240
North of Scotland group of NHS Boards	Patients in Rohallion Secure Care Unit	1 year	Yes	£33,867
Gannochy Trust	To support volunteer advocacy	1 year	No	£8,000
TOTAL				£284,337



Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 1399
- The total number of referrals received in 2015-2016 = 781
- There are no service user representatives on the Board

Age groups

- Up to 18 years
- 18+
- 65+

Client Groups

- Mental health including Prison and Medium Secure units
- Dementia
- Learning Disability
- Children & young people
- Unpaid carers
- Older people
- Physical disability

Numbers

- Collective or group = 185
- 1-2-1 = 1214

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions
- Ethnicity
- Sexuality

PARTNERS IN ADVOCACY

1st Floor, 30 Whitehall House, Dundee, DD1 4AF

t 01382 229110 e dundee@partnersinadvocacy.org.uk

Local authority areas:

Dundee City East Lothian East Renfrewshire
 City of Edinburgh Midlothian Glasgow City (ASN only)

Also provides Child & Adolescent Mental Health advocacy within the Greater Glasgow & Clyde Health Board Area.

Project Details (This information is for all the local authority areas Partners in Advocacy works within)

Full-time staff – 17

Part-time staff – 4

Volunteer advocates – 8

Volunteer trustees – 10

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Dundee City Council	Children and young people with mental health problems and other additional support needs	1 year	Not known	£41,568
TOTAL				£41,568

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 68
- The total numbers of referrals received in 2015-2016 = 51
- There are two trustees with additional support needs on the board

Age groups

- Up to 21 years in Dundee
- Client Groups – Children and young people with additional support needs

Numbers

- 1-2-1 = 68

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality
- Referrers
- Issues



WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocarescotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Angus Council	Looked after and accommodated children and young people	1 year	Yes	£41,349
Dundee City Council	Looked after and accommodated children and young people	1 year	Not known	£89,214
Tayside Total				£130,563

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008

5.14 NHS Western Isles

- NHS Western Isles
- Comhairle nan Eilean Siar



Introduction

Information on both organisations was supplied by NHS Western Isles.

NHS commissioner and Advocacy Western Isles meet bi-monthly at Management Committee meetings and at quarterly Advocacy Planning Group meetings. Who Cares? Scotland advocacy worker is a member of the Advocacy Planning Group. Topics discussed include workload, gaps in service, complaints, compliance with the local plan, funding issue, service improvement, equipment needs.

Funding information was sought from both commissioners and advocacy organisations. There are in some cases variations in the amounts stated. Where these occur these are asterisked. Difference in total = £1,226

Funding

Organisation	Access Criteria	Funder/Amount
Advocacy Western Isles*	People resident in Western Isles	NHS Western Isles £33,300 Comhairle Nan Eilean Siar £24,612
Who Cares? Scotland	Looked after and accommodated children and young people	Comhairle Nan Eilean Siar £24,000

TOTAL = £81,912

Gaps in provision

No gaps in provision were identified.

Adult Support & Protection and the Patient Rights Act

Funding includes monies in respect of the Patient Rights Act.

No information on Adult Support & Protection referrals or funding was supplied.

Advocacy in Prison

There are no prisons in the NHS Western Isles area.

Strategic Planning

The Strategic advocacy plan ends in 2016 and is currently being reviewed. The Advocacy plan is written, agreed and reviewed by the Advocacy Planning Group which is representative of advocacy organisations and other third sector organisations representing the major groups of service users.

* The amounts shown varies from the amounts stated by commissioners



ADVOCACY WESTERN ISLES

Lamont Lane, Bayhead, Stornoway, HS1 2EB

t 01851 701755 e office@advocacywi.co.uk

Local authority area: Comhairle nan Eilean Siar

Project Details

Full-time staff – 1

Part-time staff – 4

Volunteer advocates – 3

Volunteers on Management Committee or Board – 12

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
NHS Western Isles	Western Isles residents with mental health problems or learning disabilities, older people, children & young people, parents/carers	1 year	Yes	£31,462*
Comhairle Nan Eilean Siar	As above	1 year	Yes	£24,612*
Children in Need	Children & young people	1 year	No	£16,320
Certas	Western Isles residents	1 year	No	£10,000
Stornoway Trust	Western Isles residents	1 year	No	£1,000
People's Health Trust	Western Isles residents	1 year	No	£6,664
TOTAL				£90,058

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 480
- The total number of referrals received in 2015-2016 = 427
- There are 2 service user representatives on the Board

Age groups

- Up to 18 years
- Over 18 years

Client Groups

- People with mental health problems
- People with learning disabilities
- Older people
- Children & young people
- Parents/carers

Numbers

- Collective or group = 38
- 1-2-1 = 427
- Self advocacy = 15

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Long term conditions

* The amounts shown varies from the amount stated by commissioners



WHO CARES? SCOTLAND

Oswald Chambers, 5 Oswald Street, Glasgow, G1 4QR

t 0141 226 4441 e hello@whocaresacotland.org

Local authority areas:

Aberdeen City	Dundee City	Scottish Borders
Aberdeenshire	East Ayrshire	South Ayrshire
Angus	East Dunbartonshire	South Lanarkshire
Argyll & Bute	East Lothian	Stirling
Clackmannanshire	East Renfrewshire	West Dunbartonshire
Comhairle nan Eilean Siar	City of Edinburgh	West Lothian

Project Details – Some information not supplied

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Comhairle nan Eilean Siar	Looked after and accommodated children and young people	1 year	Not known	£24,000

Western Isles Total

£24,000

Service Provision (This information is for all the local authority areas Who Cares? works within)

- The total number of people in receipt of advocacy 2015-2016 = 1827
- The number of referrals received in 2015-2016 – Information not supplied
- There are 5 service user representatives on the Board

Age groups

- Up to 25 years

Client Groups

- Children and young people who are looked after
- Care leavers

Monitoring

- Age
- Gender
- Disability including sensory impairment
- Ethnicity
- Sexuality

Numbers

- Collective or group = 819
- 1-2-1 = 1008

5.15 The State Hospital Board for Scotland

Introduction

Information was provided by The State Hospital Board.

Monitoring is carried by means of

- Monthly review meetings between the Advocacy Service Manager and TSH Involvement and Equality Lead
- Quarterly written reports to the Involvement and Equality Steering Group
- Six monthly SLA review meetings with Nursing Director, Involvement and Equality Lead, Procurement Manager and Advocacy Service Manager
- Annual written report and presentation to TSH Board

Topics discussed include referrals, advocacy issues and any themes arising, complaints, service improvements, gaps in provision.

Funding

Organisation	Access Criteria	Funder/Amount
Patients' Advocacy Service	Patients in The State Hospital	£146,585
		TOTAL = £146,585

Adult Support & Protection and the Patient Rights Act

The total annual funding includes £20,000 in relation to Patient Rights Act funding.

There is no specific funding in relation to Adult Support and Protection. In 2015/2016 the Patients' Advocacy service received 3 ASP referrals.

Strategic Planning

There is no Strategic Advocacy Plan currently in place.



PATIENTS' ADVOCACY SERVICE

The State Hospital, ML2 8TL

t 01555 842078 e TSH.Advocacy@nhs.net

Project Details

Full-time staff – 2

Part-time staff – 3

Volunteer advocates – 3

Volunteers on Management Committee or Board – 7

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
The State Hospitals Board for Scotland	Patients in The State Hospital	1 year	Yes	£146,585*
TOTAL				£146,585

Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 163
- The total number of referrals received in 2015-2016 = 342
- There are 2 service user representatives on the Board

Age groups

- 18 to 65 years

Client Groups

- Patients resident in The State Hospital

Numbers

- Collective or group = 6
- 1-2-1 = 157

Monitoring

- Age
- Gender
- Ethnicity

* Includes £20,000 in relation to Patient Rights Act funding

PEOPLE FIRST SCOTLAND

77-79 Easter Road, Edinburgh, EH7 5PW

t 0131 478 7707 e peoplefirst1@btconnect.com

The following information covers all areas of People First Scotland activities.

People First Scotland has Scottish Government funding to cover the main areas of its work. In addition People First Scotland works across a number of Local authority areas including:

Aberdeen City	East Lothian	Glasgow City
Aberdeenshire	City of Edinburgh	Midlothian
Clackmannanshire	Fife	South Lanarkshire

Project Details

Full-time staff – 12

Part-time staff – 5

Volunteers on Management Committee or Board – 27

Funding

Funder	Access Criteria	Duration	Funding Continuing?	Amount
Clackmannanshire Council	Adults with a learning disability resident in Clackmannanshire	1 year	Yes	£22,172
Fife Council	Adults with a learning disability resident in Fife	1 year	Yes	£84,965
Glasgow City Council	Adults with a learning disability resident in Glasgow	1 year	Yes	£71,900*
Midlothian Council & NHS Lothian	Adults with a learning disability resident in Midlothian and Edinburgh	1 year	Yes	£23,982
South Lanarkshire Council	Adults with a learning disability resident in South Lanarkshire	1 year	Yes	£62,914
Scottish Government	Adults with a learning disability – Core funding	1 year	Some	£180,200
TOTAL				£446,133

* The amount shown varies from the amount stated by commissioners



Service Provision

- The total number of people in receipt of advocacy 2015-2016 = 650
- Approximately 30 new members joined in 2015-2016 year
- People First Scotland Board is made up of 27 adults with a learning disability

Age groups

- 18+

Client Groups

- Adults with a learning disability

Numbers

- Collective or group = 650

Monitoring

- Age
- Gender
- Disability including sensory impairment

